Additional Support:

If families require additional assistance with uploading required documentation, they can contact PowerSchool Enrollment (InfoSnap) Family support for limited help.

Reminders:

- Documents must be in either a **PDF** or **JPG** format.
- Each document must be only **2.5 MB** or smaller.
- Parents should access InfoSnap from a **tablet or smartphone** if they need to take a photo of a paper document and then upload that photo.
- Only **one** PDF file or JPG photo can be uploaded in each prompt.

PowerSchool Enrollment (InfoSnap) Support:

a) Phone: 1-866-752-6850 - use option 1 or (866) 434-6276 -- option 1, 1, #, 5, 1
b) Chat:
   https://help.powerschool.com/t5/Support-Case-Chat/ct-p/SupportCaseChat