

Privacy Policy

Updated May 16 2024

Overview

We know you trust us with your information when you use our stuff. That's a big deal, and we take protecting your data seriously. This policy is here to help you understand what information we collect, why we collect it, and how you can keep it up-to-date, control it, or even get rid of it if you want.

1. Information we collect

The information we collect when you use any of Greenmonday Technologies products and services falls into three categories.

1.1 Information you provide us.

To use some of our products and services you need to have an account, and to create an account, you need to provide us certain information. Likewise, if you use our paid products and services, we cannot provide them to you without getting payment information. Basically, certain information is necessary if you want to use many of our products and services.

Personal Accounts. If you create an account, you must provide us with some information so that we can provide our services to you. This includes a display name (for example, "Creators"); a username, a password; an email address or phone number; a date of birth; your display language; and third-party single sign-in information (if you choose this sign-in method). You can also choose to share your location in your profile and posts, and to upload your address book to any of our social media built platforms to help find people you may know. Your profile information, which includes your display name and username, is always public, but you can use either your real name or a pseudonym. And remember, you can create multiple accounts, for example, to express different parts of your identity, professional or otherwise.

Professional Accounts. If you create a professional account, you also need to provide us with a professional category, and may provide us with other information, including street address, contact email address, and contact phone number, all of which will always be public.

Payment Information. In order to purchase ads or other offerings provided as part of our paid products and services you will need to provide us payment information, including your credit or debit card number, card expiration date, CVV code, and billing address.

Preferences. When you set your preferences using your settings, we collect that information so that we can respect your preferences.

Biometric Information. Based on your consent, we may collect and use your biometric information for safety, security, and identification purposes.

Job Applications / Recommendations. We may collect and use your personal information (such as your employment history, educational history, employment preferences, skills and abilities, job search activity and engagement, and so on) to recommend potential jobs for you, to share with potential employers when you apply for a job, to enable employers to find potential candidates, and to show you more relevant advertising.

1.2 Information we collect when you use our products and services.

When you use our services, we collect information about how you use our products and services. We use that information to provide you with products and services, to help keep our products and services more secure and respectful for everyone, and more relevant to you.

1.3 Information we receive from third parties.

When you use other online products and services, they may share information about that usage with us.

Ad Partners, Developers, Publishers. Our ad and business partners share information with us such as browser cookie IDs, generated identifiers, mobile device IDs, hashed user information like email addresses, demographic or interest data, and content viewed or actions taken on a website or app. Some of our ad partners, particularly our advertisers, also enable us to collect similar information directly from their website or app by integrating our advertising technology. Information shared by ad partners and affiliates or collected by Greenmonday Technologies from the websites and apps of ad partners and affiliates may be combined with the other information you share with Greenmonday Technologies and that Greenmonday Technologies receives, generates, or infers about you described elsewhere in this Privacy Policy.

Other Third Parties, Account Connections, and Integrations. We may receive information about you from third parties who are not our ad partners, such as other users, developers, and partners who help us evaluate the safety and quality of content on our platform, our corporate affiliates, and other services you link to your account. You may choose to connect your account

to your account on another service, and that other service may send us information about your account on that service.

2. How We Use Information

Breaking down how we use the information we collect is not simple because of the way the systems that bring our services to you work. For example, the same piece of information may be used differently for different purposes to ultimately deliver a single service. We think it's most useful to describe the five main ways we use information and if you have questions that are not answered, you can always [contact us](#). Here we go:

2.1 Operate, improve, and personalize our services.

We use the information we collect to provide and operate our products and services. We also use the information we collect to improve and personalize our products and services so that you have a better experience on our apps, products and services, including by showing you more relevant content and ads, suggesting people and topics to follow, enabling and helping you discover affiliates, third-party apps, and services. We may use the information we collect and publicly available information to help train our machine learning or artificial intelligence models for the purposes outlined in this policy.

We may use the information we collect from accounts of other services that you choose to connect your account to provide you features like cross-posting or cross-service authentication, and to operate our services.

We use your contact information to help others find your account if your settings permit, including through third-party services and client applications.

We use your information to provide our advertising and sponsored content services subject to your settings, which helps make ads on our apps more relevant to you. We also use this information to measure the effectiveness of ads and to help recognize your devices to serve you ads on and off of our apps.

2.2 Foster safety and security.

We use information we collect to provide for the safety and security of our users, our products, services, and your account. This includes verifying your identity, authenticating your account, and defending against fraud, unauthorized use, and illegal activity. We also use the information to evaluate and affect the safety and quality of content on our apps, products and services - this includes investigating and enforcing our policies and terms, as well as applicable law.

2.3 Measure, analyze and make our services better.

We use the information we collect to measure and analyze the effectiveness of our products and services and to better understand how you use them in order to make them better.

2.4 Communicate with you about our services.

We use the information we collect to communicate with you about our products and services, including about product updates and changes to our policies and terms. If you're open to hearing from us, we may also send you marketing messages from time to time.

2.5 Research.

We use information you share with us, or that we collect to conduct research, surveys, product testing, and troubleshooting to help us operate and improve our products and services.

Chat Apps Terms of Service

About Our Services

Privacy And Security Principles. Since we started Tuwaye, we've built our Services with strong privacy and security principles in mind.

Connecting You With Other People. We provide, and always strive to improve, ways for you to communicate with other Tuwaye users including through messages, voice and video calls, sending images and video, showing your status, and sharing your location with others when you choose. We may provide a convenient platform that enables you to send and receive money to or from other users across our platform. Tuwaye works with partners, service providers, and affiliated companies to help us provide ways for you to connect with their services.

Ways To Improve Our Services. We analyze how you make use of Tuwaye, in order to improve our Services, including helping businesses who use Tuwaye measure the effectiveness and distribution of their services and messages. Tuwaye uses the information it has and also works with partners, service providers, and affiliated companies to do this.

Communicating With Businesses. We provide, and always strive to improve, ways for you and businesses and other organizations, to communicate with each other using our Services, such as through order, transaction, and appointment information, delivery and shipping notifications, product and service updates, and marketing.

Safety, Security, And Integrity. We work to protect the safety, security, and integrity of our Services. This includes appropriately dealing with abusive people and activity violating our Terms. We work to prohibit misuse of our Services including harmful conduct towards others, violations of our Terms and policies, and address situations where we may be able to help support or protect our community. If we learn of people or activity like this, we will take

appropriate action, including by removing such people or activity or contacting law enforcement. Any such removal will be in accordance with the "Termination" section below.

Enabling Access To Our Services. To operate our global Services, we need to store and distribute content and information in data centers and systems around the world, including outside your country of residence. The use of this global infrastructure is necessary and essential to provide our Services. This infrastructure may be owned or operated by our service providers including affiliated companies.

Affiliated Companies. We are part of the Meta Companies. As part of the Meta Companies, Tuway receives information from, and shares information with, the Meta Companies as described in Tuway's Privacy Policy, including to provide integrations which enable you to connect your Tuway experience with other Meta Company Products; to ensure security, safety, and integrity across the Meta Company Products; and to improve your ads and products experience across the Meta Company Products. Learn more about the Meta Companies and their terms and policies [here](#).

NO ACCESS TO EMERGENCY SERVICES: There are important differences between our Services and your mobile phone and a fixed-line telephone and SMS services. Our Services do not provide access to emergency services or emergency services providers, including the police, fire departments, or hospitals, or otherwise connect to public safety answering points. You should ensure you can contact your relevant emergency services providers through a mobile phone, a fixed-line telephone, or other service.

IF YOU ARE A TUWAYE USER LOCATED IN THE UNITED STATES OR CANADA, OUR TERMS CONTAIN A BINDING ARBITRATION PROVISION, WHICH STATES THAT, EXCEPT IF YOU OPT OUT AND EXCEPT FOR CERTAIN TYPES OF DISPUTES, TUWAYE AND YOU AGREE TO RESOLVE ALL DISPUTES (DEFINED BELOW) THROUGH BINDING INDIVIDUAL ARBITRATION, WHICH MEANS THAT YOU WAIVE ANY RIGHT TO HAVE THOSE DISPUTES DECIDED BY A JUDGE OR JURY, AND THAT YOU WAIVE YOUR RIGHT TO PARTICIPATE IN CLASS ACTIONS, CLASS ARBITRATIONS, OR REPRESENTATIVE ACTIONS. PLEASE READ THE "SPECIAL ARBITRATION PROVISION FOR UNITED STATES OR CANADA USERS" SECTION BELOW TO LEARN MORE.

Registration. You must register for our Services using accurate information, provide your current mobile phone number, and, if you change it, update your mobile phone number using our in-app change number feature. You agree to receive text messages and phone calls (from us or our third-party providers) with codes to register for our Services.

