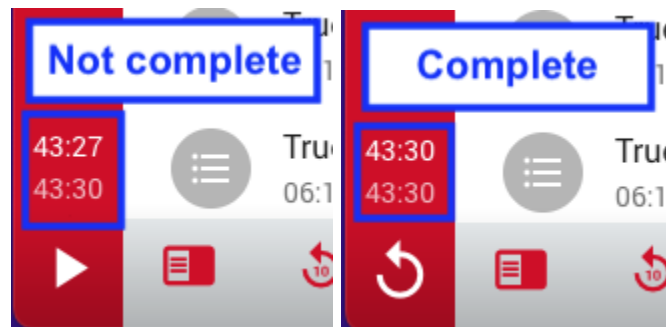


Quick fixes for common WMC Workshop access issues

Help, I finished the workshop, but I don't see my badge!

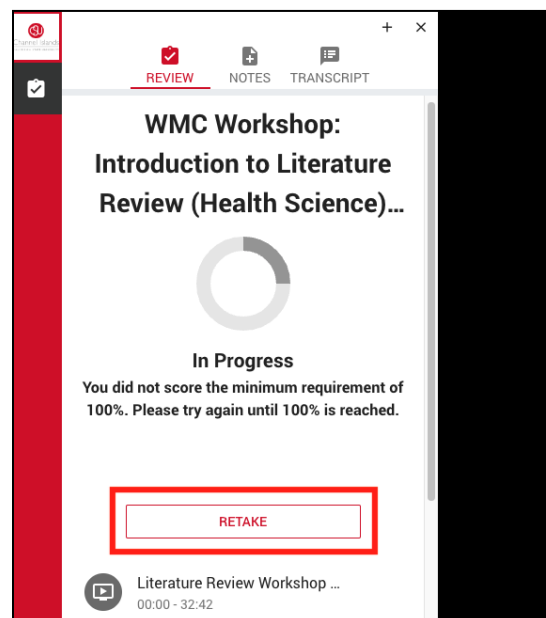
1. Make sure that you have watched the video until the very end. The timestamp at the bottom left of the page should match the video length.



2. Make sure you scored 100% on the workshop. If you missed even one question, you will need to retake it.

Help, I can't retake the workshop!

1. Make sure you have watched the video until the end
2. Click to the end of the video until the bulb report appears
3. The sidebar will show a progress circle and a summary of questions asked during the workshop. From here, click the "Retake" button.





Help, I need more technical support!

If you encounter any technical glitches or issues claiming your badge please contact: cristal.gamez@csuci.edu . In the email subject, please include "**WMC Online Workshop Help.**"

In the email, please include:

- The workshop(s) you are trying to complete
- A screenshot of the problem
- An explanation of the problem
- Which professor has assigned you this workshop and when it is due.

Including all of this information in your email will help us help you as quickly as possible. We value your time and success!