

★ Policies ★



@fionashreds

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Please read in full before booking or asking FAQs :)

About Me

My name is Fiona (she/her), I'm 26, and I tattoo out of @catscratch.nyc, a private shared studio in Brooklyn, NY (a 10 minute walk from the Morgan L stop). I also do travel guest spots throughout the year determined by waitlist demand ☺

Booking

Please fill out a [booking form](#) to provide the following info:

Name:

Pronouns:

Age:

Placement:*

Size:

Design (pictures and/or description):

Available days:**

Budget (if applicable):

*If you are unsure of placement, let me know and we can work together to decide

**The more dates you include, the more likely it is that I can find a slot for you. I try to only work 2-3 weekend days a month to balance my personal life so weekdays are heavily preferred.

I will accept or decline your booking request via DMs within 2 weeks based on if I feel it is executable and matches my style. Don't be afraid to DM me if it's been longer as I may have forgotten or not seen your request.

For Flash:

See my flash **highlights** on Instagram for available designs (there's a lot on there that isn't posted to my feed). Repetition is up to my discretion. If the flash you want is unavailable, I will let you know and make a similar design for you, if you're interested.



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For Customs:

Let me know your idea, 3-5 photo references, general shape/directional flow (markups on an image of the placement area is highly helpful), and I will accept or decline based on if I feel it's executable and fits my style.

I will show you various designs to choose from the day of your appointment where we can also go over minor revisions together.

Major redesigns may result in failure to follow through with the appointment if it no longer matches my style/the original agreed upon idea.

For Studs:

Send me past works of mine where you like the compositional arrangement. Other information you may choose to further narrow down your vision could be: which stud shapes you want, general shape/directional flow (markups on an image of the placement area is highly helpful), whether you want it more scattered/randomized or symmetrical/shape forming.

I will present you the design day of and we can work together on rearranging the studs as this is easier to communicate in person.

Pricing/Payment

I price by piece based on how long I think a design will take me and its difficulty, which ends up averaging around \$200-250/hr. I will give you a quote when responding to your booking request, which will typically match your final tattoo price, except in extenuating circumstances: major design/size/placement changes, lateness, excessive motion, etc.

My minimum is \$200 per appointment; so if you are thinking about something super small/simple, it may be cost effective to bundle several lesser value tattoos into one appointment.

Payment is due the day of your appointment in **cash**. Optional tipping may still be done electronically :)



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Security Deposit

Once your booking request is accepted and we mutually agree upon a date/time, I will ask you for a **non-refundable** \$100 security deposit required to claim your spot/design. This will go towards your tattoo cost and is deducted from what you owe the day of. Please **DO NOT** blindly send me a deposit before your booking request is accepted.

I accept deposits through Zelle/Apple Cash (preferred; 7324478588), or Venmo (@Fiona-Lu-3). CAPTION IT WITH JUST EMOJIS OR LEAVE IT BLANK. **DO NOT** set it as a business transaction or write "security deposit," "tattoo," or anything else!

Deposits are **non refundable** except in the rare case I need to cancel your appointment. Your appointment/design is not claimed until you send me a **SCREENSHOT** of your deposit.

Cancellations/No-Shows/Reschedules

I allow **one** reschedule per deposit if it is made **at least 48 hours** before the appointment. Additional or last minute reschedules will be required to submit a new deposit.

Cancellations unfortunately forfeit the deposit so please be committed to booking an appointment with me before submitting. You're always free to change the flash you want as long as you let me know at least **24 hours** in advance so that I don't prep everything before you arrive.

Please still let me know if you need to cancel as no-shows will make me unlikely to book with you in the future.

Late Policy

If you show up 30+ minutes late, you will be charged a \$50 late fee, plus \$25 for every additional 15 minutes (i.e. 1hr late = \$100 added to your total). Anything over an hour and I may not be able to tattoo you that day if there are appointments after yours, in which case you will need to reschedule and put down a new security deposit. Please communicate with me if you know you will be running over an hour late and we can work something out! I don't see any point



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in charging you an insane late fee if the best option for both of us is rescheduling to a later time that same day.

Bringing Guests

You may bring 1-2 guests :) Just let me know in advance.

Preparing for your appointment

Prep your skin by moisturizing and exfoliating for at least two weeks prior to your appointment (a gentle exfoliant 1-2x a week is recommended).

Appointment Day:

Remember to get plenty of rest, eat food, stay hydrated, and come with clean, healthy skin the day of your appointment (no self tanners, sunscreen, products in the placement area).

Do NOT drink alcohol, be under any influences, or take any blood thinners (aspirin, ibuprofen, etc.) beforehand. Acetaminophen is okay.

Do NOT show up with any rashes, acne, injuries, or skin conditions in the area of your tattoo placement. If significant skin damage is present, we will need to reschedule.