Address Book. You can use the contact upload feature and provide us, if permitted by applicable laws, with the phone numbers in your mobile address book on a regular basis, including those of both the users of our Services and your other contacts. Learn more about our contact upload feature [here](#).

Age. You must be at least 13 years old to register for and use our Services (or such greater age required in your country or territory for you to be authorized to register for and use our Services without parental approval). In addition to being of the minimum required age to use our Services under applicable law, if you are not old enough to have authority to agree to our Terms in your country or territory, your parent or guardian must agree to our Terms on your behalf. Please ask your parent or guardian to read these Terms with you.

Devices And Software. You must provide certain devices, software, and data connections to use our Services, which we otherwise do not supply. In order to use our Services, you consent to manually or automatically download and install updates to our Services. You also consent to our sending you notifications via our Services from time to time, as necessary to provide our Services to you.

Fees And Taxes. You are responsible for all carrier data plans, Internet fees, and other fees and taxes associated with your use of our Services.

Privacy Policy And User Data

Tuway cares about your privacy. Tuway's Privacy Policy describes our data (including message) practices, including the types of information we receive and collect from you, how we use and share this information, and your rights in relation to the processing of information about you.

Acceptable Use Of Our Services

Our Terms And Policies. You must use our Services according to our Terms and posted policies. If you violate our Terms or policies, we may take action with respect to your account, including disabling or suspending your account and, if we do, you agree not to create another account without our permission. Disabling or suspending your account will be in accordance with the "Termination" section below.

Legal And Acceptable Use. You must access and use our Services only for legal, authorized, and acceptable purposes. You will not use (or assist others in using) our Services in ways that: (a) violate, misappropriate, or infringe the rights of Tuway, our users, or others, including privacy, publicity, intellectual property, or other proprietary rights; (b) are illegal, obscene, defamatory, threatening, intimidating, harassing, hateful, racially or ethnically offensive, or instigate or encourage conduct that would be illegal or otherwise inappropriate, such as promoting violent crimes, endangering or exploiting children or others, or coordinating harm; (c) involve publishing falsehoods, misrepresentations, or misleading statements; (d) impersonate someone; (e) involve sending illegal or impermissible communications such as bulk messaging, auto-messaging, auto-dialing, and the like; or (f) involve any non-personal use of our Services unless otherwise authorized by us.

Harm To Tuway Or Our Users. You must not (or assist others to) directly, indirectly, through automated or other means, access, use, copy, adapt, modify, prepare derivative works based upon, distribute, license, sublicense, transfer, display, perform, or otherwise exploit our Services in impermissible or unauthorized manners, or in ways that burden, impair, or harm us, our Services, systems, our users, or others, including that you must not directly or through automated means: (a) reverse engineer, alter, modify, create derivative works from, decompile, or extract code from our Services; (b) send, store, or transmit viruses or other harmful computer code through or onto our Services; (c) gain or attempt to gain unauthorized access to our Services or systems; (d) interfere with or disrupt the safety, security, confidentiality, integrity, availability, or performance of our Services; (e) create accounts for our Services through unauthorized or automated means; (f) collect information of or about our users in any impermissible or unauthorized manner; (g) sell, resell, rent, or charge for our Services or data obtained from us or our Services in an unauthorized manner; (h) distribute or make our Services available over a network where they could be used by multiple devices at the same time, except as authorized through tools we have expressly provided via our Services; (i) create software or APIs that function substantially the same as our Services and offer them for use by third parties in an unauthorized manner; or (j) misuse any reporting channels, such as by submitting fraudulent or groundless reports or appeals.

Keeping Your Account Secure. You are responsible for keeping your device and your Tuway account safe and secure, and you must notify us promptly of any unauthorized use or security breach of your account or our Services.

Third-Party Services

Our Services may allow you to access, use, or interact with third-party websites, apps, content, other products and services, and Meta Company Products. For example, you may choose to use third-party data backup services (such as iCloud or Google Drive) that are integrated with our Services or interact with a share button on a third-party's website that enables you to send information to your Tuway contacts. Please note that these Terms and our Privacy Policy apply only to the use of our Services. When you use third-party products or services or Meta Company Products, their terms and privacy policies will govern your use of those products or services.

Licenses

Your Rights. Tuway does not claim ownership of the information that you submit for your Tuway account or through our Services. You must have the necessary rights to such information that you submit for your Tuway account or through our Services and the right to grant the rights and licenses in our Terms.

Tuway's Rights. We own all copyrights, trademarks, domains, logos, trade dress, trade secrets, patents, and other intellectual property rights associated with our Services. You may not use our copyrights, trademarks (or any similar marks), domains, logos, trade dress, trade secrets, patents, and other intellectual property rights unless you have our express permission and

except in accordance with our Brand Guidelines. You may use the trademarks of our affiliated companies only with their permission, including as authorized in any published brand guidelines.

Your License To Tuwaye. In order to operate and provide our Services, you grant Tuwaye a worldwide, non-exclusive, royalty-free, sublicensable, and transferable license to use, reproduce, distribute, create derivative works of, display, and perform the information (including the content) that you upload, submit, store, send, or receive on or through our Services. The rights you grant in this license are for the limited purpose of operating and providing our Services (such as to allow us to display your profile picture and status message, transmit your messages, and store your undelivered messages on our servers for up to 30 days as we try to deliver them).

Tuwaye's License To You. We grant you a limited, revocable, non-exclusive, non-sublicensable, and non-transferable license to use our Services, subject to and in accordance with our Terms. This license is for the sole purpose of enabling you to use our Services in the manner permitted by our Terms. No licenses or rights are granted to you by implication or otherwise, except for the licenses and rights expressly granted to you.

Reporting Third-Party Copyright, Trademark, And Other Intellectual Property Infringement
To report claims of third-party copyright, trademark, or other intellectual property infringement, please visit our Intellectual Property Policy. We may take action with respect to your account, including disabling or suspending your account, if you clearly, seriously or repeatedly infringe the intellectual property rights of others or where we are required to do so for legal reasons. Disabling or suspending your account will be in accordance with the "Termination" section below.

Disclaimers And Release

YOU USE OUR SERVICES AT YOUR OWN RISK AND SUBJECT TO THE FOLLOWING DISCLAIMERS. WE ARE PROVIDING OUR SERVICES ON AN "AS IS" BASIS WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, NON-INFRINGEMENT, AND FREEDOM FROM COMPUTER VIRUS OR OTHER HARMFUL CODE. WE DO NOT WARRANT THAT ANY INFORMATION PROVIDED BY US IS ACCURATE, COMPLETE, OR USEFUL, THAT OUR SERVICES WILL BE OPERATIONAL, ERROR FREE, SECURE, OR SAFE, OR THAT OUR SERVICES WILL FUNCTION WITHOUT DISRUPTIONS, DELAYS, OR IMPERFECTIONS. WE DO NOT CONTROL, AND ARE NOT RESPONSIBLE FOR, CONTROLLING HOW OR WHEN OUR USERS USE OUR SERVICES OR THE FEATURES, SERVICES, AND INTERFACES OUR SERVICES PROVIDE. WE ARE NOT RESPONSIBLE FOR AND ARE NOT OBLIGATED TO CONTROL THE ACTIONS OR INFORMATION (INCLUDING CONTENT) OF OUR USERS OR OTHER THIRD-PARTIES. YOU RELEASE US, OUR SUBSIDIARIES, AFFILIATES, AND OUR AND THEIR DIRECTORS, OFFICERS, EMPLOYEES, PARTNERS, AND AGENTS (TOGETHER, THE "TUWAYE PARTIES") FROM ANY CLAIM, COMPLAINT, CAUSE OF ACTION, CONTROVERSY,

DISPUTE, OR DAMAGES (TOGETHER, "CLAIM"), KNOWN AND UNKNOWN, RELATING TO, ARISING OUT OF, OR IN ANY WAY CONNECTED WITH ANY SUCH CLAIM YOU HAVE AGAINST ANY THIRD-PARTIES. YOUR RIGHTS WITH RESPECT TO THE TUWAYE PARTIES ARE NOT MODIFIED BY THE FOREGOING DISCLAIMER IF THE LAWS OF YOUR COUNTRY OR TERRITORY OF RESIDENCE, APPLICABLE AS A RESULT OF YOUR USE OF OUR SERVICES, DO NOT PERMIT IT. IF YOU ARE A UNITED STATES RESIDENT, YOU WAIVE ANY RIGHTS YOU MAY HAVE UNDER CALIFORNIA CIVIL CODE §1542, OR ANY OTHER SIMILAR APPLICABLE STATUTE OR LAW OF ANY OTHER JURISDICTION, WHICH SAYS THAT: A GENERAL RELEASE DOES NOT EXTEND TO CLAIMS THAT THE CREDITOR OR RELEASING PARTY DOES NOT KNOW OR SUSPECT TO EXIST IN HIS OR HER FAVOR AT THE TIME OF EXECUTING THE RELEASE, AND THAT IF KNOWN BY HIM OR HER WOULD HAVE MATERIALLY AFFECTED HIS OR HER SETTLEMENT WITH THE DEBTOR OR RELEASED PARTY.

