

# CABINET



Commonwealth of Redmont  
Department of State

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## Department of Construction and Transportation Audit



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### Notice

This audit was conducted in order to evaluate the overall performance of the Department of Construction and Transportation. This process was authorised by the Secretary of State.

*Accessing or sharing this classified information without explicit authorisation will be treated as a "**Breach of Integrity**" and punished accordingly, as stated in the **Classification Act**.*



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## Audit Objectives

- Investigate the effectiveness and efficiency of the Department's administration and processes, with recommendations as to how they can be improved.
- Investigate the department's leadership activity and effectiveness.
- Investigate overall system functionality, hiring practices, and internal employee concerns.

## Approach

Current employees of the Department of Construction and Transportation were issued questions on a Google Form, distributed through Discord DMs. Of the 13 individuals sent the form, 11 responded. These individuals, who will remain unnamed, held the following positions in the Department: 4 Building Inspectors, 6 Constructors, and one respondent self declaring as "both." Each response was analyzed and compiled into the contents of this audit.

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## Findings

### Finding 1

*Department opinions on the Secretary are extremely high.*

Secretary LavenderxBlaxii received largely positive ratings on a scale of one to five, with 6 responders rating 5, 4 responders rating 4, and 1 responder rating 3. Written responses state that she is "amazing," and "helps me so much." Of the 11 responses, 10 were very positive, with 1 being semi-positive. This responder wrote that they were worried about the Secretary's response times, and their low in-game playtime. This data suggests that Secretary LavenderxBlaxii is doing a superb job running the department, and regarding relations within the department.

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### Finding 2

*Department opinions on the Deputy Secretaries vary.*



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There is a large split in opinions between the two Deputy Secretaries. Deputy Secretary Nacholebraa garnered extremely high ratings, similar to the Secretary, with 6 responders rating 4 and 5 responders rating 5. Written responses state that Nacho is helpful and active. Deputy Secretary Kycnn1703, on the other hand, did not receive such favorable ratings. 4 responders rated 5, 4 responders rated 4, 1 responder rated 3, and 2 responders rated 2. This is a harsh contrast to the other members of upper leadership, and written responses seem to suggest that this is a result of his activity. Two responders wrote that they hadn't even spoken to or seen him in the department. One responder wrote that they "miss him in the department." They also wrote that there were "a lot of protests going on where he lives," so this inactivity could be a result of real life issues rather than laziness or burnout, however this is not concrete.

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### Finding 3

*The Department consistently listens to employee concerns, has made consistently good hires over time, and the system is, overall, functioning well.*

The three questions regarding hiring practice, system functionality, and department leadership receptiveness all received unanimously good responses.

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### Finding 4

*Employees want more work.*

When asked what they would do if they were Secretary for a day, 2 responders stated that they would give constructors more work. One responder stated that they would improve activity in the department, saying that sometimes it is "booming," and other times it is stagnated. Another responder stated that they wanted "more attention for the BIs," so clearly some department engagement is lacking.

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### Finding 5

*Employees want more hires.*

While the department employees responded that hiring practices were fair, there is an apparent demand for more employees as a whole, particularly building inspectors. One responder stated they wanted "3 more BIs to evict a crap ton." Going back to the responder



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statement of “more attention for the BIs,” these statements could suggest a lack of activity or focus on building inspectors/evictions.

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### **Finding 6**

*There is some skepticism about Department procedures.*

When asked about system functionality, one responder stated that they do believe the system is functioning well, “however there are some things that are a little unnecessary.” This suggests that while the system functions efficiently, some procedures or aspects of procedures could be cut or streamlined to increase efficiency further.



## Conclusion

Based on information gathered in the routine audit on the Department of Construction and Transportation, this audit has determined the following:

- Recommendation 1 | Finding 2
  - Check up on the activity of Deputy Secretary Kycnn1703, and ensure that their employment as upper leadership can continue.
- Recommendation 2 | Finding 4
  - Brainstorm some more projects to increase workload for constructors, because there is a clear desire for more building work.
- Recommendation 3 | Finding 5
  - Consider hiring a few more Building Inspectors. Attempt to ramp up evictions in Reveille, perhaps through incentives, encouragement, etc. Engage the Building Inspectors team through team-building exercises or individual recognition.
- Recommendation 4 | Finding 6
  - Analyze current department procedures, and attempt to trim or eliminate unnecessary procedures. Furthermore, attempt to streamline or semi-automate certain aspects to increase efficiency.

*These conclusions are based on the observations and perspective of the primary auditor(s) who compiled this document.*



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