

Pizza Hut x Genshin Impact Campaign Terms & Conditions

1. The Pizza Hut x Genshin Impact Collaboration "A Tasty Adventure with Pizza Hut" will last from **July 5, 2023 – August 15, 2023**. During this period, customers can purchase limited edition Genshin Impact combos via Pizza Hut's online website / app or offline stores to obtain collaboration-themed merchandise as well as Genshin Impact redemption codes for use in-game (hereafter referred to as "game redemption codes"). Game redemption codes and their exchange for this collaboration are provided by Genshin Impact.
2. The activity will be launched across all Pizza Malaysia stores except PIZZA HUT XPRESS DPULZE, PIZZA HUT XPRESS UUM SINTOK, PIZZA HUT XPRESS GM KLANG 2, PIZZA HUT XPRESS RSA PAGO, PIZZA HUT XPRESS VSQ, and quantity are limited at each participating store. Customers should only order as much food as they can eat and avoid waste. For minors, please make purchases under the supervision of your legal guardian.
3. Campaign-exclusive merchandise is limited at each store and is distributed with combos while stocks last. The characters featured in the merchandise will be different depending on purchase period.
4. Game redemption codes for this campaign are valid for the period of June 1, 2023, 00:00:00 – October 31, 2023, 23:59:59 (UTC+8). Each Genshin Impact user can only redeem one (1) game redemption code with each Genshin Impact account. For any enquiries regarding to the game redemption code please reach out to Genshin Impact Customer Service at genshin_cs@hoyoverse.com
5. Promotions from this campaign cannot be used in conjunction with other vouchers or promotions.
6. All campaign pictures of the products and merchandise are for reference only, and the actual product and packaging may differ.
7. For details regarding Pizza Hut's products and services, please refer to Pizza Hut's terms of use, service notices, and information on Pizza Hut website. For Genshin Impact in-game content, tools, items, and other related details, please refer to the official Genshin Impact rules and terms.
8. Pizza Hut & Genshin Impact reserves the right to cancel, terminate or suspend this Campaign for any reason whatsoever, without prior notice. For the avoidance of doubt, cancellation, termination, or suspension of this campaign shall not entitle the participants to

any claim or compensation against Pizza Hut & Genshin Impact for any loss or damage suffered or incurred as a direct and indirect result of the act of cancellation, termination or suspension.

9. All intellectual property rights associated with the collaborations, including but not limited to trademarks, logos, content, and materials, belong to Pizza Hut & Genshin Impact or its licensors.
10. Customers should be aware of the risk of damage to the combos & merchandise via delivery. Pizza Hut will not be liable for any missing items or damage caused during delivery. After the delivery item is delivered, the customer shall solely be liable for loss, damage and contamination to the delivery item whether caused directly or indirectly by you or any recipient of the delivery item. (or any person acting as servant, representative or independent contractor for or on behalf of you or the recipient).
11. By participating in this campaign, you consent to the collection, use, and processing of your personal information by Pizza Hut for the purpose of managing the collaboration and providing related services. Pizza Hut will handle your personal information in accordance with applicable data protection laws and its privacy policy.
12. By participating in the campaign, you consent to being photographed, filmed, or recorded by Pizza Hut or its authorized representatives. Pizza Hut reserves the right to use any such media for promotional purposes without further consent or compensation.
13. Using any unfair or illegal practices (including cheating, using bots or automated programs including click farming or click fraud) to participate in the event or gain any benefits through behavior that violates the rules will result in the user being disqualified from participating in the activity and any corresponding benefits obtained will be canceled without prior notice.

Pizza Hut x Genshin Impact Fan Event Terms & Conditions

Please read these terms and conditions ("Agreement") carefully before participating in or attending the Pizza Hut x Genshin Impact Fan Event ("Event") organized by Pizza Hut Malaysia. By registering for and attending the Event, you agree to comply with these terms and conditions. If you do not agree with any part of this Agreement, please do not register for or attend the Event.

1. To participate in the Event, customers must complete the ticket purchase during the ticket sales period via Pizza Hut. All details provided during ticket purchase must be accurate and up to date.
2. There is no age requirement, however, attendees under 18 years old should get consent from their parents or guardians.
3. Each ticket is only limited to single session entry.
4. No exchange or cancellation of tickets will be made under any circumstances and tickets are not transferable.
5. No refund on tickets will be made under any circumstances except pursuant to conditions under Event Cancellation or Postponement.
6. The Event Organizer reserves the right to refuse entry or remove any participant from the Event premises for any reason, including but not limited to violation of this Agreement or disruptive behavior.
7. The Event Organizer will make reasonable efforts to provide a detailed program schedule for the Event. However, the Event program, including speakers, topics, and timings, is subject to change without prior notice. The Event Organizer will not be held liable for any such changes.
8. Participants are expected to conduct themselves in a respectful and professional manner throughout the Event. Any form of harassment, discrimination, or disruptive behavior towards participants, staff, or event facilities will not be tolerated.
9. Using any unfair or illegal practices (including cheating, using bots or automated programs including click farming or click fraud) to participate in the event or gain any benefits through behavior that violates the rules will result in the user being disqualified from participating in the activity and any corresponding benefits obtained will be canceled without prior notice.