Limitation Of Liability

THE TUWAYE PARTIES WILL NOT BE LIABLE TO YOU FOR ANY LOST PROFITS OR CONSEQUENTIAL, SPECIAL, PUNITIVE, INDIRECT, OR INCIDENTAL DAMAGES RELATING TO, ARISING OUT OF, OR IN ANY WAY IN CONNECTION WITH OUR TERMS, US, OR OUR SERVICES (HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, INCLUDING NEGLIGENCE), EVEN IF THE TUWAYE PARTIES HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. OUR AGGREGATE LIABILITY RELATING TO, ARISING OUT OF, OR IN ANY WAY IN CONNECTION WITH OUR TERMS, US, OR OUR SERVICES WILL NOT EXCEED THE GREATER OF ONE HUNDRED DOLLARS (\$100) OR THE AMOUNT YOU HAVE PAID US IN THE PAST TWELVE MONTHS. THE FOREGOING DISCLAIMER OF CERTAIN DAMAGES AND LIMITATION OF LIABILITY WILL APPLY TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW. THE LAWS OF SOME STATES OR JURISDICTIONS MAY NOT ALLOW THE EXCLUSION OR LIMITATION OF CERTAIN DAMAGES, SO SOME OR ALL OF THE EXCLUSIONS AND LIMITATIONS SET FORTH ABOVE MAY NOT APPLY TO YOU. NOTWITHSTANDING ANYTHING TO THE CONTRARY IN OUR TERMS, IN SUCH CASES, THE LIABILITY OF THE TUWAYE PARTIES WILL BE LIMITED TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW.

Indemnification

If anyone brings a claim ("Third-Party Claim") against us related to your actions, information, or content on Tuwaye, or any other use of our Services by you, you will, to the maximum extent permitted by applicable law, indemnify, and hold the Tuwaye Parties harmless from and against all liabilities, damages, losses, and expenses of any kind (including reasonable legal fees and costs) relating to, arising out of, or in any way in connection with any of the following: (a) your access to or use of our Services, including information and content provided in connection therewith; (b) your breach of our Terms or applicable law; or (c) any misrepresentation made by you. You will cooperate as fully as required by us in the defense or settlement of any Third-Party Claim. Your rights with respect to Tuwaye are not modified by the foregoing indemnification if

the laws of your country or territory of residence, applicable as a result of your use of our Services, do not permit it.

Dispute Resolution

Forum And Venue. If you are a Tuwaye user located in the United States or Canada, the "Special Arbitration Provision For United States Or Canada Users" section below applies to you. Please also read that section carefully and completely. If you are not subject to the "Special Arbitration Provision For United States Or Canada Users" section below, you agree that any claim or cause of action you have against Tuwaye relating to, arising out of, or in any way in connection with our Terms or our Services, and for any claim or cause of action that Tuwaye files against you, you and Tuwaye agree that any such claim or cause of action (each, a "Dispute," and together, "Disputes") will be resolved exclusively in the United States District Court for the Northern District of California or a state court located in San Mateo County in California, and you agree to submit to the personal jurisdiction of such courts for the purpose of litigating any such claim or cause of action, and the laws of the State of California will govern any such claim or cause of action without regard to conflict of law provisions. Without prejudice to the foregoing, you agree that, in our sole discretion, we may elect to resolve any Dispute we have with you that is not subject to arbitration in any competent court in the country in which you reside that has jurisdiction over the Dispute.

Tuyiribe App

At Greenmonday Technologies, we are committed to protecting your personal data and respecting your privacy. In order to provide you with access to the Services or the Professional Services, we have to collect and otherwise process certain data about you. This Policy explains how we process and use personal data about you.

Please note that unless specifically defined in this Policy, capitalized terms shall have the same meaning ascribed to them in our Terms and Conditions, available at <https://www.urbancompany.com/terms> ("Terms"). Please read this Policy in consonance with the Terms.

By using the Services, you confirm that you have read and agree to be bound by this Policy and consent to the processing activities described under this Policy.

Please refer to Section 1 to understand how the terms of this Policy apply to you.

1. BACKGROUND AND KEY INFORMATION

(a) How this Policy applies:

This Policy applies to individuals who access or use the Services or otherwise avail the Professional Services. For the avoidance of doubt, references to "you" across this Policy are to an end user that uses the Platform.

By using the Platform, you consent to the collection, storage, usage, and disclosure of your personal data, as described in and collected by us in accordance with this Policy.

(b) Review and Updates:

We regularly review and update our Privacy Policy, and we request you to regularly review this Policy. It is important that the personal data we hold about you is accurate and current. Please let us know if your personal data changes during your relationship with us.

(c) Third-Party Services:

The Platform may include links to third-party websites, plug-ins, services, and applications ("Third-Party Services"). Clicking on those links or enabling those connections may allow third parties to collect or share data about you. We neither control nor endorse these Third-Party Services and are not responsible for their privacy statements. When you leave the Platform or access third-party links through the Platform, we encourage you to read the privacy policy of such third-party service providers.

2. PERSONAL DATA THAT WE COLLECT

(a) We collect different types of personal data about you. This includes, but is not limited to:

(i) Contact Data, such as your mailing or home address, location, email addresses, and mobile numbers.

(ii) Identity and Profile Data, such as your name, username or similar identifiers, photographs, and gender.

(iii) Marketing and Communications Data, such as your address, email address, information posted in service requests, offers, wants, feedback, comments, pictures and discussions in our blog and chat boxes, responses to user surveys and polls, your preferences in receiving marketing communications from us and our third parties, and your communication preferences. We also collect your chat and call records when you communicate with service professionals through the Platform.

(iv) Technical Data, which includes your IP address, browser type, internet service provider, details of operating system, access time, page views, device ID, device type, frequency of visiting our website and use of the Platform, website and mobile application activity, clicks, date and time stamps, location data, and other technology on the devices that you use to access the Platform.

(v) Transaction Data, such as details of the Services or Professional Services you have availed, a limited portion of your credit or debit card details for tracking transactions that are provided to us by payment processors, and UPI IDs for processing payments.

(vi) Usage Data, which includes information about how you use the Services and Professional Services, your activity on the Platform, booking history, user taps and clicks, user interests, time spent on the Platform, details about user journey on the mobile application, and page views.

(b) We also collect, use, and share aggregated data such as statistical or demographic data for any purpose. Aggregated data could be derived from your personal data but is not considered personal data under law as it does not directly or indirectly reveal your identity. However, if we combine or connect aggregated data with your personal data so that it can directly or indirectly identify you, we treat the combined data as personal data which will be used in accordance with this Policy.

(c) What happens if I refuse to provide my personal data?

Where we need to collect personal data by law, or under the terms of a contract (such as the Terms), and you fail to provide that data when requested, we may not be able to perform the contract (for example, to provide you with the Services). In this case, we may have to cancel or limit your access to the Services.

3. HOW DO WE COLLECT PERSONAL DATA?

We use different methods to collect personal data from and about you including through:

(a) Direct Interactions. You provide us your personal data when you interact with us. This includes personal data you provide when you:

- (i) create an account or profile with us;
- (ii) use our Services or carry out other activities in connection with the Services;
- (iii) enter a promotion, user poll, or online surveys;
- (iv) request marketing communications to be sent to you; or
- (v) report a problem with the Platform and/or our Services, give us feedback or contact us.

(b) Automated technologies or interactions. Each time you visit the Platform or use the Services, we will automatically collect Technical Data about your equipment, browsing actions, and patterns. We collect this personal data by using cookies, web beacons, pixel tags, server

logs, and other similar technologies. We may also receive Technical Data about you if you visit other websites or apps that employ our cookies.

(c) Third parties or publicly available sources. We will receive personal data about you from various third parties:

(i) Technical data from analytics providers such as Facebook and advertising networks;

(ii) Identity and profile-related Data and Contact Data from service professionals, publicly available sources, etc.;

(iii) Personal data about you from our affiliate entities.

