

Answers to your
Frequently Asked Questions
2020-2021

TECHNICAL ISSUES

Q: What do I do if I cannot log into PowerSchool?

A: Parents: click on the link below to request a new account or password reset

A: Students: click on the link for password reset

https://docs.google.com/forms/d/e/1FAIpQLSdEqPV2djBbWkkSvnKZTSaUyhseTG5ueQWw_1Bpnrwhb2g39A/viewform

Virtual tour of PowerSchool (for parents) :

<https://www.cps-k12.org/families-students/technology-tools/powerschool>

Q: I don't know my student username or email address. How do I access this information?

A: Please fill out this form:

https://docs.google.com/forms/d/e/1FAIpQLSeMZy6Ad_oV8a8Td87TDVX7E-8oHzPRNrGrp2obZocwOEQgZA/viewform and your username and email information will be emailed to you.

Q: Who do the kids contact if they have tech problems during remote learning?

A: Please contact our **NEW Family Technology Support Center**. Tech support for students and parents including password problems, connectivity issues and much more. **Call 363-0688** or email fts@cps-k12.org between 8am and 6pm, Monday through Friday. Click the link for more details. [CPS Family Technology Support Center](#)

A: Please have students check teacher Schoology pages and message their teacher on Schoology for problems logging into a specific class.

Q: Do we need to use the school laptop or can we just use our own?

A: The expectation is that you use the equipment that CPS has provided. CPS computers have been loaded with all of the software that you will need to attend your classes and complete your work. If you use your personal computer and need help with software or hardware, our IT department will not be able to assist you.

Virtual Learning

Q: How do we report an absence?

A: Call the All Day Absence Hotline (363-8404) or send an email to whhsattendance@gmail.com. Be sure to include student name, grade level and reason for absence. See 'Reporting Absences' on the main page of the Walnut Hills website for more details.

Q: How will Study Hall work?

A: During remote learning, you do not have to log into a class for study hall. Please use that time to work on assignments, study, or take a mental rest.

Q: During google meet do we have to have our camera on?

A: Your teacher may require you to turn on your camera while they are taking attendance. After attendance, follow your teachers expectations concerning camera usage.

Q: Will we have to engage with other students and teachers for the whole google meet session or will it be up to the teacher?

A: The typical bell will consist of your teacher providing instruction or leading activities for 60 minutes. Then, you will have 30 minutes of independent learning (working on assignments).

Q: How is gym or gym credit going to work?

A: Gym classes will have physical components that you are expected to complete. Details will be explained during your class orientation.

Q: How will classes like stagecraft, art, band, and choir work?

A: You will login to all of your elective courses the same way that you would log into your academic courses. Your teacher will provide you with instructions and inform you of how the course will run.

Q: Will the class codes/nicknames change after orientation?

A: Your teacher will provide you with an updated class code during or after your orientation. Check teacher Schoology pages for any updated information.

Q: How will due dates for assignments be managed? Also, how will we know in a timely manner if an assignment is late?

A: Teachers should update their grades weekly. Due dates and late assignment exceptions are determined by teachers.

Q: Will there be scheduled time for help nights, or will the teachers plan that individually?

A: Teachers schedule their help nights/office hours. Check Schoology pages for information.

Q: Will there be homework?

A: Some teachers may require homework.

Q: How do we get content that we missed in class if we are absent?

A: Your teachers will create their own procedures for making sure that you receive information and assignments that you may have missed while absent.

Schedules

Q: What should we do if our schedules are still messed up and we have already submitted the change/error request form?

A: Log into the classes that are on your current schedule, so you will be marked present for attendance.

Q: How will double bell courses work this year with the block schedule?

A: Science is the only subject that has a double bell schedule. Your teacher will let you know what their double bell expectations are.

Q: We are having CCP scheduling challenges compounded by the condensed Wednesday schedule, and the M/Th, T/Fri block scheduling. I was wondering if this has come up yet, and if you are looking at changing the schedule in some way?

A: Walnut's schedule will not be modified to accommodate CCP courses.

Q: How do I have my son's schedule changed if he is currently in pre algebra, but should be in algebra 1?

A: Please contact schneif@cpsboe.k12.oh.us. If certain criteria are met, a schedule change can be made.

Q: Will the writing center be open this fall?

A: The Writing Center will be open W, Th, and Friday from 8-3:30. Students will request a meeting via email. Students will be able to meet virtually. Both small groups and individual meetings will be available.

Additional Supports

Q: Will the Student Success Center be operational? Can students volunteer to tutor?

A: The Student Success Center (SSC) will operate this year. The SSC works primarily with 7th and 8th graders on study skills through a variety of supports. If a student has been recommended for the program, the student and his/her parent(s) will be notified by the SSC teachers and provide information on the types of support that may be provided.

