Privacy Policy

ROPeS Lucknow O&M

Effective Date: June 24, 2025

ROPeS Lucknow O&M ("we", "our", or "us") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, and protect your information when you use our mobile application.

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1. Information We Collect

- **Images:** Photos you take or upload via the app for documenting demand and interventions related to work only, and users can also deny this.

- **Device Information:** Limited data such as device type, operating system, and unique device ID (used to control access).

- **Usage Data:** Information on how the app is used to improve functionality (non-personalized).

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2. How We Use Your Information

- To enable core app features (demand, diagnosis, intervention).

- To secure user access and ensure that only authorized users can log in.

- To improve app performance and functionality.

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3. Data Sharing

We do **not share your data** with third parties, except as required by law or with technical service providers necessary to operate the app securely.

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4. Security
We use encryption and restricted access to protect your data. Only users assigned credentials by the administrator can access the app.

5. Your Choices and Rights

- You may request deletion of your stored data by contacting us at or it may automatically delete after 90 days [gisropes@gmail.com].
- You can uninstall the app at any time to stop data collection.

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6. Changes to This Policy

We may update this Privacy Policy occasionally. Changes will be posted within the app and notified to users where appropriate.

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7. Contact Us

If you have questions or concerns, please contact:

ROPeS Lucknow O&M Support
 Email: gisropes@gmail.com

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