4. HOW DO WE USE YOUR PERSONAL DATA?

(a) We will only use your personal data when the law allows us to. Most commonly, we will use your personal data where we need to provide you with the Services, enable you to use the Professional Services, or where we need to comply with a legal obligation. We use your personal data for the following purposes:

(i) to verify your identity to register you as a user, and create your user account with us on the Platform;

(ii) to provide the Services to you;

(iii) to enable the provision of Professional Services to you;

(iv) to monitor trends and personalise your experience;

(v) to improve the functionality of our Services based on the information and feedback we receive from you;

(vi) to improve customer service to effectively respond to your Service requests and support needs;

(vii) to track transactions and process payments;

(viii) to send periodic notifications to manage our relationship with you including to notify you of changes to the Services, send you information and updates pertaining to the Services you have availed, and to receive occasional company news and updates related to us or the Services;

(ix) to assist with the facilitation of the Professional Services offered to you, including to send you information and updates about the Professional Services you have availed;

- (x) to market and advertise the Services to you;
- (xi) to comply with legal obligations;
- (xii) to administer and protect our business and the Services , including for troubleshooting, data analysis, system testing, and performing internal operations;
- (xiii) to improve our business and delivery models;
- (xiv) to perform our obligations that arise out of the arrangement we are about to enter or have entered with you;
- (xv) to enforce our Terms; and
- (xvi) to respond to court orders, establish or exercise our legal rights, or defend ourselves against legal claims.

(b) You agree and acknowledge that by using our Services and creating an account with us on the Platform, you authorise us, our service professionals, associate partners, and affiliates to contact you via email, phone, or otherwise. This is to provide the Services to you and ensure that you are aware of all the features of the Services and for related purposes.

(c) You agree and acknowledge that any and all information pertaining to you, whether or not you directly provide it to us (via the Services or otherwise), including but not limited to personal correspondence such as emails, instructions from you, etc., may be collected, compiled, and shared by us in order to render the Services to you. This may include but not be limited to service professionals who provide or seek to provide you with Professional Services, vendors, social media companies, third-party service providers, storage providers, data analytics providers, consultants, lawyers, and auditors. We may also share this information with other entities in the Greenmonday Technologies group in connection with the above-mentioned purposes.

(d) You agree and acknowledge that we may share data without your consent, when it is required by law or by any court or government agency or authority to disclose such information. Such disclosures are made in good faith and belief that it is reasonably necessary to do so for enforcing this Policy or the Terms, or in order to comply with any applicable laws and regulations.

5. COOKIES

(a) Cookies are small files that a site or its service provider transfers to your device's hard drive through your web browser (if you permit it to) that enables the sites or service providers' systems to recognise your browser and capture and remember certain information.

(b) We use cookies to help us distinguish you from other users of the Platform, understand and save your preferences for future visits, keep track of advertisements and compile aggregate data about site traffic and site interaction so that we can offer you a seamless user experience. We may contact third-party service providers to assist us in better understanding our site visitors. These service providers are not permitted to use the information collected on our behalf except to help us conduct and improve our business.

(c) Additionally, you may encounter cookies or other similar devices on certain pages of the Platform that are placed by third parties. We do not control the use of cookies by third parties. If you send us personal correspondence, such as emails, or if other users or third parties send us correspondence about your activities or postings on the Platform, we may collect such information within a file specific to you.

6. DISCLOSURES OF YOUR PERSONAL DATA

(a) We may share your personal data with third parties set out below for the purposes set out in Section 4:

- (i) Service professionals to enable them to provide you with Professional Services;
- (ii) Internal third parties, which are other companies within the Greenmonday Technologies group of companies.
- (iii) External third parties such as:
 - trusted third parties such as our associate partners, and service providers that provide services for us or on our behalf. This includes hosting and operating our Platform, providing marketing assistance, conducting our business, processing payments and transaction-related processes, transmitting content, and providing our Services to you;
 - analytic service providers and advertising networks that conduct web analytics for us to help us improve the Platform. These analytics providers may use cookies and other technologies to perform their services;
 - other registered users on our Platform upon your request or where you explicitly consent to such disclosure; and
 - regulators and other bodies, as required by law or regulation.

(b) We require all third parties to respect the security of your personal data and to treat it in accordance with the law. We do not allow our third-party service providers to use your personal data for their own purposes and only permit them to process your personal data for specified purposes and in accordance with our instructions.

7. YOUR RIGHTS IN RELATION TO YOUR PERSONAL DATA

(a) Access and Updating your Personal Data: You hereby warrant that all personal data that you provide us with is accurate, up-to-date, and true. When you use our Services, we make best efforts to provide you with the ability to access and correct inaccurate or deficient data, subject to any legal requirements. You can request Greenmonday Technologies for a copy of your personal data by sending an email greenmondaytech@gmail.com. Greenmonday Technologies may take up to 7 (seven) working days to respond to such requests.

(b) Opting-out of Marketing and Promotional Communications: When we send you marketing and promotional content through email, we make best efforts to provide you with the ability to opt-out of such communications by using the opt-out instructions provided in such emails. You understand and acknowledge that it may take us up to 10 (Ten) business days to give effect to your opt-out request. Please note that we may still send you emails about your user account or any Services you have requested or received from us.

8. DELETION OF ACCOUNT AND PERSONAL DATA

(a) Notwithstanding anything contained in the Terms, you may delete your account as well as your personal data stored with Greenmonday Technologies by sending an email greenmondaytech@gmail.com. Greenmonday Technologies may take up to 7 (seven) working days to process your request. Once your account is deleted, you will lose access to all Services. For avoidance of doubt, it is hereby clarified that all data with respect to transactions performed by you on the Platform will be retained in accordance with applicable law.

9. TRANSFERS OF YOUR PERSONAL DATA

(a) We comply with applicable laws in respect of storage and transfers of personal data. As a part of your use of the Services, the information and personal data you provide to us may be transferred to and stored in countries other than the country you are based in. This may happen if any of our servers are from time to time located in a country other than the one you are based, or one of our vendors, partners, or service providers is located in a country other than one you are based in.

(b) By submitting your information and personal data to us, you agree to the transfer, storage, and processing of such information and personal data in the manner described above.

10. DATA SECURITY

(a) We implement appropriate security measures and privacy-protective features on our Platform including encryption, password protection, call masking, and physical security measures to protect your personal data from unauthorized access and disclosure, and follow standards prescribed by applicable law.

(b) Where you have chosen a password that enables you to access certain parts of the Services or Professional Services, you are responsible for keeping this password secret and confidential. We will not be responsible for any unauthorized use of your information, or for any lost, stolen, or compromised passwords, or for any activity on your user account due to such unauthorized disclosure of your password. In the event your password has been compromised in any manner whatsoever, you should promptly notify us to enable us to initiate a change of password.

11. DATA RETENTION

(a) You agree and acknowledge that your personal data will continue to be stored and retained by us for as long as necessary to fulfil our stated purpose(s) and for a reasonable period after the termination of your account on the Platform or access to the Services to comply with our legal rights and obligations.

(b) In some circumstances, we may aggregate your personal data (so that it can no longer be associated with you) for research or statistical purposes, in which case we may use this information indefinitely without further notice to you.

12. BUSINESS TRANSITIONS

You are aware that in the event we go through a business transition, such as a merger, acquisition by another organization, or sale of all or a portion of our assets, your personal data might be among the assets transferred.

13. USER GENERATED CONTENT

We invite you to post content on our Platform, including your comments, feedback, pictures, or any other information that you would like to be made available on our Platform. Please note that such content will be available to all visitors to our Platform and may become public. We cannot prevent such information from being used in a manner that is contrary to this Policy, applicable laws, or your personal privacy, and we disclaim all liability (express or implied) in this regard. Further, you agree to comply with all applicable laws in relation to the content uploaded or otherwise shared by you on our Platform. You understand and acknowledge that you will be solely responsible for any information published by you on our Platform that violates applicable laws.

14. UPDATES TO THIS POLICY

(a) We may occasionally update this Policy. If we make changes to this Policy, we will upload the revised policy on the Platform or share it with you through other means, such as email. To the extent permitted under applicable law, by using our Platform after such notice, you consent to updates made to this Policy.

(b) We encourage you to periodically review this Policy for the latest information on our privacy practices.

GreenmondayTV Policy and Terms

Privacy Policy

This Privacy Statement explains how we collect, use, and disclose your personal information when you use the "GreenmondayTV service" to access "GreenmondayTV content" as those terms are defined in the GreenmondayTV Terms of Use (<https://greenmondaytv.com/company-policy/76/terms-and-condition>). It also explains what privacy rights you have and how to exercise them. Certain functionalities or apps that are part of the GreenmondayTV service may also provide you with contextual privacy information or choices, in addition to the information and choices described in this Privacy Statement. Please note that this Privacy Statement may be easier to navigate when viewed on your web browser.

