

Welcome to The Craft Room's Safer Drop-Off Program!

We know how awkward and exhausting it can be to coordinate meetups, especially when you're just trying to get your handmade goods into the hands of someone who loves them. That's why we created this little system: to give makers a safer, more convenient way to handle local pickups without the stress of parking lot handoffs or schedule juggling.

This program is here to make things easier for you and for your buyer. For just \$3, you get access to a secure locker with a unique code, so you can drop off your item and get on with your day.

Below you'll find all the rules and details to help things run smoothly for everyone. It's quick, it's easy, and most importantly — it keeps the focus on what matters: your work, your safety, and your time.

1. Eligibility & Usage

- This service is for **makers only** – items must be handmade by the renter.
- **No yard sale** items, resale, or mass-produced goods are allowed.
- **Pricing and payment arrangements must be handled privately** between you and your customer. The Craft Room will not accept payment, make change, or handle sales on your behalf.
- Lockers may only be used to store items that have been **pre-sold** to a customer. ***Do not drop off until you receive payment from your buyer!*** The Craft Room is not liable for items picked up without payment.

2. Security & Code of Conduct

- **No drugs, alcohol, or illegal items** permitted in any locker.
- We **reserve the right to inspect lockers at any time** if suspicious activity is reported or observed.
- Locker codes **must not be shared** with anyone except the intended buyer.
- **Codes are changed for every new rental.**
- **Inappropriate, aggressive, or disrespectful behavior** toward The Craft Room, its staff, or customers will result in removal from the rental program.

- We **reserve the right to blacklist users** from future locker rentals at the discretion of ownership.

3. Pickup Timeline & Responsibility

- Buyers are expected to pick up the item within **2 business days** of drop-off.
- If a buyer does not show, the seller has a **2 day grace period** to re-retrieve their item (which we may have been removed from locker)
- After 7 days, The Craft Room **reserves the right to remove and discard** unclaimed items.
- Lost or stolen locks will incur a **\$2 replacement fee**, charged to the renter.
- Renters are responsible for communicating pick-up instructions to their customers.
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4. Liability

- The Craft Room, LLC is not responsible for any harm, injury, loss, or damages that may occur as a result of the use, misuse, or handling of products placed in lockers or sold through our store. All products are the sole responsibility of the vendor/maker, and customers assume all risk when purchasing or using vendor items.

5. Policy Changes

- The Craft Room may update or modify these terms at any time. Renters will be notified of any major changes.