

Fetch!

Pet Care

"We love 'em like you do"

The DC-Silver Spring Fetch Experience

Objective: To highlight how our care standards enhance our client experience by providing service that SHOWS care, attention to detail, and reliability.

"We love our dog walker, who has been a consistent presence in our dog's life for the past year, and responsive to her needs. I love getting emails with pictures and a quick note about what they did and how our dog seemed in general. When we're really busy with kids and jobs, it's great to know she'll get the consistent attention from their Fetch walker."



- ☐ Professional introduction through Fetch created Provider Bios
- ☐ Comprehensive information gathering during consultations
- ☐ Visits that meet or surpass our care standards
- ☐ Engaging and educational Journals that tell the story of each visit
- ☐ Staff and client communication that follows Fetch policies

= Making the Fetch Experience Happen for our clients!

Please plan to attend ONE of the below **PAID** DC Provider Sessions - all three invites will be sent to you; only accept the one you will attend.

Sunday, July 12th at 7 pm
Tuesday, July 14th at 7 pm
Thursday, July 16th at 7 pm