



POLICY & PROCEDURES

Redwood Consignment is **grateful** for your partnership as we strive to make life outside more accessible, affordable, and sustainable.

- Redwood Consignment accepts, sorts, prices and sells your items. Our pricing is based on expert industry knowledge, seasonal demand, condition, age of item, and MSRP (Manufacturer Suggested Retail Price).
- At consignment drop off, we can sort items on the spot and return any items we cannot consign. Your items will then be entered into your account as quickly as possible.
- Consignors agree to not advertise to sell your items online/offline while they are being sold at Redwood Consignment. • Consignors are responsible to notify Redwood Consignment in the event of changed account information, and for bringing in clean, modern, undamaged, and working items. We cannot accept dirty, old, or damaged items or gear outside of our market (at our discretion).
- We do our utmost to protect your items. However, in the event of damage or loss due to fire, theft, water, vandalism, or negligent handling by customers, our liability is limited to the most recent pricing minus Redwood Consignment commission, AKA – the same you would receive if the item had sold.
- We consign items for a minimum of 60 days, and after 60 days we reserve the right to reduce items that have not yet sold. Items will be donated to a local Thrift Store if they do not sell by the end of their season. We conduct sales periodically and reserve the right to mark down and/or donate accordingly.
 - At the end of each season, we conduct an end of season sale. This sale is announced to our mailing list and on our social media.
- New accounts require a one-time \$5 set-up fee. This fee goes to administration & account management.
- Redwood Consignment reserves the right to store off-season inventory for the consignors, aims to sell in-season.
- Redwood Consignment reserves the right to update policies at any time. Items consigned under previous policies shall remain unchanged.
- Consignors must be subscribed to our email list to receive updates about consignment (such as sales). It is the consignors' responsibility to check the status of your items in your account.

Thank you again for your partnership! We are so grateful for the Redwood consignor community!

last Updated: January 2026