JEREMY BLACK

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EDUCATION

Indiana University Indianapolis, Luddy School of Informatics, Computing, and Engineering, Indianapolis, IN
Bachelor of Science in Media Arts and Science Graduated with High Distinction
Specialization: Web Design & Development **GPA:** 3.87/4.00
Bachelor of Science in Informatics
Master of Science in Human Computer Interaction **Expected Graduation:** May 2027
Alpha Lambda Delta (ALD) and Phi Eta Sigma (PES) National Honor Society Member

TECHNICAL SKILLS

Scripting and Programming: HTML, CSS, Javascript, JSON, PHP, Python, SQL, Sass
Libraries: jQuery, ReactJS, SQLite, npm
Frameworks: React Native, React Expo, Svelte
Software: XAMPP, MySQL, Firebase, Git, Android Studio, NodeJS
Prototyping and Design: Figma, Adobe Creative Suite

PROJECT EXPERIENCE

EventSea Spring 2026

- Designed and co-developed a responsive, multi-page website using Svelte, creating and translating a high-fidelity Figma prototype into a functional student engagement web application with a focus on usability and visual consistency.
- Won “Best Web Design/Mobile App/AI” out of 15+ projects in an academic showcase.

BCG Strategic & Experience Design Job Simulation Spring 2024

- Designed and executed a user research plan, developing primary research tools and synthesizing findings to uncover key user needs, behaviors, and pain points.
- Translated research insights into a detailed customer persona, using data-driven reasoning to inform product direction and opportunity areas.

WORK EXPERIENCE

Guest Services & Security April 2025 - Present
MOKB Presents, Hi-Fi Indianapolis Indianapolis, IN

- Delivers high-quality guest experiences in a fast-paced, high-energy live outdoor environment by resolving issues proactively, managing crowd flow, and ensuring safety compliance in high-attendance events.
- Applies conflict resolution and nuanced problem solving skills to adapt to and handle guest concerns professionally, preserving a positive atmosphere through dynamic challenges.

Resident Assistant+ August 2023 - May 2026
Indiana University Indianapolis, Division of Student Affairs, Housing and Residence Life Indianapolis, IN

- Fosters community by initiating interactions with ~200 residents to create a sense of belonging and facilitate connections among peers as well as engage in active listening to understand residents' concerns and provide empathetic guidance while referring to appropriate campus resources.
- Manages weekly timekeeping, purchasing requests, and a ~3k programming budget for a team of 5+ resident assistants.

Central Campus Coordinator May - August 2025
Indiana University Indianapolis, Division of Student Affairs, Housing and Residence Life Indianapolis, IN

- Managed a hospitality team of 10-15 students responsible for preparing accommodations for 300+ conference attendees at a time, ensuring all guest needs were met prior to and during their stay.
- Served as an on-call resource for multiple hospitality teams across campus, providing guidance and troubleshooting support to ensure operations were smooth.