Contacting Us

For questions about this Privacy Statement, our use of your personal information, or how to exercise your privacy rights, please contact our Data Protection Officer/Privacy Office at privacy@greenmondaytv.com. For general questions about the GreenmondayTV service, your account, or how to contact customer service, please visit greenmondaytv.com.

Information about the specific GreenmondayTV entity (or entities) that are responsible for your personal information (known as the "data controller" in certain countries) is available at greenmondaytv.com/legal/corpinfo.

Section A: Our Collection, Use, and Disclosure of Personal Information

The Categories of Personal Information We Collect

We collect the following categories of personal information about you:

Personal details: When you create your GreenmondayTV account, we collect your contact information (such as your email address) and authentication information for your login (such as a password). Depending on how you subsequently set up your account and method of payment, and which features you use, we also collect one or more of the following: first and last name, phone number, postal address, and other identifiers you provide to us. If you subscribe to an ad supported subscription plan, we also collect gender and date of birth.

Payment details: We collect your payment details, and other information to process your payments, including your payment history, billing address, and gift cards you have redeemed.

GreenmondayTV account/profile information: We collect information that is associated with your GreenmondayTV account and/or GreenmondayTV profiles on your account (such as profile name and icon, GreenmondayTV game handle, ratings and feedback you provide for GreenmondayTV content), “My List” (watch list of titles), “continue watching” information, account/profile settings, and choices in connection with your use of the GreenmondayTV service.

Usage information: We collect information about your interaction with the GreenmondayTV service (including playback events, such as play, pause, etc.), choices made when engaging with interactive titles, your GreenmondayTV game activity (such as gameplay, game use and interaction information, and progress or saved game information), GreenmondayTV viewing and gaming history, search queries on the GreenmondayTV service, and other information about your use and interaction with the GreenmondayTV service (such as app clicks, text input, time and duration of access, and camera/photo access for QR-code and similar functionality).

Advertising information: If you subscribe to an ad supported subscription plan, we collect information about the ads on GreenmondayTV (“Advertisements,” as defined in the GreenmondayTV Terms of Use) that you view or interact with, device information (such as resettable device identifiers), IP addresses, and information provided by Advertising Companies (such as information about your likely interests they have collected or inferred from your visits to other websites and apps). We use this information to display Advertisements to you in the GreenmondayTV service (including behavioral advertisements in accordance with your preferences).

Device and network information: We collect information about your computer or other GreenmondayTV capable devices you might use to access our service (such as smart TVs, mobile devices, set top boxes, gaming systems, and other streaming media devices), your network, and network devices. The information includes:

device IDs or other unique identifiers, including for your network devices (such as your router), and devices that are GreenmondayTV capable on your network;

IP addresses (which can be used to tell us the general location of your device, such as your city, state/province, and postal code);

device and software characteristics (such as type and configuration), referring source (for example, referrer URLs), standard web browser and mobile app log information, and connection information including type (such as wifi or cellular);

performance data such as crash reports, timestamps, and debug log messages; and cookie data, resettable device identifiers, advertising identifiers and other unique identifiers (described below in the section “Cookies and Internet Advertising”).

Communications: If you communicate with GreenmondayTV (such as contacting customer support via online chat or voice call), engage in our surveys or feedback requests (such as when you cancel), we collect the contents of such communications. We also collect details of communications that we send you (such as via email, push notifications, text message, or within the GreenmondayTV service), and information about your interaction and engagement with these communications.

Where We Collect Personal Information From

We collect your personal information from the following sources:

Directly from you: When you register with the GreenmondayTV service, update your GreenmondayTV account or profile, correspond with us, or respond to our surveys, you may provide (and we will collect) the following categories of personal information: personal details, payment details, GreenmondayTV account/profile information, and communications.

Automatically when you use our service: We automatically collect the following categories of personal information in connection with your use of the GreenmondayTV service:

GreenmondayTV account/profile information, usage information, advertising information, device and network information, and communications.

From Partners whose products and services you use: We may collect the following categories of personal information about you from third parties whose services you use to access, pay for, or interact with the GreenmondayTV service ("Partners"): personal details, payment details, usage information, and device and network information. The categories of personal information that Partners provide to us will vary depending on the nature of the Partner and your relationship with them. Our Partners may include your TV manufacturer, internet service provider, streaming media device provider, mobile phone carriers, or other companies who collect payment for the GreenmondayTV service. For example, Partners may provide us:

personal details (such as your email address), device and network information (such as IP addresses, device IDs, or other unique identifiers), or other personal information in order to activate the GreenmondayTV service, or present GreenmondayTV content to you through portions of the Partner's user interface;

payment details (such as associated pre-paid promotions and billing information) if they are assisting with billing or collecting payment for the GreenmondayTV service; and

search queries and commands applicable to GreenmondayTV that you make through Partner devices or voice assistance platforms.

From other sources: We may collect the following categories of personal information about you from other sources: personal details, payment details, and device and network information.

These sources include:

Service Providers such as vendors, agents, and contractors that collect or provide personal information to GreenmondayTV in connection with services they perform on our behalf ("Service Providers"). This may include Service Providers such as those that:

help us determine a general geographic location based on your IP address in order to customize our service and for other uses consistent with this Privacy Statement;

provide us with information to secure our systems, prevent fraud, and help us protect the security of GreenmondayTV and our users;

provide us with payment processing services including payment or balance information, or updates to that information; and

provide GreenmondayTV games, or portions or features of those games, as part of the GreenmondayTV service (for example, some GreenmondayTV games are licensed from and run by Service Providers).

GreenmondayTV Marketing Providers when you interact with marketing campaigns promoting the GreenmondayTV service or GreenmondayTV content (such as our ads on third party services). Please see the "Cookies and Internet Advertising" section below for details.

Third-party sites and forums where we provide support for the GreenmondayTV service (such as an online support forum for GreenmondayTV customer support or for a particular GreenmondayTV game).

Publicly available sources such as public posts on social media platforms (for example, where you have tagged GreenmondayTV in a publicly-available social media post, or shared or liked content we have made available on social media) and other information available through public databases, in accordance with applicable laws.

Advertising Companies: If you subscribe to an ad supported subscription plan, we may collect advertising information about you from other sources, including (collectively referred to as “Advertising Companies”):

Advertisers that run Advertisements on GreenmondayTV (“Advertisers”) may provide us with unique identifiers (for example, cookies or resettable device identifiers), demographic information and other information (such as information about your likely interests they have collected or inferred based on your activities online) in order to deliver Advertisements; service providers that facilitate the sale, operations, and management of Advertisements (“Ad Service Providers”);

ad measurement companies that support GreenmondayTV and Advertisers in understanding the effectiveness of Advertisements run on GreenmondayTV (“Ad Measurement Companies”); and

online and offline information providers to support Advertisements (for example, by providing your general location information based on your device’s IP address, such as city, state, and postal code).

How We Use Your Personal Information

We use your personal information to provide, maintain, improve, and promote the GreenmondayTV service, and to communicate with you. This involves using the categories of personal information listed above for the following purposes:

To provide our service including all features and functionalities, websites and apps, user interfaces, and content and software associated with the GreenmondayTV service. This includes personalized recommendations for GreenmondayTV content that we think will be of interest to you (learn more regarding recommendations for shows and movies: greenmondaytv.com/recommendations). This may also include personalizing the features and functionalities of the service (such as the way in which the recommendations are presented to you), and localizing GreenmondayTV content relevant to your geography in compliance with our content partners’ licensing terms. We use the following categories of personal information for this purpose: personal details, GreenmondayTV account/profile information, usage information, device and network information, and communications.

To administer and operate our business including purposes such as processing payments and any gift cards you redeem, sending transactional communications to you (such as confirmation of subscription start date or information about changes to your account), determining your internet service provider to support network troubleshooting issues, responding to your inquiries and requests, and assisting you with operational requests such as password resets. We use the following categories of personal information for this purpose: personal details, payment details,

GreenmondayTV account/profile information, usage information, device and network information, and communications.

To research, analyze, and improve our services such as analyzing and understanding our audience to improve our services and optimize GreenmondayTV content selection and service delivery. This may also include processing your personal information in connection with any surveys you participate in. We use the following categories of personal information for this purpose: personal details, payment details, GreenmondayTV account/profile information, usage information, device and network information, and communications.

To enable Partner integrations and promotions so that our Partners can promote the GreenmondayTV service and make it available to you through Partner devices and integrations, based on the specific relationship you have with the Partner. We use the following categories of personal information for this purpose: personal details, payment details, GreenmondayTV account/profile information, usage information, device and network information, and communications.

