

riley's kids camps

Camper Behaviour Policy

The purpose of this policy is to set out the policy we will follow when handling any behavioural issues presented by children attending our holiday club. Riley's Kids Camps offers a fun holiday club with a variety of activities available to the all children aged 5-11. We welcome all children with mixed abilities, needs and requirements; within our Coaching remit. We hope that children are happy to follow direction from our Coaches and engage with all the activities available to them, however, we recognise that from time to time we may be presented with some behavioural difficulties. We have high expectations when it comes to behaviour.

Our Coaches follow their own guidelines set out within the Coach Behaviour Policy. This ensures that our Coaches maintain excellent professionalism and are positive role models, whilst treating all children fairly and equally. Please see the aforementioned policy for further information.

Our Coaches will set clear boundaries and consequences for any unwanted behaviour that is present during our camps during our daily morning briefing. Coaches are encouraged to always be consistent and treat all children fairly when dealing with any unwanted behaviour. No group punishments will take place.

Unwanted Behaviour

Riley's Kids Camps classify unwanted behaviour as any behaviour which may disrupt our camps. This includes children not listening or following instructions, refusing to do as asked, playing in areas they shouldn't, being impolite or upsetting other children, distracting others around them or not doing as they are told by a Coach. Parents/carers are not usually informed of these issues as they are minimal and are expected from some children from time to time.

Consequences

Our Coaches will provide x2 verbal soft warnings, followed by 1 verbal firm warning, followed by a two-minute 'time out' session. These are the three strikes put in place by our Head Coach. In the event the behaviour continues with no improvement, the

child will be asked to sit out for the remainder of the activity whilst Head Coach calls parent to collect their child. This is a last resort as we do not want children to miss out on fun activities, but ultimately we cannot allow them to disrupt the camps for the other children. Head Coach will consult Senior Management before any calls are made to parents/guardians. It will be the last resort.

Behavioural Issues

If a child's behaviour becomes more serious, Riley's Kids Camps will notify the parent/carer. This behaviour includes using profanity, shouting in anger, swearing, misusing equipment or answering back to coaches.

In the event of real serious behavioural issues, Riley's Kids Camps reserves the right to exclude the child from further sessions after informing the parent/carer of the behaviour. This behaviour includes physically assaulting themselves, another child or a coach (including spitting), bullying, breaking or damaging equipment or the venue itself. We operate on a ratio basis, and if a child is requiring 1:1 attention consistently, this provides a health and safety risk.

Sending a Child Home

If a child is to be sent home from camp due to behavioural issues, the Head Coach must contact the emergency contact and ask them to come and collect the child. The child is not to return to the camp that day. The behavioural issues shall be explained to the parent or carer in a sensitive way, and explain that we cannot tolerate the behaviour at camp due to the level of disruption it is causing to the camp and other children.

Good Behaviour

Good behaviour will always receive praise as a part of the positive reinforcement put in place by our Coaches.

Coaches may also use other rewards for positive behaviour, such as making them captains, 'Riley's Rookie' by giving them roles. Coaches should use positive praise for other children to hear and celebrate.

Trophies will be awarded to two children at the end of each day for positive behaviour. The trophies are to stay at the venue, a picture taken (if photo permission has been given) and a round of applause for the winners. The Head Coach needs to communicate to the parents the winner of the award, in order to celebrate and award the good behaviour. We may from time to time give out prizes for good behaviour.