10. The Event Organizer and its affiliates, employees, or agents shall not be held liable for any personal injury, loss, or damage to property that may occur during the Event, except in cases of gross negligence or willful misconduct by the Event Organizer.
11. Participants agree to indemnify, defend, and hold harmless the Event Organizer, its affiliates, employees, and agents from any claims, liabilities, damages, and expenses (including legal fees) arising out of participation in the Event or any violation of this Agreement.
12. You acknowledge that participation in the Event may involve inherent risks and hazards. You agree to assume all risks associated with your participation and release the Event Organizer from any liability for personal injury, loss, or damage arising from your participation, except in cases of gross negligence or willful misconduct by the Event Organizer.
13. All intellectual property rights associated with the Event, including but not limited to trademarks, logos, content, and materials, belong to the Event Organizer or its licensors.
14. By participating in the Event, you consent to the collection, use, and processing of your personal information by the Event Organizer for the purpose of managing the Event and providing related services. The Event Organizer will handle your personal information in accordance with applicable data protection laws and its privacy policy.
15. By attending the Event, you consent to being photographed, filmed, or recorded by the Event Organizer or its authorized representatives. The Event Organizer reserves the right to use any such media for promotional purposes without further consent or compensation.
16. Participants are required to comply with all applicable laws, rules, and regulations while attending the Event.

Pizza Hut x Genshin Impact Standee Selfie Contest Terms & Conditions

Please read these terms and conditions carefully before participating in the online contest ("Pizza Hut x Genshin Impact Standee Selfie Contest"). By participating in the Contest, you agree to be bound by these terms and conditions.

1. The Contest is open to all Malaysian residing in Malaysia. Individuals under the age of 18 should get consent from parents or guardians. Employees, agents, and affiliates of Pizza Hut Malaysia and their immediate family members are not eligible to participate.
2. The Contest duration is from 16 July 2023, 12.00PM (GMT+8) to 29 July 2023, 11.59PM (GMT+8).
3. Only photos posted in Facebook Feed & Instagram Feed is qualified as entry. Multiple entries are allowed. Entries must be received by 29 July 11.59PM (GMT+8) to be eligible. Any incomplete, late, or fraudulent entries will be disqualified.
4. Pizza Hut x Genshin Impact Standee is available as display at all Pizza Hut Malaysia store except PIZZA HUT XPRESS DPULZE, PIZZA HUT XPRESS UUM SINTOK, PIZZA HUT XPRESS GM KLANG 2, PIZZA HUT XPRESS RSA PAGO, PIZZA HUT XPRESS VSQ.
5. Winners will be selected by Pizza Hut Malaysia or its designated representatives based on the criteria specified in the contest rules. The decision of the judges or Pizza Hut Malaysia is final and binding on all matters related to the Contest. Winners will be notified via social media. If a winner does not respond within 3 days of notification, an alternate winner may be selected.
6. Prizes are as described in the contest rules and are non-transferable and non-exchangeable. No cash alternatives or substitutions are available. Winners are solely responsible for any taxes or additional costs associated with the prizes. Pizza Hut Malaysia reserves the right to substitute a prize of similar value if the designated prize becomes unavailable.
7. By participating in the Contest, winners grant Pizza Hut Malaysia the right to use their names, photographs, and/or likenesses for promotional purposes without further compensation or notice, unless prohibited by law.
8. Any personal information collected during the Contest will be used solely for the purposes of administering the Contest and will not be shared with third parties without

the participant's consent. By participating in the Contest, participants agree to the collection, use, and disclosure of their personal information in accordance with Pizza Hut Malaysia's privacy policy.

9. Pizza Hut Malaysia is not responsible for any lost, late, misdirected, or damaged entries or for any technical or human errors that may occur during the Contest. Pizza Hut Malaysia reserves the right to cancel, terminate, or modify the Contest at any time without prior notice. By participating in the Contest, participants release Pizza Hut Malaysia from any liability arising out of or in connection with the Contest or the prizes awarded.

Pizza Hut Cosplay Challenge Terms & Conditions

Please read these terms and conditions carefully before participating in the online contest ("Pizza Hut Cosplay Challenge"). By participating in the Contest, you agree to be bound by these terms and conditions.

1. The Contest is open to all Malaysian residing in Malaysia. Individuals under the age of 18 should get consent from parents or guardians. Employees, agents, and affiliates of Pizza Hut Malaysia and their immediate family members are not eligible to participate.
2. The Contest duration is from 2 August 2023, 12.00PM (GMT+8) to 15 August 2023, 11.59PM (GMT+8).
3. Only photos posted in Instagram Feed & Tik Tok Feed is qualified as entry. Multiple entries are allowed. Entries must be received by 15 August 11.59PM (GMT+8) to be eligible. Any incomplete, late, or fraudulent entries will be disqualified.
4. Winners will be selected by Pizza Hut Malaysia or its designated representatives based on the criteria specified in the contest rules. The decision of the judges or Pizza Hut Malaysia is final and binding on all matters related to the Contest. Winners will be notified via social media. If a winner does not respond within 3 days of notification, an alternate winner may be selected.
5. Prizes are as described in the contest rules and are non-transferable and non-exchangeable. No cash alternatives or substitutions are available. Winners are solely responsible for any taxes or additional costs associated with the prizes. Pizza Hut Malaysia reserves the right to substitute a prize of similar value if the designated prize becomes unavailable.
6. By participating in the Contest, winners grant Pizza Hut Malaysia the right to use their names, photographs, and/or likenesses for promotional purposes without further compensation or notice, unless prohibited by law.
7. Any personal information collected during the Contest will be used solely for the purposes of administering the Contest and will not be shared with third parties without the participant's consent. By participating in the Contest, participants agree to the collection, use, and disclosure of their personal information in accordance with Pizza Hut Malaysia's privacy policy.
8. Pizza Hut Malaysia is not responsible for any lost, late, misdirected, or damaged entries or for any technical or human errors that may occur during the Contest. Pizza Hut Malaysia reserves the right to cancel, terminate, or modify the Contest at any time

without prior notice. By participating in the Contest, participants release Pizza Hut Malaysia from any liability arising out of or in connection with the Contest or the prizes awarded.