To send marketing and informational messages including news and promotional communications about our service, new features, available GreenmondayTV content, and special offers, as well as GreenmondayTV marketing on third party services. Any of these messages, including GreenmondayTV marketing on third party services, may be personalized for you or your likely interests. Please see the section “Communication Preferences” below to change your communications preferences. To understand your choices in connection with Netflix’s marketing on third party services, please see the “Cookies and Internet Advertising” section below. Depending on the nature of the message we send, we may use the following categories of personal information for this purpose: personal details, GreenmondayTV account/profile information, usage information, device and network information, and communications.

To operate our ad supported subscription plan including to provide, analyze, administer, enhance, optimize, select, and deliver Advertisements. We use the following categories of personal information for this purpose: personal details, GreenmondayTV account/profile information, usage information, advertising information, and device and network information.

We use your personal information to present you with Advertisements. Some of our Advertisements may be behavioral advertisements (“behavioral advertisements” are those that are selected based on information about your use and/or interactions with unaffiliated third party services). Within our ad supported subscriptions plan, behavioral advertisements may be based on information regarding your use and/or interactions with unaffiliated third party services provided to us by Advertising Companies (see definition above). Please see the section “Advertising Choices” below to learn about your choices.

For safety, security, and fraud prevention including to secure our systems, protect our business, and to investigate, prevent, and detect prohibited or illegal activities and other security/technical issues. We use the following categories of personal information for this purpose: personal details, payment details, GreenmondayTV account/profile information, usage information, advertising information, device and network information, and communications.

To comply with law and enforce our Terms of Use including to satisfy applicable law, regulation, legal process, or governmental request, and to protect against harm to the rights, property or

safety of GreenmondayTV, its users or the public, as required or permitted by law. This also includes enforcing our terms, such as determining whether and for which GreenmondayTV signup offers you are eligible and whether a particular device is permitted to use the account consistent with our Terms of Use. We use the following categories of personal information for this purpose: personal details, payment details, GreenmondayTV account/profile information, usage information, advertising information, device and network information, and communications.

Who We Disclose Personal Information To

We may disclose your personal information to the following parties:

The GreenmondayTV family of companies: We share your personal information among the GreenmondayTV family of companies (see help.greenmondaytv.com/legal/corpinfo) as needed for the following purposes: to provide our service; to administer and operate our business; to research, analyze, and improve our services; to enable Partner integrations and promotions; to send marketing and informational messages; to operate our ad supported subscription plan; for safety, security, and fraud prevention; and to comply with law and enforce our Terms of Use.

Service Providers: We use Service Providers to perform services on our behalf or to assist us with the provision of services to you. For example, we use Service Providers to provide communications, security, infrastructure and IT services, game-related services, to personalize and improve our service, and to process payments. We do not authorize them to use or disclose your personal information except in connection with providing their services (which may include maintaining and improving their services). To help maintain the safety and security of our service and users, we and our Service Providers may monitor and record message content (such as chat functionality) to identify harmful behavior, security risks, and violations of our Terms of Use and community guidelines. Our Service Providers may process your personal information for the following purposes: to provide our service; to administer and operate our business; to research, analyze, and improve our services; for safety, security, and fraud prevention; and to comply with law and enforce our Terms of Use.

Partners: If you have a relationship with one or more of our Partners, we may share certain personal information with them to fulfill your requests in compliance with applicable law. For example, depending on what Partner services you use, we may share personal information so that GreenmondayTV content and features can be suggested to you in the Partner's user interface. Partners may process your personal information for the following purposes: to administer and operate our business; to research, analyze, and improve our services; to enable Partner integrations and promotions; and to send marketing and informational messages.

GreenmondayTV marketing providers: When we market GreenmondayTV on third party services, some of those services, as well as the marketing Service Providers that we use to purchase, deliver, optimize, or measure our marketing (collectively "Netflix Marketing Providers") may receive information from us (for example, the steps completed in GreenmondayTV membership process). Common uses of this type of information are to measure the effectiveness and optimize our marketing campaigns, and to avoid marketing to a device of a person that is already a GreenmondayTV member. GreenmondayTV uses contractual and technical measures designed to prevent GreenmondayTV Marketing Providers from accessing information regarding specific shows or movie title selections you make, URLs you land on, or

shows or movies you have watched on our service. We do not share information about title selections of shows or movies you have watched on our service. GreenmondayTV Marketing Providers may process your personal information for the following purposes: to research, analyze, and improve our services; and to send marketing and informational messages.

Advertising Companies: If you subscribe to an ad supported subscription plan, we may share certain personal information with Advertising Companies (see definition above) in order to select Advertisements shown on GreenmondayTV, to facilitate interaction with Advertisements, and to measure and improve effectiveness of Advertisements. These companies may process your personal information for the following purposes: to operate our ad supported subscription plan.

Promotional collaborations: We may collaborate with third parties to offer promotions. To fulfill these types of promotions, we and the third parties may use your personal information for the following purposes: to enable Partner integrations and promotions; and to send marketing and informational messages.

Corporate transactions: In connection with a reorganization, restructuring, merger or sale, or other transfer of assets, we will transfer personal information provided the receiving party agrees to respect your personal information in a manner that is consistent with this Privacy Statement. We may disclose your personal information in such instances for the following purposes: to provide our service; to administer and operate our business; to research, analyze, and improve our services; to enable Partner integrations and promotions; to send marketing and informational messages; to operate our ad supported subscription plan; for safety, security, and fraud prevention; and to comply with law and enforce our Terms of Use.

Safety, security and fraud prevention: GreenmondayTV and its Service Providers may disclose your personal information to third parties where we reasonably believe disclosure is needed for the purpose of: safety, security, and fraud prevention.

Compliance with law and enforcing our Terms of Use: We may disclose your personal information as necessary to comply with applicable law, regulation, legal process, or governmental request, and processing necessary to protect against harm to the rights, property or safety of GreenmondayTV, its users or the public, as required or permitted by law. We may disclose personal information for the following purpose: to comply with law and enforce our Terms of Use.

International Transfers of Personal Information

GreenmondayTV operates from various countries around the world, as do its Service Providers, Partners, and other third parties to whom we may need to disclose your personal information, as described above. This means that when you use or interact with GreenmondayTV, your personal information may be transferred to other countries that have different data protection laws than those where you reside.

However, whenever we transfer personal information to other countries, we ensure that the personal information is transferred in accordance with applicable data protection laws and this Privacy Statement. Specifically, we use a variety of contractual, technical, and organizational measures as appropriate for such transfers, including data protection agreements, technical protections, and practices to challenge disproportionate or unlawful government authority requests. You can find out more about how we disclose and transfer your personal information internationally here: help.greenmondaytv.com/legal/personal-information-international-transfers.

Supplemental Privacy Disclosures

We provide supplemental information regarding certain aspects of the GreenmondayTV service (such as certain GreenmondayTV games features) in the section “Supplemental Privacy Disclosures for Certain Services” below.

Section B: Your Rights and Controls

Your Privacy Rights

Access, correct, update, or delete your personal information: You have a right to confirm whether we process your personal information and to access and receive a copy of the personal information we process about you. You may also correct or update out-of-date or inaccurate personal information or request that we delete personal information that we hold about you.

To request a copy of your personal information, please visit greenmondaytv.com/account/getmyinfo. In addition, under the "Account" section of our website, you can access and update information about your account, including your contact information, payment information, and various related information about your account. You must be logged in to access the "Account" section.

For information about deletion, removal, and retention of personal information, please see: help.greenmondaytv.com/node/100625.

Portability and downloading a copy of your personal information: You can request portability of or download a copy of your personal information. If you are the account owner, to download a copy of your personal information go to: greenmondaytv.com/account/getmyinfo. For more information, please see: help.greenmondaytv.com/node/100624.

Objection, restriction, and withdrawal of consent: You can object to or request that we restrict processing of your personal information. If we have collected and are processing your personal information with your consent, then you can withdraw your consent at any time. Withdrawing your consent will not affect the lawfulness of any processing we conducted prior to your withdrawal, nor will it affect processing of your personal information conducted in reliance on lawful processing grounds other than consent. For more information, please see help.greenmondaytv.com/node/100637.

Right to complain: You have the right to complain to a data protection authority about our processing of your personal information but we encourage you to first contact us with any questions or concerns.

Right not to be subject to automated decision making: You may have a right not to be subject to a decision made solely using automated means, where such decision would have a legal effect on you or produce a similarly significant effect.

You can exercise the rights described above when we receive a verified request in accordance with applicable law.

