Help Resources for Mountain View, Sunnyvale, and Los Altos

Food

Food Ready To Eat

Food to Prepare At Home

Employment

Finding Employment

Financial Support for Unemployed

Financial Management and Debt Advice

Housing

Finding Housing & Shelter

Rent Assistance

Utility Assistance

Eviction Protection Resources

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Health & Hygiene

Physical Health

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Opportunities for Shower and Laundry

Clothing

Legal Aid

Tax Preparation

Mail, Phone & Internet

Other

Food

Food Ready To Eat

Call 211 Basic Human Needs Resources, Food & clothes, shelters, rental & utility assistance, health, caregiver resources (211.org)

Meals on the Wheels

- Meals on Wheels America
- https://mysourcewise.com/programs-services/meals/

- (408) 350 3200 option 1, Mo. Fr. 8:00 am to 5:00 pm
- The meal delivery service includes up to 3 nutritious local meals a day, five days a week
- Requirements:
 - Be 60 years of age or older
 - Be a resident of Santa Clara County
 - Live alone or lives with a spouse who is also homebound
 - Unable to perform two or more activities of daily living or due to a cognitive or other mental impairment, requires human assistance or supervision
 - Unable to drive, purchase and prepare his/her own meals due to physical or cognitive disabilities
 - Does not have anyone available to consistently shop or prepare meals, including an In-Home Supportive Services (IHSS) care provider who provides meal preparation

Hope's Corner

- Serves free breakfast and bag lunch every Monday 8am-9am, Wednesday 8am-9am, and Saturday 8 am-10 am to hungry people at 748 Mercy St (corner of Hope and Mercy Streets) in Mountain View.
- Shower and laundry program hours are Monday 8:30 am noon, Wednesday 8:30 am-noon, and Saturday 8:30 am-2:15 pm.
- www.hopes-corner.org

Our Daily Bread

- Serves a free hot meal, Every Monday, Wednesday, & Friday 11am 12:30pm
- St Thomas Espiscopal Church: 231 Sunset Avenue, Sunnyvale (408) 736-4155, (website)

Senior Nutrition Program (County of Santa Clara - Social Services Agency)

- (408) 755 7680, https://socialservices.sccgov.org/food-assistance/senior-nutrition-program
- Dine-In and Home Delivered Meal Programs for seniors age 60 and over

Loaves and Fishes Family Kitchen

- https://www.loavesfishes.org/find-a-meal, (408) 922 9085
- A La Carte (Refrigerated Meal) Pickup:
 - Tuesday 3:30-4:30pm at San Miguel Elementary (777 San Miguel Ave, Sunnyvale, CA 94085)
 - Thursday 3:30-4:30pm at Mountain View HS (1325 Bryant Ave, Mountain View, CA 94040)

St. Anthony of Padua Dining Room

- 3500 Middlefield Rd, Menlo Park, 650-365-9665, https://www.paduadiningroom.com/
- Providing hot, nutritious meals and bread, fruit and vegetables to bring home to help with the evening meal.
- Monday through Saturday from 11:00 am to 1:00 pm
- In case of emergency, help is always available. All are welcome, no questions asked.

Food to Prepare At Home

Call 211 Basic Human Needs Resources, Food & clothes, shelters, rental & utility assistance (211.org)

Community Services Agency of Mountain View And Los Altos

- https://www.csacares.org/
- (650) 968 0836, 204 Stierlin Rd, Mountain View, CA 94043
- Food distribution Monday (2pm 4pm), Thursday (11:30am 1:30pm), Friday (2pm 4pm)

Second Harvest

- www.shfb.org/get-food
- Phone: 1-800-984-3663, weekdays 8am 5pm Text: GETFOOD to 1-408-455-5181 to enroll for Cal-Fresh (Food stamps)
- Closest location Must Register on site, drive thru every other Sunday, 3 pm 5 pm.
 Stand 4Mountain View 1425 S. Springer Road | Mountain view, California 94040,
 Twice per month, check Second Harvest website for dates. Parking lot behind church.
- Low-income clients can apply at Santa Clara ,County Social Services Agency, 1330 W. Middlefield Road, Mountain View, CA 94043. To qualify, the person in need must have a Social Security card (<u>socialservices.sccgov.org</u>)

Sunnyvale Community Services,

(408) 738 4321, 1160 Kern Ave, Sunnyvale, CA 94085, (weblink)

