

Three Year Parts Warranty

Journey Health & Lifestyle warrants the frame, lift mechanism, recline mechanism, and electrical parts of this chair against defects to original purchaser only, for a period of three years from the date of original purchase shipped. Labor to replace these parts is covered for one year on all models. We shall not be responsible or obligated to pay for any costs or expenses for examination of any warranted parts nor is Journey Health & Lifestyle to pay cost for transportation, handling and packaging of the parts or components.

Terms Applicable to Warranty

We will, at our option, repair and/or replace the defective parts and/or components provided that the warranty parts have not been subject to misuse, abuse or improper service by the consumer, have not been damaged in transit or handling and/or have not been altered or repaired by unauthorized representatives. This warranty does not include costs for unnecessary service calls, i. e., in-home service calls solely for the purpose of educating the consumer about the product, or finding an unsatisfactory power connection, etc. Exceeding the weight capacity of the chair will void the warranty. Fabric shading cannot be guaranteed for replacement parts or replacement chairs.

The Perfect Sleep Chair weight capacity is 375 lbs.

Warranty Exclusion

Journey Health & Lifestyle does not provide warranty for the batteries. Batteries are a consumable item that can drain, even without use, over time.

In the event that the product does not conform to this warranty at any time while this warranty is in effect, we will correct the defect in conformity with this warranty. THE WARRANTY SET FORTH ABOVE IS THE SOLE AND ENTIRE WARRANTY PERTAINING TO THE PRODUCT AND IS IN LIEU OF AND EXCLUDES ALL OTHER WARRANTIES OF ANY NATURE WHATSOEVER, WHETHER EXPRESSED, IMPLIED, OR ARISING BY OPERATION OF LAW INCLUDING, BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THIS WARRANTY DOES NOT COVER OR PROVIDE FOR THE REIMBURSEMENT OR PAYMENT OF INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Some states do not allow this exclusion or limitation of incidental damages so the above limitation or exclusion may not apply to you.

Journey Health & Lifestyle shall not be liable for any incidental or consequential damage or loss not contained in this Warranty.

This Warranty gives you specific legal rights, and you may also have other rights, which may vary from state to state.

All Warranty claims must be approved by Journey Health & Lifestyle before any service is performed.

Warranty is valid in all 50 U.S. states.