

Shine Squad – Terms of Service

Effective Date: 6/17/2025

By accessing or using our website (shinesquad.xyz), scheduling services, or communicating with Shine Squad via phone, SMS, or email, you agree to the following Terms of Service.

1. Services

Shine Squad provides mobile auto and boat detailing services, including ceramic coating, paint correction, and fleet vehicle maintenance. All appointments are subject to availability, weather conditions, and vehicle condition assessment.

2. Appointments and Cancellations

Clients must schedule services in advance. Cancellations within 24 hours of the appointment time may be subject to a cancellation fee. We reserve the right to reschedule or cancel services due to weather, equipment issues, or unforeseen circumstances.

3. Payments

Payment is due upon completion of service unless otherwise arranged. We accept cash, credit cards, and other digital payment methods. Prices are subject to change without notice but will always be confirmed before service.

4. Messaging and Communication

By providing your phone number, you consent to receive SMS messages from Shine Squad related to your appointments, service updates, and occasional promotions. Message and data rates may apply.

- To stop receiving texts, reply **STOP** at any time.
- For help, reply **HELP** or contact us at shinesquad847@gmail.com or (651) 509-3631.

We will never share your phone number or personal information with third parties for marketing purposes.



Shine Squad – Privacy Policy

Effective Date: 6/17/2025

We respect your privacy and are committed to protecting your personal information. This policy explains how Shine Squad collects, uses, and safeguards your data.

1. Information We Collect

We may collect:

- Your name, email, phone number, and vehicle details when you book a service or request information
- Payment information when you purchase services
- Communication preferences (e.g., SMS opt-ins)

2. How We Use Your Information

We use your information to:

- Schedule and manage appointments
- Send confirmations, reminders, or updates via SMS or email
- Improve our services and customer experience
- Share limited promotions or service updates (only with your consent)

3. Data Sharing

We **do not sell or rent** your personal information. We may share it with trusted service providers (e.g., payment processors) strictly for operational purposes.

4. Your Choices

You can:


- Opt out of promotional emails or texts at any time
- Request a copy or deletion of your personal data by emailing us at shinesquad847@gmail.com


5. Security

We take reasonable measures to protect your data from unauthorized access, alteration, or misuse.

Contact Us:

If you have any questions about these terms or your privacy, please reach out:

 shinesquad847@gmail.com

 (651) 509-3631