Food Distribution Sites link at Catholic Charities

Reach Silicon Valley reachpotential.org, PO Box 2625, Sunnyvale, CA 94087

650/200-3350 closed Sunday and Monday

CalFresh formerly known as "Food Stamps"

- Through Social Services Agency of Santa Clara County
- https://socialservices.sccgov.org/food-assistance/help-buying-groceries-calfresh-food
- To apply for benefits: Monday Friday, 8am 5pm except on county holidays: (408) 758-3800
- North County Office, 1330 W. Middlefield Road, Mountain View, CA 94043

St. Athanasius Church: Food Distribution

160 North Rengstorff Ave, Mountain View. 2nd and 4th Saturday of the month, 10 am - 12 noon

Reach SV at Menlo Church: Drive Thru Food Pantry

774 Cuesta Dr, Mountain View. 1st and 3rd Tuesday of the month from 3:30 - 5pm.

Hope Hangar Food Pantry

2240 Leghorn St, Mountain View. 1st and 3rd Monday of the month from 6pm - 7:30pm.

STAND4 Drive-thru free groceries.

- Mountain View SDA Church, 1425 Springer Road. No ID or sign-up is required.
- Email info@stand4global.org to be notified of monthly distribution dates.

Employment

Finding Employment

NOVA Works Employment Agency

- Job opportunities in Silicon Valley career advisors, job classes, resume assistance, etc.
- Federally funded program-need proof of right to work in the U.S.

- Location: 456 West Olive Ave, Sunnyvale (see website for additional locations)
- Telephone: (408) 730-7232, email: info@novaworks.org
- Weblink: https://novaworks.org

JOBTRAIN

- Job training for construction, health care, property management, technology, culinary services
- Job board; recruiting events, resume development, interview strategies, job placement services etc.
- Menlo Park: <u>www.jobtrainworks.org</u>
 - o 1200 O'Brien Drive, Menlo Park, CA 94025
 - Telephone: (650) 330-6429, email: info@jobtrainworks.org
- East Palo Alto: https://www.jobtrainworks.org/east-palo-alto-career-center/
 - 2100 University Avenue, Suite C, East Palo Alto, CA 94303
 - o Telephone: (650) 384-6961, email: sdedeaux@jobtrainworks.org

WORK2FUTURE

- Job opportunities in Campbell, Gilroy, Los Gatos, Monte Sereno, Morgan Hill, San Jose, Saratoga, and unincorporated areas of Santa Clara Valley
- Training, counseling, employment assistance
- https://www.work2future.org
- North San Jose Job Center: California EDD, 1901 Zanker Road, San José (408) 216-6200
- San Jose Job Center: San José Environmental Innovation Center, 1608 Las Plumas Ave, San José, (408)
 794-1101

MANUFACTURE SAN JOSE

- MFG:SJ partners with workforce development organizations in San Jose to find qualified candidates to fill open positions at San Jose manufacturers.
- https://mfgsj.org/jobs/
- Email: info@mfgsj.org

JOB WEB SITES with searches by cities, including Mountain View

- www.Indeed.com/jobs
- www.monster.com
- linkedin.com/jobs
- www.caljobs.ca.gov
- www.careerbuilder.com
- www.simplyhired.com

MOUNTAIN VIEW DAY WORKER CENTER

- www.dayworkercentermv.org
- Phone: (650) 903-4102
- Email: info@dayworkercentermv.org
- 113 Escuela Avenue, Mountain View, California, 94040
- Hours: Monday to Saturday, 7:00 AM 3:30 PM
- To connect workers and employers in a safe and supportive environment.
- To empower workers to improve their socioeconomic condition through fair employment, education, and job skills training.
- To participate in advocacy efforts that support the day laborer community.

