

Fresh Fab Fluff's Commission FAQ

Current commission status: Open

What sizes do your plush come in? How much are they?

1. Sizes and starting prices are listed below.
2. All pony plush in a size range ie. small, medium, etc. are made to scale with each other. Ex: Alicorn twilight will be a little bigger than a regular mare, Celestia is about twice the size of a standard mare etc.
3. You can check my [deviantart](#) for finished versions of different plush. [Trello](#) and [twitter/X](#) have a few pics of patterns I'm currently working on.
4. **Non-pony plush can be commissioned.** Their sizes and prices come after the pony plush section.
5. **All prices are listed in USD and are non-negotiable.**

Pony Plush Sizes and Starting Prices*

**as of January 2025*

Standing: Hoof to top of head

Laying: front to back hoof

Small: Nice size for hanging out on your desk or corner of your bed.

Medium: Good for cuddling. Average size for a plush. Standing plush of this size may require wire and/or plastic pellets for support.

Large: Cuddling size for tall people. Good for bed or couch display. Standing plush of this size may require wire and/or plastic pellets for support.

Lifesize: Laying size mares are big enough to take over a small couch. Think body pillow size. Standing plush of this size will definitely require wire and plastic pellets for support.

Manes and tails can be made of minky or faux fur, but faux fur is more expensive to purchase and more labor intensive to work with.

Plush from the same size category are made in proportion to each other.

Any body type, creature, or OC from MLP can be commissioned. For a price quote, follow the directions further below.

Starting Price = **Average pony for their category.** Average examples below.



Mares

- Small – 12” standing, 15” laying. **\$375+**
- Medium – 20” standing, 26” laying. **\$550+**
- Large – 32” standing, 40” laying. **\$735+**
- Lifesize - 40” standing, 49” laying **\$900+**

Stallions



- Small – 16” standing, 23” laying. **\$375+**
- Medium – 26” standing, 38” laying. **\$550+**
- Large – 42” standing, 61” laying. **\$735+**
- Lifesize - 52” standing, 64” laying **\$900+**

New! Alicorn (Twilight style w/ open wings)



- Small – 14” standing, 17” laying. **\$480+**
- Medium – 24” standing, 29” laying. **\$650+**
- Large – 38” standing, 46” laying. **\$870+**
- Lifesize - 48” standing, 57” laying **\$1,365+**

Alicorn (Luna/Cadence* style w/ open wings, shoes, crown, chest regalia) *Cadence is the smaller size listed



- Small – 15” or 17” standing, 19” or 21” laying. **\$500+**
- Medium – 25” or 29” standing, 32” or 35” laying. **\$730+**
- Large – 40” or 46” standing, 51” or 56” laying. **\$935+**
- Lifesize - 50” or 58” standing, 63” or 70” laying **\$1,520+**

Alicorn (Celestia style w/ open wings, crown, chest regalia, and shoes)



- Small – 21” standing, 28” laying. **\$750+**
- Medium – 35” standing, 47” laying. **\$1,100+**
- Large – 56” standing, 75” laying. **\$1,400+**
- Lifesize - 70” standing, 93” laying **\$2,000+**

Ponies with set prices:

[Medium size Pinkie Pie](#): **\$580**

[Medium size Fluttershy](#): **\$600**

***Sales Tax & shipping not included.** Varies based on shipping destination in US (check your local sales tax rate). International customers will be charged the New York sales tax rate. International customers should also check if they will be liable for any local taxes or customs fees.

Non-Pony Plush Sizes and Starting Prices*

as of January 2024

10” and under: **\$250+**

10”-18”: **\$320+**

18”-24”: **\$400+**

24”+: **\$500+**

*** Price can vary according to complexity and number of fabric colors***

Plush with set prices:

[9.5” Mew](#) (solid color): **\$300**

[14” Mew](#) (solid color): **\$390**

***Sales Tax & shipping not included.** Varies based on shipping destination in US (check your local sales tax rate). International customers will be charged the New York sales tax rate. International customers should also check if they will be liable for any local taxes or customs fees.

What materials do you use?

Shannon minky and polyester fiber fill stuffing. Embroidery is done with polyester thread for durability and held in place with cut-away stabilizer. Plastic pellets and/or covered wire may be used to support some larger plush.

If you ever need to clean your whole plush:

- Use a slightly wet, clean cloth with a little gentle dishwashing liquid.
- Gently rub the areas to be cleaned.
- Use another slightly wet cloth to remove the soap.
- Place the plush in an area where cool air will blow and circulate around it.
- Check the plush periodically to make sure it is drying evenly. Make sure the fibers are brushed in the direction they should go while the plush is drying.

If the fibers look strange after drying:

- Use a blow dryer on a medium warm setting set around 18" away from your plush.
- Brush the warm fibers with your hand or a clean toothbrush in the direction they should go.
- Make sure not to use too much heat or pressure when brushing your plush.

Some carpet cleaners may be safe for minky fabric. Make sure the cleaner is gentle and safe for polyester fabrics. You may need to contact the manufacturer to check.

How long will it take me to get my plush?

The smaller and simpler the plush is, the faster I can make it. Plush like a medium Derpy or a simple pokemon like Mew would take me 1-2 months to complete. Large plush with large or complex details, like a Luna or Cadence could take anywhere from 2-4+ months to complete.

All in-progress information and photos will be sent via e-mail.

How do I commission you?

Send an email to [freshfabfluff\(at\)gmail.com](mailto:freshfabfluff@gmail.com) with the subject "Commission Quote" with...

1. **A clear flat color reference** of the character you want made, with LARGE, clear files of their eyes, cutie mark (if they have one), and any details.
2. You can request a custom expression and pose. Keep it PG-13 please ("bedroom eyes" are ok).
3. The size you want the plush.

