

Terms of Service & Privacy Policy

Last updated: 28 March 2023

Onesoft Game Studio (Onesoft or "we," "us," "our") is a technology company that designs and develops mobile games. With this Privacy Policy, we aim to explain how and why we gather, store, share, and use your personal data in a manner consistent with the laws of the countries where we do business.

This Privacy Policy applies to websites, mobile applications, our marketing and advertising activities on all platforms, and other services that we may provide to you from time to time (collectively, the "Services").

We are the controller of the personal data we hold about you in connection with your use of the Services. This means that we determine and are responsible for how your personal data is used. Under this Terms of Service & Privacy Policy, your personal data shall be processed in order to provide the Services once you download our mobile applications, access and/or play our games, or interact with our Services.

Collection of information

Personal Data Collected Directly from You

We process your personal data in order to provide the Services by downloading, accessing and/or playing our games or using our other Services. Most of this data comes directly from you. We collect the following information you provide in connection with our Services:

We use this data to provide our games and Services to you, including optimizing our Services, customization of in-game offers and verifying purchases. We may also use it for the other purposes set out in this Privacy Policy.

Information we collect automatically through the Services

We collect several different types of information for various purposes to provide and improve our Service to you, including:

Information we collect from third-parties

If you log into the Services using a third-party site or platform such as Facebook, Apple Game Center and Google Sign-In, we access information about you from that site or platform, such as your screen name, profile information and friend lists, in accordance with the authorization procedures determined by such third-party site or platform provided that you have given the third-party site in question such consent.

You can learn more about how such third-party sites or platforms process your personal data in the relevant privacy policy:

If you log into the Services using a third-party site or platform, you represent and warrant that your access and use of such features in connection with the Services will comply with the applicable terms and policies of such site or platform; and that you are over the minimum age limit that is prescribed for such third-party site or platform by the legislation in the individual jurisdictions.

Use of information - purpose and legal basis

We use information about you for the following purposes in accordance with the legal bases for each type of personal data as described below:

We only process your information to the extent that is necessary to achieve the purposes for which the information has been collected.

Storage of information

Your Information is kept for as long as necessary in order to provide you with the Services or otherwise fulfill the purposes as described above unless further storage is required in order to establish, exercise or defend a legal claim or to comply with applicable law, including accounting rules.

Sharing of information

We disclose information about you to the following categories of recipients based on the legal bases under Sections 6(1)(b), 6(1)(c) and 6(1)(f) of the GDPR (see a description of the legal bases above):

Furthermore, if you have given your consent in accordance with Section 6(1)(a) of the GDPR, we share your Device identifiers to advertising network companies for the purpose of them serving behavioral advertisements to you within the Services.

Social sharing features

The Services offer or can offer social sharing features and other integrated tools (such as the Facebook “Like”, “Share” button), which let you share actions you take in the Services with other media. You must be over the minimum age limit that is prescribed by the legislation in the individual jurisdictions to use any social sharing features integrated in the Services. The use of such features enables the sharing of information with your friends or the public, depending on the settings you establish with the entity that provides the social sharing feature.

Children

Use of the Services is limited to users aged 13 years and above, except in the European Economic Area, where the Services are limited to users aged 16 years and above. If you are accepting this Privacy Policy and using the Services, you warrant you are 13 (or 16, depends what is applicable) or more years old.

If you have additional questions about our privacy practices related to children under the applicable minimum age, please contact us at x.

Security

The security of your data is important to us but remember that no method of transmission over the Internet or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your Personal Data, we cannot guarantee its absolute security.

Push notifications

We send push notifications or alerts to your mobile device to provide game-related information, service updates, promotional communications and other related messages, if you have agreed to such notifications. You can deactivate these notifications by changing your notification settings on your device.

Payments

We may provide paid products and/or services within the Services. In that case, we use third-party services for payment processing (e.g. payment processors).

We will not store or collect your payment card details. That information is provided directly to our third-party payment processors whose use of your personal information is governed by their Privacy Policy. These payment processors adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express, and Discover. PCI-DSS requirements help ensure the secure handling of payment information.

The payment processors we work with are:

You agree to pay all fees and applicable taxes incurred by you or anyone using an Account registered to you. We may revise the pricing for the goods and services offered through the Service at any time. **YOU ACKNOWLEDGE THAT WE ARE NOT REQUIRED TO PROVIDE A REFUND OR ANY REASON THAT YOU WILL NOT RECEIVE MONEY OR OTHER COMPENSATION FOR UNUSED VIRTUAL RESOURCES WHEN AN ACCOUNT IS CLOSED, WHETHER SUCH CLOSURE WAS VOLUNTARY OR INVOLUNTARY.**

Your Rights

If you are based in the EEA, Switzerland, or are a legal resident of California in the U.S., you have certain rights in relation to your Information. For Californian residents, please refer to Addendum 1 – California Privacy Rights... For EEA, United Kingdom, Switzerland, and Brazil-based, you will find more information below on when which rights can apply. To exercise your rights, please follow the procedure set out below, use our web form (and choose: Type of issue 'Related to my account' > 'I have data related question'), or email us at xuancao93@gmail.com

Changes to this Privacy Policy

We may update this Privacy Policy from time to time, and we will post the updated Privacy Policy on this page. When we make changes to this Privacy Policy, we will change the date at the beginning of this Privacy Policy. If we make material changes to this Privacy Policy, we

will notify individuals by email to their registered email address, by prominent posting on our Services, or through other appropriate communication channels. Any new policy will be effective from the date it is published by us.

Contact Us

If you have any questions about this Privacy Policy, would you like to learn more about why, how, and what Personal Data we use, or to request deleting it, please contact us at xuancao93@gmail.com.