Catholic Charities of Santa Clara County

- Employment Center: <u>www.ccscc.org/jobs</u>
- Employment support for those with mental illness, on probation, with disabilities, recently released from prison etc.
- Phone: (408) 468-0100
- 2625 Zanker Road, Suite 201, San Jose, CA 95134
- Hours: Monday–Friday, 9am–5pm

Calfresh Employment & Training (CFET)

- https://socialservices.sccgov.org/food-assistance/help-buying-groceries-calfresh-food/calfresh-employment-training
- Telephone: (408) 758-3800
- Program that helps people on CalFresh Food gain skills, tools, basic education, training, work experience

Financial Support for Unemployed

Employment Development Department (State of California)

- For those previously legally employed in the State of California.
- Online: https://edd.ca.gov/Unemployment/UI Online.htm
- In person: At many of the locations listed under "Office Locator"
- By phone: English & Spanish 1-800-300-5616, Cantonese 1-800-547-3506, Mandarin 1-866-303-0706,
 Vietnamese 1-800-547-2058, TTY 1-800-815-9387

General Assistance for adults without dependent children

- Financial assistance for adults without dependent children.
- Administration by County of Santa Clara Social Services Agency
- Telephone: (408) 758-3800
- North County Office 1330 W. Middlefield Road, Mountain View, CA 94043
- https://socialservices.sccgov.org/financial-assistance/financial-assistance-adults-without-dependent-children-g eneral-assistance

Financial Management and Debt Advice

Consumer Credit Counseling of San Francisco

- Money management advice
- Online: https://www.cccssf.org/index.html
- Email: info@cccssf.orgBy phone: 800-777-7526

Housing

Finding Housing & Shelter

Call 211 Basic Human Needs Resources, Food & clothes, shelters, rental & utility assistance

https://www.211.org

COMMUNITY SERVICES AGENCY OF MOUNTAIN VIEW AND LOS ALTOS

- https://www.csacares.org/
- Phone: (650) 968 0836
- 204 Stierlin Rd, Mountain View, CA 94043
- Help getting on affordable housing waiting lists as applicable.

Sunnyvale Community Services

- https://svcommunityservices.org
- Phone: (408) 738 4321
- 1160 Kern Ave, Sunnyvale, CA 94085

City of Mountain Housing Resource Guide

https://www.mountainview.gov/our-city/departments/housing

Catholic Charities of Santa Clara County

- Charities Housing develops and provides affordable housing.
- https://www.catholiccharitiesscc.org/housing
- Phone: (408) 468-0100
- 2625 Zanker Road, Suite 201, San Jose, CA 95134
- Monday-Friday 9:00am 5:00pm

MOVE Mountain View

- Safe Parking and Housing program.
- For general information call 650-861-0181.
- To apply to the program, visit <u>movemv.org/application</u> or email: <u>movemvemail@gmail.com</u>

County Call Center (Resources and Shelter referrals) Hotline

- Call Here4You at 408-385-2400.
- https://scc.bitfocus.com/here4you

The United Effort Organization, Inc.

- Provides comprehensive, integrated services to access affordable housing, public assistance, and resources for people experiencing or at risk of homelessness.
- Wed. 8 to 9 a.m., Sat. 8:30 to 10:30 a.m. at 748 Mercy St., Mountain View.
- Call: 650-209-0850 or use self-services tools at theunitedeffort.org

Rent Assistance

Call 211 Basic Human Needs Resources, Food & clothes, shelters, rental & utility assistance

https://www.211.org

COMMUNITY SERVICES AGENCY OF MOUNTAIN VIEW AND LOS ALTOS

- Assistance paying rent for residents of Mountain View. Requests will be put on a waiting list and usually it will take a few weeks before a response is given. Number of months of rental assistance is limited.
- http://www.csacares.org
- Phone: 650 968 0836

- 204 Stierlin Rd, Mountain View, CA 94043
- Please call (650) 968 0836 and kindly wait for a callback. Due to the current high volume of calls; there is a wait list. However a CSA staff member will call you back to conduct a rental screening and determine your eligibility.
- Monday through Friday, from 9:00am to 12:00pm and 1:30pm to 4:00pm.

Mountain View Rent Stabilization Program

- https://mvrent.mountainview.gov/#/homepage
- https://www.mountainview.gov/our-city/departments/housing/rent-stabilization
- MV Rent Stabilization Division, 298 Escuela Ave., Mountain View, CA 94040
- 650-903-6136, <u>mvrent@mountainview.gov</u>

Sunnyvale Community Services, rent and utilities

- https://svcommunityservices.org
- Phone: (408) 738 4321
- 1160 Kern Ave, Sunnyvale, CA 94085

