Questions from the Java Break session

JB Q & A - #47 "Using BASIS Building Blocks to Create a Web Store"

Ja a Joreak with BASIS

1. Do you support EDI 850 integration?

A. The web store does not support EDI 850 integration but it could be added as a part of professional services.

2. When will this be integrated with OSAS products?

A. It is not specific to any particular ERP solution and can be integrated into any ERP solution including OSAS. The two alternatives provided are importing inventory and exporting orders, or, integration through Web services or the products data object structure. Professional services are available to provide additional customization.

3. What languages are currently available?

A. Any language can be supported and currently German, French, and English are available now.

3. Can customers rate products in the web store?

A. This is a planned feature enhancement for the second quarter of 2012.

4. Can the store suggest items to customers based on past purchases?

A. This is another planned feature enhancement.

5. Can open orders and orders in the process be viewed?

A. The store's integration with the AddonSoftware ERP solution or most any ERP product allows easy access to order review.

6. Can the web store handle both B2B and B2C?

A. Yes, it can, as was demonstrated in the session. It is a matter of setup and configuration.

7. Does AddonSoftware support multiple currencies?

A. Not at this time, this would be a great co-operative development opportunity for the VAR, see the AddonSoftware Partner Program for more details.

8. How is data security addressed in the web store?

A. Payment data such as credit card information is fully encrypted via AES-256 bit encryption standards which are considered PCI compliant. SSL is used when appropriate as is the norm for the online shopping environment.

9. Is Google Search integrated into the web store?

A. Google Search is not currently integrated into the store search capabilities at this time.

10. With whom can I discuss implementation and costs?

A. Please contact Stephan Wald of BASIS Europe at swald@basis-europe.eu