

Privacy Policy for the "Ksenia SecureWeb" App

Introduction

Ksenia Security Spa ("we", "us", or "our") respects the privacy of our users ("user" or "you"). This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our "Ksenia SecureWeb" mobile application (the "App"). Please read this privacy policy carefully. If you do not agree with the terms of this privacy policy, please do not access the app.

Information Collection and Use

We collect information that you voluntarily provide to us when registering on the App, expressing an interest in obtaining information about us or our products and services, when participating in activities on the App, or otherwise contacting us.

The personal information we collect includes:

- Email Address: Used for login and authentication purposes.
- Device Information: Includes location, app information and performance, app activity, and device IDs. This information is necessary for the correct execution of operations between the app and our cloud ecosystem.

Data Security

We implement a variety of security measures to maintain the safety of your personal information. All sensitive data is stored in a natively encrypted secure store, and data exchange with third parties occurs over protected communication channels.

Third-Party Service Providers

- Amazon Pinpoint: We use Amazon Pinpoint for internal analytics and service improvement. We ensure that all data shared with Amazon Pinpoint is treated with the highest level of security and in accordance with this privacy policy.
- Expo: Our app uses the Expo library. We do not use, process, or share the Advertising ID collected by Expo for any purposes beyond enhancing user experience.

User Consent

By using our App, you consent to the collection and use of your personal information as described in this privacy policy. We will obtain explicit consent for any sensitive information we collect, in compliance with legal requirements.

Compliance with Laws

We comply with all applicable laws, including the GDPR, COPPA (for apps accessible to children under 13), and the CCPA (for users in California), ensuring the protection and privacy of all users.

Updates to Our Privacy Policy

We reserve the right to make changes to this privacy policy at any time. If we make significant changes, we will notify you either through the email address you have provided us or by placing a prominent notice on our app.

Contact Us

If you have any questions or suggestions about our Privacy Policy, do not hesitate to contact us at info@kseniasecurity.com.

Effective Date

This privacy policy is effective as of 2024-02-14.