Destination Home & Sacred Heart Community Services

- Call 408-709-2364 or Visit https://www.sacredheartcs.org/programs-housing-financial-assistance
- Email: housinginfo@sacredheartcs.org
- One must be a resident of Santa Clara County for at least thirty days before applying.
- SHCS serves the following zip codes for Housing Assistance:
 95008, 95110, 95111, 95112 (South of Santa Clara Street), 95113, 95116, 95117, 95118, 95120, 95123, 95124, 95125, 95126, 95128, 95136
- St. Athanasius SVdP, (650) 562 1000, Help with rent payment for the western part of Mountain View.
- St. Joseph SVdP, (650) 967 3831 x125, Help with rent payment for the eastern part of Mountain View.
- **St. Cyprian SVdP**, (408) 212 4682, Sunnyvale.
- St. Martin SVdP, (408) 736 3725, Sunnyvale
- St. Simon SVdP, (650) 967 8311, Los Altos

Utility Assistance

Call 211 Basic Human Needs Resources, Food & clothes, shelters, rental & utility assistance

https://www.211.org

Low-Income Home Energy Assistance Program (LIHEAP):

- https://www.acf.hhs.gov/ocs/programs/liheap
- https://liheapch.acf.hhs.gov/search-tool/

Sacred Heart, thru Liheap and HEAP

- https://www.sacredheartcs.org/energy-service
- 1-877-278-6455
- Email: heap@sacredheartcs.org

CARE

- https://www.pge.com/en_US/residential/save-energy-money/help-paying-your-bill/longer-term-assistance/care/care.page
- 1-866-743-5832
- email CAREandFERA@pge.com

REACH - possible energy credit \$500 a year

- https://www.pge.com/en_US/residential/save-energy-money/help-paying-your-bill/one-time-assistance/reach/reach.page
- 1-877-660-6789

COMMUNITY SERVICES AGENCY OF MOUNTAIN VIEW AND LOS ALTOS

- http://www.csacares.org
- Phone: (650) 968 0836
- One time assistance with PG&E & bills

Sunnyvale Community Services, rent and utilities, (408) 738 4321, 725 Kifer Rd, Sunnyvale

- St. Athanasius SVdP, (650) 562 1000, Help with utility bill payment for western part of Mountain View.
- St. Joseph SVdP, (650) 967 3831 x125, Help with utility bill payment for eastern part of Mountain View.
- St. Cyprian SVdP, (408) 212 4682, Sunnyvale.
- **St. Martin SVdP**, (408) 736 3725, Sunnyvale
- St. Simon SVdP, (650) 967 8311, Los Altos

Eviction Protection Resources

Housing and Eviction Prevention Mountain View

- (650) 903-6136 https://www.mountainview.gov/home/showdocument?id=6577
- (800) 339-6043 Eviction Prevention Project Sentinel (https://www.housing.org/dispute-resolution)
- (650) 960 0495 or MVRent@mountainview.gov. Rent repayment negotiations between a tenant and landlord https://www.mountainview.gov/our-city/departments/housing/programs-and-resources/mediation-program

Transportation

COMMUNITY SERVICES AGENCY OF MOUNTAIN VIEW AND LOS ALTOS

- (650) 968 0836, https://www.csacares.org
- and Move Mountain View
- (650) 861-0181, https://www.movemv.org, movemvemail@gmail.com
- Safe parking opportunities for homeless persons with vehicles
- **St. Athanasius SVdP**, (650) 562 1000, Mountain View, West, Help with car repair, car maintenance, car insurance, parking tickets, VTA clipper card
- **St. Joseph SVdP**, (650) 967 3831 x125, Mountain View , East, Help with car repair, car maintenance, car insurance, parking tickets, VTA clipper card
- **St. Cyprian SVdP**, (408) 212 4682, Sunnyvale, Help with car repair, car maintenance, car insurance, parking tickets, VTA clipper card
- **St. Martin SVdP**, (408) 736 3725, Sunnyvale, Help with car repair, car maintenance, car insurance, parking tickets, VTA clipper card

St. Simon SVdP, (650) 967 8311, Los Altos, Help with car repair, car maintenance, car insurance, parking tickets, VTA clipper card

Silicon Valley Bicycle Exchange (bikex.org)

- Repairs donated bicycles and gives them to charitable organizations to provide to persons in need. Persons in need cannot directly contact them.
- In Mountain View the partner organizations are Hope's Corner, CSA, and Day Worker's Center (contacts elsewhere in this document).

