

# Privacy Policy

**Effective Date:** 03/12/2025

**Medra** ("we," "us," or "our") is committed to protecting your privacy. This Privacy Policy outlines our practices regarding the collection, use, and disclosure of information that we receive from users of our website <https://www.medra.app> (the "Site"). This policy is designed to comply with regulatory standards and reflects our commitment to security, confidentiality, and privacy.

## 1. Information We Collect

We may collect the following types of information:

- **Personal Information:** Information that identifies you as an individual, such as your name, email address, phone number, and postal address.
- **Usage Data:** Information about how you use our Site, including your IP address, browser type, access times, and pages viewed.
- **Cookies and Tracking Technologies:** We use cookies and similar tracking technologies to track the activity on our Site and store certain information.

## 2. How We Use Your Information

We may use the information we collect for various purposes, including:

- To provide, maintain, and improve our Site and services.
- To communicate with you, including responding to your inquiries and sending you updates.
- To monitor the usage of our Site and detect, prevent, and address technical issues.
- To comply with legal obligations and protect our rights.

## 3. Data Security

We implement appropriate technical and organizational measures to protect your personal information from unauthorized access, use, disclosure, alteration, or destruction. These measures include:

- Encryption of sensitive information.
- Access controls to restrict data access to authorized personnel only.
- Regular security assessments and audits to identify and mitigate risks.

## 4. Data Sharing and Disclosure

We do not sell or rent your personal information to third parties. We may share your information in the following situations:

- **With Service Providers:** We may engage third-party service providers to assist us in operating our Site and providing services. These providers are required to protect your information and may not use it for any other purpose.
- **Legal Requirements:** We may disclose your information if required to do so by law or in response to valid requests by public authorities.

## 5. Your Rights

You have certain rights regarding your personal information, including:

- The right to access and obtain a copy of your personal information.
- The right to request correction of inaccurate or incomplete data.
- The right to request deletion of your personal information, subject to our legal obligations.

To exercise these rights, please contact us at [info@medra.app](mailto:info@medra.app).

## 6. Changes to This Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on our Site. You are advised to review this Privacy Policy periodically for any changes.

## 7. Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at:

**Medra**

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