Shaving your tattoo area is recommended if the area is particularly hairy/coarse.

Friendly reminder to shower, wear deodorant, and come appropriately dressed for the placement area. Short sleeves/loose bottoms for arms and calves. A change of shorts for thighs. Nipple covers and a string-tie bikini for chest/side/torso/hips.

If you are feeling sick, please reschedule as it can cause improper healing if your body is already fighting off infection, not to mention harm someone else's tattoo experience 😞



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Numbing Creams

If you feel you will need numbing cream to avoid excessive movement/pain, please consult me beforehand and get a doctor's approval. You are responsible for applying the approved numbing cream and following all necessary prep instructions before your appointment.

Numbing cream always carries the slight risk of improper healing and allergic reaction regardless of if you've used it before. But it can be especially worth it if you know the area will be difficult to sit through!

Color testing

Since color inks carry a higher risk of allergic reactions, I offer free optional color testing if you'd like to be extra safe! Just let me know in your booking form, and we can find a time for you to come in for a spot test (takes about 10 minutes). I will do a small dot of the color(s) in an unnoticeable area for us to see how it heals. Spot tests must be scheduled for at least two weeks before the appointment.

Touch ups

The first touch up is always free; after that I charge by hourly rate. Please send me a picture of the tattoo and a brief description of what parts you'd like touched up over DMs, as well as your available dates.

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Thank you for taking the time to read everything <333 I appreciate you guys endlessly for your interest in my work 🥰

★ Aftercare ★



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For Second Skin:

Remove the second skin in the shower with warm water running over it after 2-4 days; if you have any irritation to the second skin, then remove it immediately. It's normal for fluid/oozing to accumulate underneath. This is just a mixture of plasma, blood, and excess ink. If the oozing forms a large fluid sac under the second skin, then you should remove it early (if you're not sure, feel free to DM me a pic).

Do not rip off the second skin like a bandaid; stretch it at the corners away from yourself (like how you would remove a command strip from the wall). Immediately wash the tattoo gently with warm water and **unscented** soap. Pat dry with a paper towel. Do NOT use towels or shirts to dry your fresh tattoo as it will deposit bacteria. Remember, your tattoo is an open wound!

For Saran Wrapped Heavy Packed Pieces:

Remove your saran wrapping 3-5 hours after your procedure (or right before bed, whichever is sooner) and immediately wash with warm water and **unscented** soap. Pat dry with a clean paper towel and wrap the area with a new sheet of saran wrap (not too tight!). Make sure the skin is not bulging out from the sides, but it is wrapped enough to prevent leakage and outside contact.

Wash the tattoo and change the wrapping every morning and night (and once in the middle of the day if substantial oozing has accumulated).

Oozing should subside after 24-48 hrs. Afterwards, apply given piece of second skin or leave open. The rest of aftercare is the same

First few weeks

Once the tattoo is uncovered, gently wash it **once** a day in the shower with **unscented** soap. Once the tattoo begins to scab (it will flake and peel), apply a thin layer of an **unscented, water-based** lotion 2-3X a day in addition to daily washing. **NO** Vaseline, petroleum jellies, ointments, or oils!



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Do NOT over moisturize, excessively wash, or let your tattoo dry out; it will mess up the scabbing process and lead to ink fallout or tattoo bubbling.

Do NOT go in any pools, baths, bodies of water, spas, saunas, etc. or leave your tattoo exposed to direct sunlight until the scabbing has FULLY healed.

If you ever notice any signs of infection or allergy (swelling, pain, pus, fever, redness, irritation, discoloration, increasing oozing) go seek medical attention immediately and let me know.

Once the scabbing heals over, your tattoo is 70% healed, meaning it's no longer an open wound and can be treated like normal skin. The fresh skin will fully heal/blend in the next 3-6 months. Remember to continue to keep your skin moisturized and wear SPF to protect its longevity.

HEALING DON'TS

Do any heavy exercising while the second skin/wrapping is still on or allow sweat to accumulate underneath. This can cause bubbling and a buildup of excess bacteria.

Wear tight/restrictive clothing over your tattoo.

Submerge it in bodies of water or let the tattoo soak in moisture (swimming, saunas, baths, spas, long showers)

Expose the tattoo to prolonged, direct sunlight or go tanning/spray tanning. Cover it with an opaque cloth or bandage if you know that you will be under the sun.

Use thick products/ointments (aquaphor/vaseline/etc.) or fragranced products.

Scratch or pick at the tattoo. Moisturizing/patting it can help alleviate itchiness.

Let your tattoo get too dry/wet.



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Product Recommendations

Unscented Lotions: Cetaphil, CeraVe, Lubriderm

Unscented Soaps: Dr.Bronners, Dove Sensitive Skin, Dial Sensitive Skin (fragrance free)