Low Cost Auto Loans

- The DriveForward program of the Financial Empowerment Program of Peninsula Family Service has been **discontinued.** The organization still offers financial counseling
- https://www.peninsulafamilyservice.org/our-programs/financial-empowerment
- Email: info@peninsulafamilyservice.org
- Phone: (650) 403 4300
- San Mateo office: 24 Second Avenue, San Mateo, CA 94401

Can't Afford to Pay Fine? Traffic and Other Infractions

• https://www.courts.ca.gov/documents/tr320.pdf Fill out and take to court

Health & Hygiene

Physical Health

Mayview Community Health Center

- MayView Community Health Center (MayView) is a nonprofit primary care clinic devoted to providing high-quality healthcare to low-income families and individuals throughout northern Santa Clara County, regardless of their ability to pay.
- https://ravenswoodfhn.org
- We accept Medi-Cal, Medi-Cal Expansion, Medicare, Santa Clara Family Health Plan and Blue Cross Health Plan – as well as provide services to those without insurance on a sliding scale.
- Phone: 650-330-7400 / 650-327-8717
- 900 Miramonte Avenue, 2nd Floor Mountain View, CA 94040

GHS Women's Center

- Free and confidential services for women during and after pregnancy
- Free clinic quality pregnancy tests, free ultrasounds, peer counseling, abortion pill reversal.
- https://ghswomenscenter.com/
- Phone: (408) 447-5433
- Helpline/After Hours: (800) 712-4357
- Nurse Hotline: (877) 558-0333
- Email: info@idwcenter.org
- 100 O'Connor Drive, Suite 1 San Jose, CA 95128
- Clinic Hours: Tue, Wed, Thu 12-4pm.

The Gabriel Project

- Help for pregnant women, crisis and unplanned
- https://gabrielproject.org
- Phone: 1-800-910-0191

Let Them Live (for women considering abortion)

They support and take care of living expenses all the way through the pregnancy.

https://letthemlive.org

Phone: (260) 200 3789

Mental Health

Catholic Charities of Santa Clara County (https://www.catholiccharitiesscc.org/health?locale=en)

- <u>CalWORKs</u>, contact: mfrancis@catholiccharitiesscc.org: CalWORKS Behavioral Health/AOD Services is a
 multicultural behavioral health and substance abuse program for CalWORKS participants that helps improve
 personal and family issues that may keep them from finding economic and emotional self-sufficiency.
 CalWORKS Behavioral Health/AOD Services is a program member of the Community Health Alliance.
- Golden Gateway Program (Older Adult Outpatient Program) delivers community-based mobile outreach to
 older adults 60+ years with undiagnosed depression and other mental health problems. Contact:
 kherreman@catholiccharitiesscc.org, (408) 468-0100 // https://www.ccscc.org/golden-gateway?locale=en
- Mental Health for Youth: Working with families who have children/youth who are in need of or seeking mental health services. Supporting youth who have successfully completed juvenile probation. Contact: spalmer@catholiccharitiesscc.org //https://www.ccscc.org/youth?locale=en

National Alliance On Mental Illness - Santa Clara

- Call the NAMI Warmline (408-453-0400 option 1) from 10am-6pm weekdays, if you or someone you know struggles with mental illness.
- https://namisantaclara.org
- Walk-in hours are 10:00AM-2:00PM on weekdays.
- 1150 S. Bascom Ave. Suite 24, San Jose, CA 95128

National Suicide Prevention Lifeline

- Call or text the 988 Suicide & Crisis Lifeline at 988. Provides 24/7, free and confidential support for people in distress, prevention and crisis resources for you or your loved ones.
- https://988lifeline.org

Substance Abuse

- 1-800-662-HELP (4357)
- <u>National Helpline</u> is a free, confidential, 24/7, 365-day-a-year treatment referral and information service (in English and Spanish) for individuals and families facing mental and/or substance use disorders.
- https://www.samhsa.gov/find-help/helplines/national-helpline

Trust

- A community service that helps Santa Clara County residents during an urgent mental health or substance use situation.
- Call 800-704-0900 and press 1, call 988 for local 408, 650 and 669 area codes
- operates 24 hours a day,, 7 days a week, 365 days a year

Friendly Voices - Phone Buddies for Seniors

- We create a vital human connection for isolated and lonely older adults through weekly phone conversations with trained, compassionate volunteers.
- For isolated or lonely older adults (60+), -Primarily in the Bay Are.
- www.friendlyvoices.org, (650) 395-8017

Opportunities for Shower and Laundry

Hope's Corner

- Free showers and laundry to unhoused people on Monday (8:30 am 12 noon), Wednesday (8:30 am 12 noon) and Saturday (8:30 am -2:15 pm).
- At the corner of Hope and Mercy Streets in Mountain View; 748 Mercy St, Mountain View, CA 94041
- <u>www.hopes-corner.org</u>, (no phone).