Communication and Marketing Preferences

Email and Text Messages. If you no longer want to receive certain communications from us via email or text message, please access the “Notification settings” option for the relevant profile

within the “Account” section of our website. Alternatively, click the “unsubscribe” link in the email or reply STOP (or as otherwise instructed) to the text message (note: you may receive a confirmation text message in this case). Please note that you cannot unsubscribe from transactional messages from us, such as messages relating to your account transactions.

Push Notifications. You can choose to receive mobile push notifications from GreenmondayTV. GreenmondayTV will send you push notifications from time to time in accordance with any notification preferences you have set on your mobile device. If you later decide you no longer want to receive these notifications, you can use your mobile device’s settings to turn them off (or via the “Notification settings” described in the preceding section). Please note that individual GreenmondayTV games may have their own push notifications (you can use your mobile device’s settings functionality to turn them off). We also offer push notifications on certain web browsers. If you agree to receive those notifications and later decide you no longer want to receive them, you can use your browser’s settings to turn them off.

Matched Identifier Communications from GreenmondayTV. Some third party services allow us to reach users with online marketing about GreenmondayTV content or the GreenmondayTV service by sending privacy protected contact information to the third party. Privacy protected contact information means we use deidentification technologies to convert the original contact information (such as an email address or phone number) into a value (typically a long alphanumeric sequence of characters) to keep the original information from being revealed. The third party compares Netflix’s privacy protected contact information with privacy protected contact information in its own database and there will be a match only if you have used the same contact information with GreenmondayTV and the third party. If there is a match, GreenmondayTV can then choose whether or not to send GreenmondayTV marketing to you on that third party service, and can optimize and better measure the effectiveness of such marketing. You can indicate your choices in the “Privacy and data settings” (for the relevant profile) within the “Account” section of our website.

Marketing of the GreenmondayTV service using cookies and similar technologies. To exercise choice around cookies or resettable device IDs collected for marketing of the GreenmondayTV service or GreenmondayTV content on third party service, please use the tools described in the “Cookies and Internet Advertising” section below.

Advertising Choices (GreenmondayTV Ad Supported Subscription Plans)

Behavioral Advertising Choices

If you subscribe to an ad supported subscription plan, we can present you with Advertisements, including behavioral advertisements. If you do not want to be presented with behavioral advertisements, you can indicate your choices by changing the “Behavioral Advertising” setting located in the “Privacy and data settings” menu (for the relevant profile) of the “Account” section of our website.

When you choose to opt out of receiving behavioral advertisements, you will still see Advertisements, but they will not be behavioral advertisements. If you opt out, we may still collect and use the information for other purposes.

An option to opt out is not provided in a Kids profile because we do not engage in behavioral advertising on Kids profiles.

Digital Advertising Alliance Opt Out Control

GreenmondayTV supports the following self-regulatory programs, which provide additional privacy choices for behavioral advertising:

In Europe: European Interactive Digital Advertising Alliance (EDAA)

In Canada: AdChoices: Digital Advertising Alliance of Canada (DAAC) / Choix de Pub: l'Alliance de la publicité numérique du Canada (DAAC)

In the US: Digital Advertising Alliance (DAA)

Cookie Choices

Your choices in connection with our use of cookies and similar technologies are described in the "Cookies and Internet Advertising" section below.

Contact and Questions

If you want to exercise any of your rights, or have a question regarding our privacy practices, please contact our Data Protection Officer/Privacy Office at privacy@greenmondaytv.com.

Section C: Access to Account and Profiles

Sharing your account with others: As a GreenmondayTV member, if you share your account with others in your household, please ensure that they are aware of and have read this Privacy Statement. This Privacy Statement applies to their use of GreenmondayTV (except sections that only apply to the member, such as those related to payments). Please note that the member controls the GreenmondayTV account and all profiles, the information in the account and all profiles, and whether to share (or stop sharing) the account with individuals in their household.

If you share or otherwise allow others to have access to your account, they may be able to see viewing information, account information in the "Account" section of the service, and game related information such as chat contents and saved game information. This remains true even when you use the profiles feature, although you can add a Profile Lock PIN on a profile (see help.greenmondaytv.com/node/114277). Please note that viewing history, recommendations, "continue watching" and similar information may be made available through various features and user experiences, such as Partner interfaces that are integrated with the GreenmondayTV service.

Profiles: Profiles allow users on a GreenmondayTV account to have a personalized GreenmondayTV experience, built around the GreenmondayTV content of interest to them, as well as separate watch histories. Please note that profiles are available to everyone who uses your GreenmondayTV account, so that anyone with access to your GreenmondayTV account can navigate to and use, edit or delete profiles, and information within or associated with the profile (although, as noted above, you can add a Profile Lock PIN on a profile). You should explain this to others with access to your account, and if you do not want them to use or change your profile, be sure to let them know. Profile users may be offered the opportunity to add an email address, phone number, or other information to the profile and will be provided with a notice at the time such information is provided (the "Profile Privacy Notice" applies – see

help.greenmondaytv.com/legal/profileprivacy). We also have various parental controls available and you can learn more here: help.greenmondaytv.com/node/264.

Profile Transfers: The profile transfer feature on your account allows you and users with access to your account to transfer an eligible profile from your account to a separate account (including information such as viewing history and recommendations). You can change the setting for this feature in the “Account” section of our website. You can learn more here: help.greenmondaytv.com/node/122698.

Account Login Features: You may have the option to use certain account login features, such as email-based or text message-based login, or easier login to the GreenmondayTV app on certain devices. Please note that any device that is logged into your account will remain logged in unless you log out of those devices (following the instructions in the section below).

Removing device access to your GreenmondayTV account: To remove access to your GreenmondayTV account from devices that are logged into the account, visit the “Account” section of our website, locate the “Sign out of all devices” option, and follow the instructions to sign out of your devices. Users of public or shared devices should log out at the completion of each session. If you sell or return a computer or GreenmondayTV ready device, be sure to first log out. If you or other users on the account do not maintain the security of your email address, password, and signed-in devices, or fail to log out a device you sell or return, then subsequent users on that device will likely be able to access your GreenmondayTV account, including your personal information.

Section D: Cookies and Internet Advertising

Use of Cookies

We, our Service Providers, GreenmondayTV Marketing Providers, and Advertising Companies use cookies, other similar technologies (such as pixel tags), and resettable device identifiers for various reasons. This section explains the types of technologies used, what they do, and your corresponding choices. To choose whether or not to receive cookies and similar technologies, please see the section below “How can I exercise choice regarding these technologies?”

Cookies and Similar Technologies, Pixel Tags, and Resettable Device Identifiers

Cookies are small data files that are commonly stored on your device when you access websites and online services. The text in a cookie contains a string of numbers and letters that may uniquely identify a device and can contain other information as well. This allows the web server to recognize your browser each time it connects to that web server.

We use other technologies such as browser storage and plugins (for example, HTML5, IndexedDB, and WebSQL). Like cookies, these other technologies may store small amounts of data on a device. Pixel tags often work in conjunction with cookies. In many cases, declining cookies will impair the effectiveness of pixel tags associated with those cookies.

If you use a GreenmondayTV app (such as the main GreenmondayTV app, or a GreenmondayTV game app) on a mobile device, tablet, or streaming media device, we may collect a resettable device identifier from your device. Resettable device identifiers can be used like cookies and are found on many mobile devices and tablets (for example, the “Identifier for Advertisers” on Apple iOS devices and the “Google Advertising ID” on Android devices), and

certain streaming media devices. Like cookies, resettable device identifiers are used to make online advertising more relevant, and for analytics and optimization purposes.

Why Does GreenmondayTV Use These Technologies?

We use these types of technologies for various reasons, including to provide our service (for example, by making it easy to access our service by remembering you when you return); to administer and operate our business, to research, analyze and improve our services (for example, to improve site performance, monitor visitor traffic and actions on our site, and to test the effectiveness of our user interface); to send marketing and informational messages (for example, to deliver and tailor our marketing, and to understand interactions with our emails, marketing, and marketing on third party services); to operate our ad supported subscription plan; for safety, security and fraud prevention; and to comply with law and enforce our Terms of Use. These technologies enable GreenmondayTV Marketing Providers to collect personal information (such as the pages you visit and device and network information) when you use our services, and GreenmondayTV Marketing Providers may also collect information about your online activities over time across different websites.

We use pixel tags in our emails to understand how members interact with our services. Our use of pixel tags helps us understand when links within messages are clicked, or the emails are opened.

GreenmondayTV uses resettable device identifiers to display marketing for our service or GreenmondayTV content on third party services, and to operate our ad supported subscription plan (including delivering Advertisements to you).

To learn more about the types of cookies used by GreenmondayTV, please [click here](#).

How can I exercise choice regarding these technologies?