One of the SSC's goals is to make sure all students understand best practices for learning, such as how to best study, the importance of organization and managing one's time, and how to self-advocate. The SSC wants to reach students before they have fallen behind in their content area courses. By being proactive and teaching these skills, we have been able to increase student achievement and overall success.

Groups of students may meet during their assigned study hall to focus on a various skills including:

- Content Reinforcement and/or Remediation
- Support with Executive Function Skills
- Social Emotional Learning Support

The SSC will continue to recruit peer tutors. Interested students should look on the SSC group page on Schoology for additional information.

Q: Are Eagle Buddies chosen or assigned?

A: Eagle Buddies are assigned. Eagle Buddy mentees and mentors complete a google form, which asks a variety of questions. These questions help to match students with others who have similar interests, may live on the same side of town, etc...

Books and Other Materials

Q: How do we know if the teacher's received our textbooks that we returned?

A: Textbook return is tracked by the ISBN number on your book or the name inside of your assigned textbook.

Q: Can we still return textbooks from last year?

A: Please return your textbooks to the Main Office ASAP. Make sure that your name is on/in each book. You can also bring textbooks from last year to the textbook pick-up.

Q: When will we receive our planners?

A: Students in grade 7 will receive planners during book pickups. Students in other grades will be able to purchase a planner during an online Spirit Shop that is launching soon.

Q: How do we pick up new textbooks?

A: Textbooks/materials pick-up: please see schedule below. It is important to know the teacher's name for each course in order to get the correct book and materials. It is also a good idea to bring a bag. Students should only attend textbook pick-up if it does not conflict with a scheduled class. *If you miss your student's pick-up day, you will have to wait for our Makeup Pick-up Day to collect their materials. See below for makeup dates.*

Location: Senior High Gym

9/2/20 (Wednesday)	8 th Grade	Times: 1pm – 3 pm and 5pm – 8pm
9/3/20 (Thursday)	7 th Grade	Times: 1pm – 3 pm and 5pm – 8pm
9/9/20 (Wednesday)	9 th Grade	Times: 1pm – 3 pm and 5pm – 8pm
9/10/20 (Thursday)	10 th Grade	Times: 1pm – 3 pm and 5pm – 8pm
9/11/20 (Friday)	11th/12th Grade	Times: 1pm – 3pm
9/12/20 (Saturday)	11th/12th Grade	Times: 9am – Noon

TEXTBOOK PICKUP MAKEUP DATES:

Grade 7 & 8 - 9/8/20 (Tuesday) 5pm - 8pm

Grades 9-12 - 9/15/20 (Tuesday) 4pm - 7:30pm

Q: Where can we find the school supply list?

A: Teachers should provide students with a supply list this week during orientations.

Clubs**Q: Will clubs still be happening - how do we find out where and when?**

A: The club list is currently being updated. The updated list will be posted to the Walnut Hills website by September 7th. Contact information for club advisors that are able to have virtual meetings will be included within the document.

RESOURCES**Remote Learning Schedule**

Use this link to create your custom block schedule

[Remote Learning Schedule Editable for your schedule](#)

Remote Learning Schedule for Week of September 7, 2020

Students LOG IN to Google Meet to enter virtual class with teachers*. Attendance will be taken.					
Times	Tuesday	Wednesday	Thursday	Friday	
8:00 AM	Break	Bell 1 8:00-9:30	Bell 1 8:00-9:30	Break	
8:10 AM					
8:20 AM					
8:30 AM					
8:40 AM					
8:50 AM					
9:00 AM					
9:10 AM					
9:20 AM					
9:30 AM					
9:40 AM					
9:50 AM	Bell 2 9:40-11:20	Bell 3 9:40-11:20	Bell 3 9:40-11:20		Bell 2 9:40-11:20
10:00 AM					
10:10 AM					
10:20 AM					
10:30 AM					
10:40 AM					
10:50 AM					
11:00 AM					
11:10 AM	Lunch	Lunch	Lunch	Lunch	
11:20 AM					
11:30 AM					
11:40 AM					
11:50 AM	Bell 5 11:50-1:20	Bell 4 11:50-1:20	Bell 4 11:50-1:20	Bell 5 11:50-1:20	
12:00 PM					
12:10 PM					
12:20 PM					
12:30 PM					
12:40 PM					
12:50 PM					
1:00 PM	Break	Break	Break		Break
1:10 PM					
1:20 PM					
1:30 PM					
1:40 PM	Bell 7 1:30-3:00	Bell 6 1:30-3:00	Bell 6 1:30-3:00	Bell 7 1:30-3:00	
1:50 PM					
2:00 PM					
2:10 PM					
2:20 PM					
2:30 PM					
2:40 PM					
2:50 PM					
3:00 PM					

Create your own Google Meet Nickname Schedule