Clothing

St. Anthony of Padua Dining Room

- 3500 Middlefield Rd, Menlo Park, 650-365-9665, https://www.paduadiningroom.com/
- 1st & 3rd Weeks of each Month
 - Wednesday 10-11am Free Clothing Distribution Center for Women and Children
 - Thursday 10-11am Free Clothing Distribution Center for Men

Dress for Success Milpitas - Women only

- https://www.sjdress.org/get-job-search-support/professional-clothing
- If you have an interview, or other life event, that requires professional clothing, fill out the intake form online for an appointment at the Milpitas location. Will leave with one full outfit, accessories and handbag. Sobrato Center for Nonprofits, 504 Valley Way, Milpitas, CA 95035.

The Kinship, Adoptive and Foster Parent Association (KAFPA) of Santa Clara County - Newborns, Kids & Teens, gently used baby items and toys

- https://kafpa.org/
- 373 West Julian Street, San Jose, CA 95110, on side of building
- Friday Free for All 10 am to 12:30 pm, no limit of free clothing
- Call Thursday at 2 or 3 pm to confirm they will be holding the Friday Free for All event 408/501-6365

Sacred Heart Community Services

- https://www.sacredheartcs.org/programs-food-clothing
- 1381 South First Street, San Jose, CA 95110 408/278-2160
- Families may visit the Clothes Closet to browse and shop twice per month for high-quality clothing, shoes, accessories, and linens donated by local community members.
- Every family member can take home up to 5 articles of clothing all free of charge.
- Monday, Wednesday, Thursday 9am-4pm, Tuesday 9am-6pm, Friday 9am-12pm Saturday-Sunday: closed

Legal Aid

Legal Advice Line / Bay Area Legal Aid

- For concerns about getting cash, food, health or housing benefits, public charge concerns
- https://baylegal.org, Legal advice line: 1-800-551-5554, M-Th, 9:30 a.m. 12:30 p.m.
- San Jose Office: 4 North Second Street, Suite 600, San Jose, CA 95113
- Phone: (408) 283-3700, Monday Friday, 9am 12pm and 1pm 5pm

Law Foundation of Silicon Valley

- https://www.lawfoundation.org
- 4 North Second Street, Suite 1300, San Jose, CA 95113.
- Intake through:
 - Health Advocacy Project: (408) 280-2420
 - Legal Advocates for Children and Youth: (408) 280-2416
 - Housing: (408) 280-2424, Mondays, 9 AM 11:30 AM
 - For general questions, please call (408) 293-4790

Asian Law Alliance

- Non-profit organization providing equal access to the justice system for Asian Pacific Islander and low-income populations in the Silicon Valley.
- http://asianlawalliance.org
- Intake Line: (408) 287-9710
- Walk-in Intakes: 991 W. Hedding St. #202, San Jose, CA 95126 (still closed due to Covid-19).

Mountain View Rental Housing Helpline

- (650) 903-6136 or email myrent@mountainview.gov.
- https://www.mountainview.gov/our-city/departments/housing/rent-stabilization
- Virtual Office Hours: Every Tuesday! 10 a.m. 12 p.m. (Office Hours Registration)
- Housing and Eviction Help Center: 1st and 3rd Thursday of every month, 298 Escuela Ave, Community Room,
 6 -8 p.m.

Stanford Community Law Clinic

- https://law.stanford.edu/community-law-clinic
- (650) 725-9200
- 585 Broadway, Redwood City, CA 94063
- Assists with filing for social security disability benefits and housing issues.

Catholic Charities of Santa Clara County

- https://www.ccscc.org/immigration-legal-services?locale=en
- Phone: (408) 468-0100
- Immigration Legal Services. Accredited by the Federal Board of Immigration Appeals to provide a wide variety
 of services of Immigration and Citizen Services on a sliding scale. Services include legal consultations,
 application assistance, interview preparation, referrals and free Citizenship classes.
- Consultation fee is \$50 (not refundable).

