3.0 (P.3): The learner's objective is to apply - at least 2 different theories and 2 models of approaches - to situational leadership / systems leadership / and contingency:

a) Leadership role

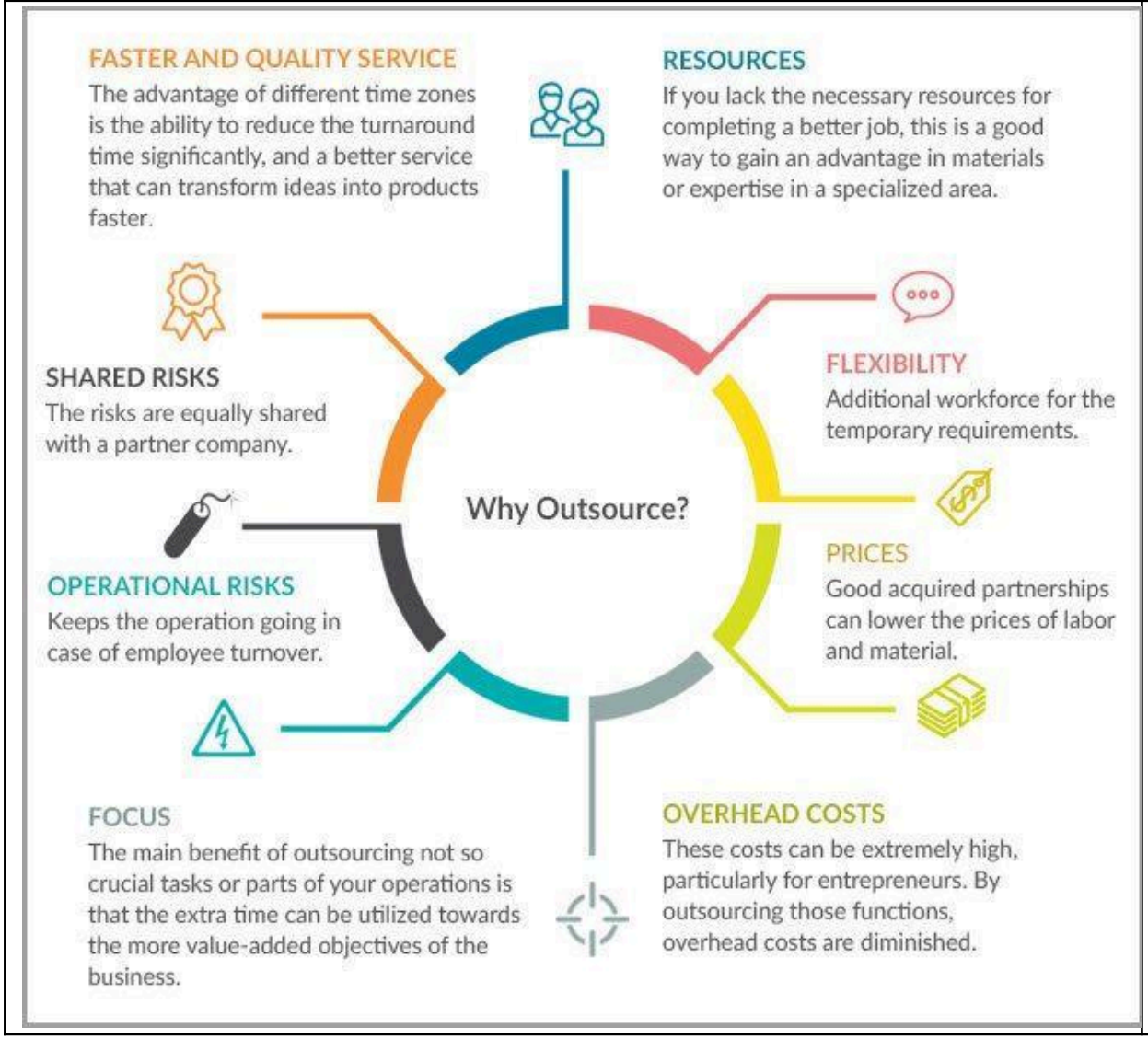
b) Functional role of a Management

Theories of operations and operations management:

- Lean Production
- Six Sigma Roles
- Queuing theory
- Outsourcing

Task or relationship-orientated approaches:

- Principles of Total Quality Management (TQM))
- Just-in-Time Inventory
- The concept of continuous improvement (Kaizen)
- Task or relationship-orientated approaches.

Outsourcing	Leadership role	Management role
		

The concept of continuous improvement (Kaizen)		
		