Fetch!
Pet Care
"We love 'em like you do"

## Suggested Questions for Cat & Small Pet Consults

Before your consultation, review the client's profile in My Fetch. Note any questions you need to ask from this list. After the visit, email any new information for the client's My Fetch profile to silverspring@fetchpetcare.com.

**House Management**

- ❏ Will other people have access or a key to their home while you are caring for their pet(s)?
- ❏ Is there anything about the door that makes it difficult to unlock/open/close/lock?
- ❏ Is there an alarm? If yes, ensure you get the code/password and ask the client to show you how to use it. How do you contact the alarm company if needed? Is there a password for Fetch on file with the company?

**Home Access**

- ❏ If the client has a door code, make sure we have the correct code on file in My Fetch
- ❏ If they use a lockbox, be sure to see the location and verify that we have the correct code on file (if they cannot use a lockbox, you must receive two keys at consultation). Remember to try any keys while you are at the consult, including lockbox keys.

**Litter Boxes**

- ❏ Verify the brand of litter. Cats can be very fussy about litter, try to get the same type/brand when replacing.
- ❏ How often should the litter be changed completely? Where are the bags for the dirty litter? Broom? Where to dispose of dirty litter outside?

**Feeding Instructions**

- ❏ Ensure food bowls are thoroughly washed and cleaned each day. Leave fresh water in a clean bowl each visit.
- ❏ Where is food/can opener if needed? Are there special dishes for wet/dry food? How much to serve/what time?
- ❏ Where do you dispose of empty, rinsed food cans?
- ❏ What are the preferred brands of food if it needs to be replenished?

**Medication**

- ❏ Have the client demonstrate how to administer medications. Cats will frequently cooperate better with their people than with strangers. Learn the client's technique.
- ❏ Location of the medications? How often is it given, and at what time? Is more than one person needed?
- ❏ Make absolutely sure that you understand the amount of medication the cat should receive at each administration (take a photo/video as a reminder if needed).

**Personality**

- ❏ Assure the client that you will try to put eyes on the cat each visit to ensure that they are well, even if it's too shy to be more social.
- ❏ Do they usually hide? Where are their favorite places to hide? Should you try to coax them out, or will they come out on their own?
- ❏ Do they like to play with toys? Where are the toys stored, and are there any favorites?
- ❏ Do they like to be brushed/petted? Are there areas you should avoid touching?
- ❏ Has the cat ever escaped before? What happened? How can escapes be prevented?

**Emergency Contact**

- ❏ Check My Fetch to see if it lists the necessary emergency information for the vet and at least one emergency contact.