Video not loading?

If it's not a wifi issue -

- ***Check that third party cookies are NOT blocked.***
  - *On your computer, open Chrome.*
  - *At the top right, click More ⋮ › Settings.*
  - *Under "Privacy and security," click Cookies and other site data.*
  - *Make sure "Block third party cookies" __is not__ checked.*
- ***Clear all cookies***
  ***If you remove cookies, you'll be signed out of websites and your saved preferences could be deleted. Make sure you know your usernames and passwords.
  1. *On your computer, open Chrome.*
  2. *At the top right, click More ⋮ › Settings.*
  3. *Under "Privacy and security," click Site settings.*
  4. *Click Cookies › See all cookies and site data › Remove all.*
  5. *Confirm by clicking Clear all.*
- ***Try using a different browser***
  - *If you are not on a chromebook, you can try using a different browser - Firefox, Safari, Internet Explorer.....*
- ***Turn on JavaScript** - Some media needs JavaScript. YouTube videos, for example, won't run without JavaScript.*
  - *On your computer, open Chrome.*
  - *At the top right, click More ⋮ › Settings.*
  - *Under "Privacy and security," click Site settings.*
  - *Click Javascript.*
  - *Turn on Allowed (recommended).*
  - *Go back to the site with the video or game. At the top left, click Reload ↻*

If you think it's a wifi issue -

Search "Internet Speed Test" and run the test to check your speed. If it's not fast, try one or more of the following:

- ***You may have too many applications open. Try closing some windows or tabs.***
- ***If it's a Youtube video, make sure Youtube is not blocked on your device.***
- ***Try resetting your Internet connection***

Your Internet network could be causing problems with the video or game.

1. *Turn off your computer.*
2. *Unplug your modem. If your wireless router is a separate device, unplug it too.*
3. *Wait for about one minute.*
4. *Plug in your modem and wait until all the lights have stopped blinking. If your wireless router is a separate device, plug it back in and wait until all the lights have stopped blinking.*
5. *Turn on your computer.*
6. *Go back to the site with the video or game. At the top left, click Reload ↻*