

General Tech Support - STUDENTS and PARENTS

Basic Repairs Restart & Try Another Browser Macbook Shortcuts (p.3) Fixing Access Denied on Docs/Quizzes (p.4)	Removing Extensions & Cache Clear Google Chrome (pages 1-4) Firefox (page 5) Safari (pages 6-8)
Malware How to Check for Malware & Viruses Avoiding Viruses and Scams	Troubleshooting Resources Sites that Teach Software Links to Sites with Good Troubleshooting Advice
Wi-Fi Problems Wireless Network Fixes	Reinstall Self-Service In-Person Reinstall Self Service from Flash Drive
Screenshots Video Tutorial: Screenshots on MacBooks	Updating and Installing Software Updates and Installs with Self Service
Liquid Spill Video Tutorial: Liquid Spills	Google Images Google Advanced Image Searching Google Image Searching Tips
MacBook Frozen Video Tutorial: Frozen Screens and Apps	Removing Malware Google Search Malware Removal

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