

PROFESSIONAL SUMMARY

User research and interface designer with 6 years of practical progressive experience in Fintech, Telehealth, EdTech, Cloud technology, and E-commerce. Areas of expertise include:

Prototyping Tools	Graphics Tools	User Research	Productivity	Language	Knowledge Areas
• Figma	• Illustrator	• Lookback	• Jira	• HTML	• Business Analysis
• Adobe XD	• Photoshop	• Maze	• Trello	• CSS	• Usability Principles and Testing Methodology
• Sketch		• Survicate	• Asana	• JavaScprit	• Human-Centered Design methodology • Quantitative and qualitative research methods

EDUCATION

Cambrian College, Ontario Sept. 2023 - June 2024
Mobile Application Development – User-Centered Design

Kwame Nkrumah University of Science and Technology Sept. 2013 - June 2018
Bachelor's, Computer Science & Engineering

CERTIFICATIONS

[Google UX Design Professional Certificate](#)

[Figma UI UX Design Essentials- UDEMY](#)

[Service Design: How to Design Integrated Service Experiences – INTERACTION DESIGN FOUNDATION](#)

[Certified Scrum Professional®-ScrumMaster – THE KNOWLEDGE ACADEMY](#)

PROFESSIONAL EXPERIENCE

Sofvie, Ontario, Canada

Lead UI Designer (Contract)

May 2024 - August 2024

- Collaborated closely with design, product, engineering, and other internal stakeholders
- Leveraged empathy research techniques to gain insight into user psychology to inform design strategies effectively
- Guarantee adherence to both federal and provincial regulations by incorporating comprehensive compliance features into the platform.
- Utilized Ontario's Design System in a responsive and user-friendly digital tool tailored for the HVAC/R industry in Canada to manage refrigerant usage effectively.

VentureC – USA (Remote)

Lead UX Designer | Product Lead

Feb. 2023 - July 2024

- Employed elicitation methodology to understand the product vision, requirements, and target audience.
- Conducted extensive research on market trends, user needs, and competitor analysis to inform product design decisions.
- Utilized human-centered design methodology to discover, design, and deliver product user interface
- Developed comprehensive design specifications and documentation, including style guides, design patterns, and interaction guidelines for web application and enterprises
- Collaborated closely with cross-functional teams to ensure seamless integration of design solutions.

Shkula (Remote)

Founding Product Designer

December 2020 – Feb. 2023

- Conducted requirement analysis and design definition to define requirement architecture and design options.
- Created personas derived from extensive user research and data analysis, ensuring a nuanced understanding of user behaviors and preferences.
- Created wireframes, prototypes, and visual designs using industry-standard design tools to effectively communicate product concepts and functionality.
- Conducted usability testing and gathering user feedback to refine and improve product designs.

Ondo State Primary Healthcare Development Agency

UX Designer (TeleHealth)

August 2021

Feb. 2019 -

- Conduct user research to understand healthcare professionals, researchers, and patient's needs, behaviors, and pain points.
- Analyze data to create user personas and journey maps.
- Design intuitive and user-friendly interfaces for applications, websites, and software used in the Life Sciences sector.
- Work closely with scientists, researchers, product managers, and developers to understand technical requirements and constraints.

Seynett Ghana

UX Designer/Web Developer

June 2015 - October 2018

- Developed brand identities and visual assets for various clients, ensuring consistency and alignment with brand objectives across digital platforms.
- UX design using figma for web applications and enterprises in hospitality and healthcare.
- Experience in website development for restaurant and hospitality businesses across Ghana using HTML, CSS, JavaScript, and Angular.

PORTRFOLIO

My portfolio showcases a robust design background with notable projects such as:

- [Pivotal](#): An EdTech solution fostering collaboration across industries and communities.
- [CANONIN](#): A leading identity verification solution for B2B and SaaS markets in Africa.
- [Shkula](#): An EdTech app designed for fostering education and collaboration.
- [SignatureBank](#): Is a tech-driven financial institution providing exemplary financial services and products that empower businesses.
- [Starbook](#): A project focused on intuitive design and user engagement.
- [Behance Portfolio](#)