

Based on prototype testing in group crits and with two individual testers

[All Notes](#)

Worked	Change
<ul style="list-style-type: none"> • Straightforward flow, easy to accomplish the task • Information is organized really nicely, and everything is really clear • Aesthetic of the dashboard is pretty • Easy to finish the user flow • Design and colors are very clean • Navbar navigation looked straightforward • Nice to have the big information at the top in numbers 	<ul style="list-style-type: none"> • Padding for the “Hi, welcome” card is small ✓ • Add a search bar in the donor information ✓ • Need to fix the dates to actually be newest at the top once you click ✓
Questions	Ideas
<ul style="list-style-type: none"> • Look at scrolling while expanding navbar - something is strange there • Might not be intuitive to click the donors name/information bar once they pop up on the list - mby hover color is not enough? • Some confusion with oldest to newest language and whether or not to scroll vs se the sort by - mby change to “most recent”? • Trying to click the filter button instead of the sort by - is it confusing to have both? Maybe just the sort by is necessary? 	<ul style="list-style-type: none"> • Adding some percentages/colors to top # cards, so can get more info from there • Opening donor info into a larger pop up since there are so many donors ✓ • Adding icon to click if you wanted to add to spreadsheet ✓ • Ability to collapse the right panel like in mobile version • What might be practical is having the help button as its own taskbar choice rather than hidden behind the settings tab

Heuristics Forms

Heuristics	Comments	Recommendations
1) Visibility of system status	<ul style="list-style-type: none"> • Very visible. I can see everything I need 	<ul style="list-style-type: none"> •

2) Match between system and the real world	<ul style="list-style-type: none"> The system felt very familiar, welcoming, and easy to use. 	•
3) User control and freedom	<ul style="list-style-type: none"> Easy navigation 	•
4) Consistency and standards	<ul style="list-style-type: none"> I never had an issue with consistency. 	•
5) Error prevention	<ul style="list-style-type: none"> No errors 	•
6) Recognition rather than recall	<ul style="list-style-type: none"> All functions are familiar and easy to use. 	•
7) Flexibility and efficiency of use	<ul style="list-style-type: none"> All functions needed were always in plain sight. 	•
8) Aesthetic and minimalist design	<ul style="list-style-type: none"> Nothing present that was not needed. Very organized. 	•
9) Help users recognize, diagnose, and recover from errors	<ul style="list-style-type: none"> No errors present. If I made personal errors, I could easily navigate out of them. 	•
10) Help and documentation	<ul style="list-style-type: none"> Help was not needed. However, the layout would have provided all necessary tools and information. 	•

Heuristics	Comments	Recommendations
1) Visibility of system status	<ul style="list-style-type: none"> Looks good to me coach 	•
2) Match between system and the real world	<ul style="list-style-type: none"> Images look pertinent to information stored there 	•

3) User control and freedom	<ul style="list-style-type: none"> No traps, lots of opportunities for interaction 	<ul style="list-style-type: none">
4) Consistency and standards	<ul style="list-style-type: none"> Clear cut and gives enough that the user cannot get lost in the interactions trying to find something 	<ul style="list-style-type: none"> The donor tab top left seems to give the same information as the donor information at the bottom of the dashboard, maybe combine / only keep one?
5) Error prevention	<ul style="list-style-type: none"> No error-prone conditions 	<ul style="list-style-type: none">
6) Recognition rather than recall	<ul style="list-style-type: none"> Kinda feels the same to number 4, very clear cut and obvious what takes you where 	<ul style="list-style-type: none">
7) Flexibility and efficiency of use	<ul style="list-style-type: none"> Seems to fit in with the filter tab, which gives user a lot of flexibility 	<ul style="list-style-type: none">
8) Aesthetic and minimalist design	<ul style="list-style-type: none"> Very aesthetic much minimal 	<ul style="list-style-type: none"> Maybe a background picture in the different screens that shows something relevant to the nature of the nonprofit? Happy kids or flowers ya know
9) Help users recognize, diagnose, and recover from errors	<ul style="list-style-type: none"> No possible errors, no possible error codes eyyyy 	<ul style="list-style-type: none">
10) Help and documentation	<ul style="list-style-type: none"> Has both a help tab in settings, and a walkthrough in the dashboard 	<ul style="list-style-type: none"> What might be practical is having the help button as its own taskbar choice rather than hidden behind the settings tab?