

Northeastern Maryland Intergroup of Alcoholics Anonymous Service Questionnaire

Dear AA Members,

Northeastern Maryland Intergroup of Alcoholics Anonymous (NEMDAA) was created by, is supported by, and serves AA groups in Harford and Cecil Counties as well as some Baltimore County groups.

The Service Questionnaire is an opportunity for home groups and individual AA members to provide feedback to NEMDAA so we can provide services most effectively to groups and individuals in our region.

Your feedback will provide direction regarding any changes NEMDAA will make to improve its overall structure and services.

Please share this document with your home group. This survey can be completed by any group or individual member of AA in the NEMDAA service area.

Please return the completed document to NEMDAA by **June 30, 2025**, by any one of the following ways:

1. Online:
https://docs.google.com/forms/d/e/1FAIpQLSdmGz_TfAGwIXKZ2v4_piBRJVes170ShuBhnQwVSiK855ujw/viewform?usp=dialog
OR
2. By e-mail to secretary@nemdaa.org
OR
3. By physical mail or in person to the Intergroup Office, 28 Centennial Lane, Aberdeen, MD 21001.

Are you answering the survey as an individual or on behalf of your home group?

Individual ☐ Home group ☐
Home group name:

How do you prefer ... (Please identify your top two preferences for each.)

| | In person? | Online?* | Email? | Phone? |
|--|--------------------------|--------------------------|--------------------------|--------------------------|
| To find meeting information? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| To purchase Intergroup event tickets? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| To access the bulletin? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| To make 7 th Tradition contributions? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| To purchase literature? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| To purchase anniversary coins? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| To purchase other recovery products? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| To find service opportunities? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

**Online includes the Intergroup website, and other websites or applications, such as the Meeting Guide app*

The questions below are about home group involvement with the Intergroup Office:

1. Does your group have an Intergroup Representative attend the monthly Intergroup Council meeting?
Yes ☐ No ☐
2. If you answered "No" to the previous question please share the reason:
3. Please provide any additional comments or questions about Home Group Involvement with the Intergroup Council / Intergroup Office that can help us provide services more effectively (including improving Intergroup Representative attendance for Intergroup Council Meetings).

The questions below are focused on specific committee work:

Answering Service: Intergroup's Answering Service Committee coordinates group support to ensure active phone coverage outside of office hours.

1. Does your home group participate?
Yes ☐ No ☐
2. If you answered "No" to the previous question please share the reason:
3. Please provide any additional comments or questions about the Answering Service Committee that can help us provide services more effectively.

Bulletin: Intergroup issues a weekly digital bulletin on our website (<https://www.nemdaa.org/bulletin>) and via subscription email service to distribute information about the fellowship (e.g., meetings, service opportunities, and events).

1. Do you and your group members subscribe to the bulletin email service for the latest updates in the AA community?
Yes ☐ No ☐

2. Please list the two sections of the bulletin your group finds most valuable.

3. Please provide any suggestions to make the bulletin more valuable to you and your group.

Events: Intergroup's Events Committee is a self-supporting committee that provides activities which bring the sober community together with social events that attract and engage AA members in fellowship.

1. Are you happy with Intergroup events?
Yes ☐ No ☐
2. Are there enough events?
Yes ☐ No ☐
3. Please provide any suggestions you have for events valuable to you and your group.

Institutions: The Institutions Committee coordinates group support for meetings in local institutions (jails, behavioral health units).

1. Does your group support a current institution commitment?
Through the Intergroup? Yes ☐ No ☐
Outside of Intergroup? Yes ☐ No ☐
2. How can Intergroup do more to encourage participation in institution commitments?

Office: Intergroup maintains a physical office at **28 Centennial Lane, Aberdeen, MD 21001.**

1. How often have you or your group visited the Intergroup Office in the last 12 months?
Check one
☐ Weekly
☐ Monthly
☐ 3-4 times a year
☐ Once a year
☐ Never

- a. For what purpose? Check all that apply
- | | | |
|------------------------|------------------------------|-----------------------------|
| Literature | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| Coins | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| Meeting information | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| Other [fill in option] | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
3. Have you always reached someone when calling the office?
Yes ☐ No ☐
4. What days would you prefer the Intergroup Office to be open? (Pick 3 days)
- | | | |
|-----------|------------------------------|-----------------------------|
| Sunday | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| Monday | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| Tuesday | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| Wednesday | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| Thursday | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| Friday | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| Saturday | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
5. What times would it be convenient for you to go to the Intergroup Office to be open?
(Pick up to 2 options)
- Weekday**
- | | | |
|-------------------------|------------------------------|-----------------------------|
| Morning (9 am to 12 pm) | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| Afternoon (12 to 4 pm) | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| Evening (4 to 7 pm) | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
- Saturday/Sunday**
- | | | |
|-------------------------|------------------------------|-----------------------------|
| Morning (9 am to 12 pm) | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| Afternoon (12 to 4 pm) | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| Evening (4 to 7 pm) | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
6. Please provide any additional comments or questions about the Intergroup Office that can help us provide services more effectively.

Website: The Intergroup website is found at <https://www.nemdaa.org/> and provides information about Intergroup services and AA meetings in Harford and Cecil Counties and surrounding areas in Maryland. Note that The Meeting Guide App populates its listing using Intergroup's meeting information.

1. Does your group have its meeting listed on the Intergroup website?
Yes ☐ No ☐

2. If you answered “No” to the previous question please explain:
 - a. If your group would like to be added, please provide the meeting information.

3. Is the website easy to navigate?
Yes ☐ No ☐

4. If you answered “No” to the previous question, please explain.

5. Does the website provide information that you and your group find valuable?
Yes ☐ No ☐

6. If you answered “No” to the previous question, please explain.

7. Please provide any additional comments or questions about the website that can help us provide services more effectively.