Weeknotes 6: Submit my planning application

Hello!

Welcome to the Submit a Planning Application weeknotes. Hope everyone had a good week.

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Project

A digital service that enables users to submit, view and comment on planning applications with ease.

Phase

Discovery: Week 6 (end of phase)

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Thanks

Thanks to Danny from planning for spending some time with us. Thanks to our outside visitors at MHCLG for coming over to show and tell this week. Thanks to everyone involved in key meetings for being patient while we line up diaries, especially John for making time. But biggest thanks goes to Steph who will be leaving the project at this stage and handing over to our Tech Lead Andy, thanks for all your data digging Steph and good luck in the Irish Isle.

What we've done

- **Created loose personas of our users to work with as we design and build**
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- **Refined our user needs to help use understand what people need this system to do**
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- **Spent a lot of time sketching out possible ideas to help meet this needs and arranged them along a journey**
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- **Held another, slightly longer, show and tell with some new faces. Thanks for coming everyone.**

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- **Started to pull together our Discovery thinking (including all of the above) into one place for easy reference. Attached is the work in progress without the research findings at this stage. It's got gaps but in the spirit of working openly we wanted to share. Thoughts more than welcome!**
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- **We have also welcomed a new team member, Emma Harley, joining for extra delivery support as we move into the next phase**
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- **Launched a Google site to talk to people about the project. Please feel free to share**

What's next

- **The next two weeks will be quieter from us. Next week we'll be walking Ian and Matthew Cain through our thinking to date as we reach the end of this phase.**
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- **We'll also be writing up the Discovery findings and sharing V2 of the attached**
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- **We'll then be taking a project pause week as most people (aside from me) go on holiday!**

Blockers and risks

Nothing new at this stage but we'll be working with Ian and Matthew to resolve any ongoing risks next week as we move into the next phase.

Question of the week

To test if anyone read this far down the email, and because it's potentially the hottest day on record since records began ever… whats your favourite ice cream?!

Please do let me know if you would not like to continue receiving these emails. We'll be moving into a new phase of work next week so now it a good time if you're bored of hearing from us or think someone new would benefit.

Have a lovely weekend everyone. IT'S JUST HOT NOW!