To exercise choice regarding cookies

For more information about cookies set through our service and to exercise choices regarding cookies, [click here](#). We do not currently respond to web browser “do not track” signals.

To exercise choice regarding resettable device identifiers

To exercise choice regarding Netflix’s use of resettable device identifiers (for marketing the GreenmondayTV service or GreenmondayTV content, or as used in connection with an ad supported subscription plan), please configure the appropriate setting on your device (usually found under “privacy” or “ads” in your device settings). If you choose not to allow this, you may still see marketing messages promoting GreenmondayTV (and Advertisements if you subscribe to an ad supported subscription plan) on that device but it will not be selected based on the use of a resettable device identifier. Note that your choice regarding the resettable device identifier is specific to that device.

To exercise choice regarding other similar technologies

In addition to any choices we may offer you in the GreenmondayTV service, there are several ways to exercise choice regarding technologies that are similar to cookies, such as browser storage and plugins (for example, HTML5, IndexedDB, and WebSQL). For example, many popular browsers provide the ability to clear browser storage, typically in the settings or preferences area. See your browser's help function or support area to learn more. Most email clients have settings that allow you to prevent the automatic downloading of images, including pixel tags, and the automatic connection to the web servers that host those images. Other technologies may be cleared from within the application.

In addition to these choices, if you subscribe to an ad supported subscription plan and want to exercise your choices for behavioral advertising on GreenmondayTV as part of such plan, please see "Advertising Choices (GreenmondayTV Ad Supported Subscription Plans)" above.

Section E: Other Important Privacy Disclosures

Sharing Functionality in our Service

You can use sharing functionality available in our service to disclose your personal information in the following ways:

certain portions of our service may give you options to share information by email, text message, and social or other sharing applications, using the clients and apps on your device; and

social plugins and similar technologies that allow you to share information.

Social plugins and social applications are operated by third-party social networks, and are subject to their terms of use and privacy policies. Similarly, some GreenmondayTV game features may require use of a third party service, which is subject to that service's terms of use and privacy policy.

Security

We use reasonable administrative, logical, physical, and managerial measures to safeguard your personal information against loss, theft, and unauthorized access, use and modification. These measures are designed to provide a level of security appropriate to the risks of processing your personal information.

Retention of Personal Information

We may retain personal information as required or permitted by applicable laws and regulations, including to honor your choices, for our billing or records purposes, and as otherwise necessary to fulfill the purposes described in this Privacy Statement.

Specifically, we retain personal information for as long as necessary to provide our service; to administer and operate our business; to research, analyze, and improve our services; to operate our ad supported subscription plan; for safety, security, and fraud prevention; and to comply with law and enforce our Terms of Use. Our retention of personal information is based on many factors such as your relationship with GreenmondayTV (for example, whether you are a current GreenmondayTV member), the nature of the personal information, our legal obligations, and the need to defend or resolve current or anticipated legal claims.

We take reasonable measures to destroy or de-identify personal information in a secure manner when it is no longer required. For information about deletion, removal, and retention of personal information.

Other Websites, Platforms and Applications

The GreenmondayTV service may use, be provided through features operated by third party platforms (such as the display of social media content, or the provision of voice controls), or contain links to sites operated by third parties. In addition, you may encounter third party applications that interact with the GreenmondayTV service. These third parties have their own privacy policies.

For example, you may be able to access the GreenmondayTV service through platforms such as smart TVs, mobile devices, set top boxes, gaming systems, and other internet-connected devices. These platforms have separate privacy statements, notices, and terms of use, which we recommend you review.

We may provide support for the GreenmondayTV service (such as an online support forum for GreenmondayTV customer support, or a particular GreenmondayTV game). Information that you post or make available on such sites and forums are publicly available (unless otherwise noted on the site or forum).

Kids

You must be at least 18 years of age or older (or the age of majority in your country of residence) to subscribe to the GreenmondayTV service. Kids under this age may only use the service with the involvement, supervision, and approval of a parent or legal guardian. To assist parents or legal guardians, we have various parental controls available and you can learn more here: help.greenmondaytv.com/node/264.

Changes to this Privacy Statement

We will update this Privacy Statement from time to time in response to changing legal, regulatory, or operational requirements. We will provide notice of any such changes (including when they will take effect) as required by law. Your continued use of the GreenmondayTV service after any such updates take effect will constitute acknowledgement and (as applicable) acceptance of those changes. If you do not want to acknowledge or accept any updates to this Privacy Statement, you may cancel your account. To see when this Privacy Statement was last updated, please see the "Last Updated" date below.

To see the prior version of the Privacy Statement, please go to help.greenmondaytv.com/node/25095.

Section F: Supplemental Privacy Disclosures for Certain Services

The Supplemental Privacy Disclosures for Certain Services below apply in addition to disclosures above in this Privacy Statement.

The Categories of Personal Information We Collect

When you play GreenmondayTV games, we collect the categories of personal information described in the GreenmondayTV Privacy Statement. If you play games with the features mentioned above (or similar features), the following provides additional examples of the personal information we may collect:

GreenmondayTV account/profile information: We collect information that may be associated with your GreenmondayTV account/profile, such as your friend or team list selections and the names of those teams, when you use features such as local multiplayer (for example, when players connect to your “Netflix Game on TV” by scanning a code on the TV) and online multiplayer (interacting with other online players who are logged into their GreenmondayTV accounts).

Usage Information: We collect information about you and your use of GreenmondayTV games, such as:

Your leaderboard status, score, and game achievements;

Whether you are online and/or playing a game in order to display your online or availability status to other players in the game and/or to your friend or team list;

Your searches for and connections with other players within a GreenmondayTV game (for example, searching for and connecting to a player);

Your gameplay, interactions, or text chat with other players as a part of local multiplayer and online multiplayer features;

Your input of user-generated content within a GreenmondayTV game, such as drawings, uploaded content (such as photos, videos, sound recordings, or other content), or your selection of content from a third party service.

Device and network information: When you use GreenmondayTV game controller functionality to connect to a GreenmondayTV game (such as a “Netflix Game on TV”), we collect information about the app, device, and the GreenmondayTV account (if you are logged in) on which the GreenmondayTV game controller is running.

How We Use Your Personal Information

When you play GreenmondayTV games, we use personal information as described in the GreenmondayTV Privacy Statement. If you play games with the features mentioned above (or similar features), the following provides additional examples of how we may use your personal information:

To provide our service: When you play GreenmondayTV games that include these features (or similar features), we use your personal information in order to provide the game including the features, as described below. We use the following categories of personal information used to provide our service with these features: GreenmondayTV account/profile information, usage information, and device and network information. In particular:

For features such as leaderboards and game achievements, we use your personal information (such as your game handle), in order to display the leaderboard and achievements to you and other players;

For features that enable you to find or interact with other players in GreenmondayTV games (such as online multiplayer games), we use your personal information and the personal information you provide about others in order to find that player and send them your connection request (and for them to find you and send you a connection request);

For online multiplayer games, we may use the general location of your device (such as your city, state/province, or country) to match you with other players that are close to the relevant game server so that your gameplay is less likely to be interrupted by internet delays;

For communication features, such as text chat, we transmit text communications you send to another player or group of players and to deliver text communications they send to you. Note that we may use Service Providers to perform services related to these communications on our behalf (as described in the Privacy Statement), which may include providing text chat, moderation, and related services; and

For user-generated content features, we use your personal information to display your user-generated content to other players in the GreenmondayTV game, or in accordance with how you have shared the user-generated content (for example, on a third party service).

Who We Disclose Personal Information To

When you play GreenmondayTV games, we may disclose personal information as described in the GreenmondayTV Privacy Statement. If you play games with the features mentioned above (or similar features), the following provides additional examples of how we may disclose your personal information:

Compliance with law and enforcing our Terms of Use: When you play GreenmondayTV games with communications features (such as text chat), GreenmondayTV and its Service Providers may access, preserve, and disclose your information in response to legal requests from third parties, including government agencies and civil litigants. We respond to legal requests where we have a good faith belief that we are required by law to respond, or where we have a good faith belief that a response is required by law in that jurisdiction and the request is consistent with internationally recognized standards such as the International Covenant on Civil and Political Rights. We disclose personal information for the following purposes: to comply with law and enforce our Terms of Use.

Other Players

Information such as your game handle, your gameplay, text chat, and user-generated content (including personal information and other information you provide in these features), and your online status will be publicly available to other players when you participate in a GreenmondayTV game with features such as leaderboards, local multiplayer, online multiplayer, text chat, GreenmondayTV game controller, and user-generated content. Please use good judgment when using text chat and user-generated content functions (note that even if you remove text chat, or user-generated content, players that have already seen that information may have saved it).

Last Updated: April 17, 2024