4. Add your zip code (US only), or country (International customers only) if you want a shipping quote. ****Keep in mind postal rates have been going up frequently so I can only give you a quote. The actual shipping price may differ****
5. I will e-mail you back in **2-3 business days** with a quote, suggested payment plan, and an estimate of the time needed to complete the plush.
6. Each price is good for 3 months, after which it is subject to change.**
7. I am required to charge sales tax. For a more accurate price, please use the quote sent to you to calculate your local sales tax rate. I live in a state that charges sales tax based on where I ship to. International customers should also check their local tax rates and customs fees.
8. **Commission Quote emails can be sent even if commissions are closed.** If your commission is accepted, but I am currently closed, you will be added to the [waiting list](#).

****Material price, availability and other factors may change the future price of a commission. Postal rates fluctuate and certain events can impact the speed of shipping. Please keep these details in mind when sending a commission request.**

From here on, you can choose to move forward with the commission. If you want to, then:

- E-mail me letting me know which payment plan you want or if you'd like to come up with your own. **Payment plans cannot exceed 6 months.** You also have the option to pay in full.
- **If the commission is estimated to require more than 10 weeks time to complete, payment must be done through Paypal.** ****Etsy only allows me 10 weeks to complete a plush before shipping it out.** Factors like size, if a plush needs a completely new pattern from scratch, material availability, etc. can affect how long a plush takes to complete. Payments via paypal will have sales tax added to them manually.
- **If the estimated completion time is 10 weeks or less,** a listing for the first payment will be placed on Etsy. **This initial listing is due for payment within 2-3 days of listing.** All other payments for this type of commission will be through Etsy.
- **All commissions done through Etsy automatically add sales tax at checkout with a few exceptions.** In certain U.S. states, digital products are not taxed. Since all listings excluding the final one will be set up with payment receipts as digital products, I need to know your shipping location to determine if sales tax needs to be factored into the listing price. **Ex: Florida does not currently charge tax on digital products.**
- **Fully paid commissions are the first commissions I work on.** I will not buy any supplies, do any prep, etc. until your commission (minus shipping cost) is paid in full. All commission payment statuses will be listed on Trello.
 - I will update you weekly on your commission's progress via e-mail.
- All plush will be shipped with tracking and fully insured. Insurance will cover any potential damage to your plush during shipping.

Commissions are open until my queue is full of 3-4 fully paid works in progress.

All commissioners must be 18 years of age or older. By commissioning me, you agree to all terms and conditions listed here.

What if I can't complete payment for my commission?

- Let me know right away via email.
- As long as you have yet to pay in full, I can fully refund your past payments.
- However, any taxes included in purchases from Etsy are automatically sent to the state of New York in the USA. **A direct refund of any sales tax on Etsy comes out of my pocket, not directly from the state (I have to apply for a refund and wait before getting that money back). Please be sure to commit to a commission after you are sure you can pay it in full.**
 - **Tax payments made through Paypal are sent quarterly. A payment made over 4 months would definitely have part of the sales tax sent to my state of New York. Keep in mind you would have to wait for your tax refund.**
- I keep payment plans limited to 6 months because 180 days is the max amount of time Etsy will allow a refund through their services. **Beyond that, a service like Paypal would take a fee from any money I refund to you.**

If you want to commission me in the future, you would have to wait a mandatory 6 months before requesting another commission. **Please plan carefully as I will not accept a third commission request after two cancellations.** This only applies to requests where payment began, but was not completed.

What if you need to cancel my commission?

If I need to cancel your commission for my own personal reasons, you will receive a full refund, including taxes.

If there is any rude, toxic, or just plain mean behavior on your side, I reserve the right to cancel your commission. You will be refunded in full if I have not begun your commission. Otherwise, you will be refunded according to my discretion. **I will not accept future commissions from you under any circumstances.**

I reserve the right to alter any OC commissions or complete any canon character commissions and put them up for sale.

Is there anything else I should be aware of?

- **Some commissions require customer input during different stages to ensure your plush turns out the way you want it. Please keep an open and reliable line of communication with me via e-mail.** If I don't receive any response from you within 7 days, I will continue the commission without any input from you. **From this point on, if you want changes of something already completed and time allows, I will charge you a small fee, anywhere from 5%-10% of the commission price (minus taxes).**
- If your payments are late or you're having financial troubles, please reach out to me. **If I can't contact you or we are unable to work out a solution, your commission will be put on-hold.** The holding period is 7 days, after which I will cancel your commission and refund your money (Etsy & Paypal commissions).

- **All plush are sold and shipped as collectibles.** As such, they are not subject to any safety testing or certifications. All items are made for **ages 14 and up**, and not intended to be handled or played with by young children.
- **Plush are all created in a smoke and pet-free environment and can handle some light cuddling and play.**
 - If you have any safety concerns, please e-mail me.
- I am not liable for any modifications made to any item after it leaves my hands, nor responsible for any damage after the customer receives it.
- **Commissions are for completed plush. No partially finished plush, fabrics, patterns, materials, etc. are available to the customer, even in the event of a refund.**
- **Refunds for neither liking my style nor the way the plush was made are not available. Check previous examples of my plush work via the links below to make sure you want to commission me.**
- By commissioning me, I am allowed to use media of the plush I create for you online, via social media, and on other platforms on and offline.
- Please get permission from original artists if you want a fanon character made into a plush. **If they require any sort of financial or non-financial compensation for permission, that is up to you, the commissioner, to sort out before commissioning me.**

If you have any other questions, send me an email at: freshfabfluff@gmail.com

[Deviantart](#)

[Email](#)

[Etsy](#)

[Instagram](#)

[Twitter/X](#)

[Trello](#)