PARS Immigration

- For Persion-speaking and other underrepresented communities.
- https://parsequalitycenter.org/
- Consultations are available via phone at (408) 297-6700 and via email at info@parsequalitycenter.org
- 1635 The Alameda, San Jose, CA 95126
- You will be given instructions within 24-48 business hours to secure a consultation with a legal representative.
- You can also request a consultation at https://www.parsequalitycenter.org/legal.

Project Sentinel

- Will help protect you from evictions and resolve housing disputes.
- https://www.housing.org
- Phone: (800) 339-6043
- email <u>fairhousing@housing.org</u>
- 1490 El Camino Real, Santa Clara, CA 95050

Senior Adult Legal Assistance (SALA)

- http://s393914827.initial-website.com
- mission is to support older persons in their efforts to live safely, independently, non-institutionalized, and with dignity
- Provides free legal advice, brief consultations and representation in a wide range of civil (<u>not</u> criminal) legal matters.
- Call 408-295-5991 to speak to a legal representative.
- 1425 Koll Circle, Suite 109, San Jose, CA 95112

San Jose Law Library

- 360 North First Street, San Jose, CA 95113
- (408) 299-3567 (Recorded Information)
- (408) 299-3568
- circdesk@sccll.org

Tax Preparation

Mountain View Public Library

- Saturdays 10am to 2pm during tax season
- More information: https://library.mountainview.gov/learn/tax-preparation-resources

Get Your Refund

https://www.getyourrefund.org/en

Mail, Phone & Internet

Mail Window at John XXIII Multi-Service Center

- Free mail-service window (like a P.O. Box) for the homeless
- 195 E San Fernando St., San Jose, CA 95122

- Hours: 9:30 am 5 pm (Closed 12:00 pm 1:30 pm)
- https://www.ccscc.org/the-window?locale=en

California LifeLine with TruConnect and get Unlimited Talk & Text, 2 GB of Data, Phone is included

- Easiest access in Mtn. View: Volunteers for The United Effort Organization, Inc. give out LifeLine phones every Saturday from 8:00 am to 9:30 am during Hope's Corner's meal service at the corner of Hope and Mercy Streets in Mountain View.
- Online information: https://www.truconnect.com
- Requirements:
 - Recipient of a public assistance program: CalFresh, Food Stamps or Supplemental Nutrition Assistance Program (SNAP), Federal Public Housing Assistance or Section 8, Low Income Home Energy Assistance Program (LIHEAP), Medicaid/Medi-Cal (not Medicare), National School Lunch Program's (NSLP) free lunch program, Supplemental Security Income (SSI) (provided income limits are met), Women, Infants and Children Program (WIC), Temporary Assistance for Needy Families (TANF), Federal Veterans and Survivors Pension Benefit Program
 - Or income based by household size: 1:: < \$24,200.00 2: 32,600.00 3: < \$41,100.00 4: < \$49,600.00, add \$8,500 for each additional member.

Low cost commercial solutions

- Flip-phones available at Walmart for about \$30 plus tax
- Walmart AT&T prepaid refills offer \$10 with 30 day expiration, or \$25 with 90 day expiration, \$100 with 365 day expiration.
- T-Mobile: \$15 per month, unlimited talk & text with 2.5GB data, should be possible to buy at a T-Mobile store
 and pay for multiple months in advance without a linked debit card / credit card to account.

Xfinity Affordable Connectivity Program

- This government program provides eligible households a monthly credit of up to \$30 toward internet and mobile services.
- Eligibility:
 - Someone in the household participates in certain government assistance programs such as Lifeline,
 SNAP/EBT, Medicaid, or receives free or reduced-price school lunch; or
 - The total household income is at or below twice the federal poverty level (for example, \$60,000/year for a family of four or \$29,160/year for an individual).
- More information.

Other

City of Mountain View Help Resources for Homeless

- Summary of services: <u>Homeless Services</u> | <u>Mountain View, CA</u>
- Safe Parking Lots / MOVE Mountain View Safe Parking

The United Effort Organization Services:

- Public Assistance Programs, Resources, Mentors, phones.
- Assistance filling out applications and legal forms

- Find affordable housing: https://www.theunitedeffort.org/housing/affordable-housing/
- Representatives available at Hope's Corner Wednesdays 8am-9am & Saturdays 8am-10am