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## **Zap 1: Prospect Moved to Onboarding Table**

### **Trigger:**

- App: Zapier Tables
- Event: Updated Record
- Condition: Status = "Close in Presentation"

### **Steps:**

1. Filter record by status
2. Create personalized video (e.g., via [Video Tool])
3. Format go-live date (MM/DD/YYYY)
4. Draft welcome email

### **Purpose:**

Initiates onboarding sequence automatically when a lead is marked as closed.

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## ♦ **Zap 2: Live Date Reminder Email + Intro to Chatbot**

### **Trigger:**

- App: Zapier Tables
- Event: New or Updated Record
- Condition: Live Date is not blank

### **Steps:**

1. Filter by client type
2. Delay until specified Live Date
3. Conditional Path Logic:
  - Client A: Create email draft
  - Client B: Create email draft + Onboarding task in [Project Manager Tool]
4. Send reminder emails based on go-live timing

### **Purpose:**

Schedules communications based on the client's launch timeline.

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## ♦ **Zap 3: Onboarding Activity Assignments + Weekly Reviews**

**Trigger:**

- App: Zapier Tables
- Event: New or Updated Record
- Condition: Live Date field added

**Steps:**

1. Filter by onboarding table
2. Delay 4-7 days from Live Date
3. Create task in [Project Manager Tool] (e.g., ClickUp)
4. Draft and schedule weekly check-in emails (Weeks 1 to 4)

**Purpose:**

Automates recurring onboarding activity assignments and follow-ups.

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**♦ Zap 4: New Client Added to Onboarding Table****Trigger:**

- App: Zapier Tables
- Event: Updated Record

**Steps:**

1. Filter for new onboarding entry
2. Delay 1-2 days for review
3. Create secondary onboarding record (if needed)

**Purpose:**

Prepares downstream automations for new client onboarding.

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**♦ Zap 5: Email 1 of 4 – Account Specific Details****Trigger:**

- Scheduled Event

**Steps:**

1. Delay for scheduled timeframe (e.g., 2 days post-live date)
2. Conditional Path:
  - Client A: Create Gmail draft

- Client B: Create Gmail draft

**Purpose:**

Delivers the first onboarding content email based on client type.

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♦ **Zap 6: Email 2 of 4 – Intro to Campaigns**

**Trigger:**

- Scheduled Event

**Steps:**

1. Delay 3-5 days post-live date
2. Path logic by store type
3. Create Gmail draft

**Purpose:**

Sends introduction to campaign options and usage.

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♦ **Zap 7: Email 3 of 4 – ROI Insights**

**Trigger:**

- Scheduled Event

**Steps:**

1. Delay based on onboarding schedule
2. Conditional Path (e.g., Client A vs Client B)
3. Draft email in Gmail

**Purpose:**

Provides analytical insights into expected ROI and success benchmarks.

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♦ **Zap 8: Invoice Reminder + Task in Project Manager**

**Trigger:**

- Field: Purchase Date or Invoice Sent field

**Steps:**

1. Filter for records with invoice due soon
2. Delay until invoice reminder timeframe
3. Draft invoice reminder email
4. Format purchase date
5. Create follow-up task in [Project Manager Tool]

**Purpose:**

Keeps billing tasks visible and creates reminders for internal tracking.

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**♦ Zap 9: Survey Invite****Trigger:**

- App: Zapier Tables
- Event: New Record

**Steps:**

1. Delay 7-10 days post-onboarding
2. Draft survey invite email (link to [Survey Tool] like Typeform or Google Forms)

**Purpose:**

Gathers client feedback after onboarding experience completes.

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✓ **Pro Tip:** Replace specific tools like Gmail, ClickUp, SendSpark with placeholders ([Email Tool], [Project Manager], etc.) if you're sharing externally.

[Canva Walk Through](#) 