

TERMS OF SERVICE

By ordering a commission you agree to these Terms of Service.

Last update: 26.09.2024

Recent updates are marked

1. GENERAL REGULATIONS

1.1. Any controversial content to be depicted in the commission has to be discussed beforehand and may be rejected.

2. PAYMENTS AND REFUNDS

2.1. Payment is taken upfront in full, with the exception of payment plans.

2.2. Payment plans are available for commissions above 150 usd and must be discussed in advance.

2.3. Available payment methods: Boosty or Hipolink. Refunds are not currently possible.

3. WORKING PROCESS

3.1. Edits included in the initial price are available in the quantity of 2 per stage. Any further edits will cost extra 10% each. **No edits are acceptable after approval of the prior stage.**

3.2. Upon completion of the commission, the commissioner will receive a high-resolution file (2000+ pixels wide) for personal use. Demand for a larger resolution of the file has to be discussed in advance.

4. TIMING

4.1. Average waiting time for:

- the sketch commission to be done is 1 week;
- the scenery commission to be done is 1 month;
- the animation commission to be done is 6 months.

4.2. Waiting time may vary and may go above average depending on the commission complexity and customers queue.

4.3. Any form of deadlines must be discussed in advance. Work with the deadline will cost an extra 50% of the initial price and more depending on the time limits and order complexity.

5. RIGHTS AND USAGE

5.1. I retain all the rights to my artwork. I reserve the right to use the created art at my own discretion.

5.2. Customer may reupload, edit and use the artwork in any non-commercial manner as long as a credit to me as an author is made.

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