



**REQUIRED NOTICE OF OPPORTUNITY AND PROCEDURE
TO FILE COMPLAINTS
WITH THE COMMISSION ON DENTAL ACCREDITATION
(CODA)**

The University of Maine at Augusta Dental Health Programs including the Dental Hygiene Program is scheduled for accreditation review in **Fall 2029**. The Programs are responsible for soliciting third-party comments from students, faculty, program administration, patients, consumers, and dental organizations annually.

The Commission on Dental Accreditation will review complaints that relate to a program's compliance with the accreditation standards. The Commission is interested in the sustained quality and continued improvement of dental and dental-related education programs but does not intervene on behalf of individuals or act as a court of appeal for individuals in matters of admission, appointment, promotion or dismissal of faculty, staff or students.

If you would like to file a complaint, request a copy of the appropriate accreditation standards for the Dental Assisting and Dental Hygiene program and/or the Commission's policy and procedure for submission of complaints may be obtained by contacting the Commission at the American Dental Association by contacting the Commission's office by calling **312-440-4653** or emailing the appropriate staff member. Commission staff emails are found at: <https://coda.ada.org/en/accreditation/coda-membership/coda-staff>.

The Programs must retain in their files documentation of any complaints related to the accreditation standards since the last comprehensive review in 2022. The Programs also must file information to document compliance with this policy.

INSTITUTION: University of Maine at Augusta
PROGRAM(S) TO BE REVIEWED: Dental Hygiene
SITE VISIT DATE: November 2029

60-DAY DEADLINE FOR RECEIPT OF COMMENTS IN THE COMMISSION OFFICE.

Please email comments to the appropriate CODA staff. Staff emails are found at: <https://coda.ada.org/en/accreditation/coda-membership/coda-staff>