

Congratulations on downloading the Baikingu Mobile POS app!

Baikingu's Mobile POS app enables the User to perform full Sales & Checkout Operations including Payments\* and basic Reporting. Store staff will have access to Item Information and Availability in real-time, enhancing the customer shopping experience!

Before using the Baikingu Mobile POS app, it is important to read the terms and conditions carefully.

## **General**

The Baikingu Mobile POS app may only be used for lawful purposes. Use of the Baikingu Mobile POS app for transmission, distribution, publication, or storage of any material on or via the Baikingu Mobile POS app which is in violation of any applicable law or regulation, or any third party's rights is strictly prohibited. This includes (without limitation) the use of the Baikingu Mobile POS app or the transmission, distribution, publication or storage of any material on or via the Baikingu Mobile POS app in a matter or for a purpose which infringes copyright, trademark, trade secret or other intellectual property rights, is obscene or harmful to minors or constitutes an illegal act or harassment, is libellous or defamatory, violates any privacy or data protection laws, is fraudulent or breaches any exchange control or gambling law.

In the event of misuse and/or the abuse of the Baikingu Mobile POS app, the Baikingu management reserves the right to close or block the User from the Baikingu app and close any account registered in the User's name. The Baikingu management retains the right to bring a lawsuit against the User and at its sole discretion.

## **Conditions of Use**

Baikingu will provide the services to you, which are subject to the conditions stated in this document. Each time the Baikingu Mobile POS app is launched, you accept the conditions.

The Mobile POS app provides a full checkout and basic reporting experience. The Baikingu Mobile POS app can be used as a Standalone solution or it can be part of a multiple Till/POS setup.

Operations are performed in real-time. Interactive mobile Reporting Dashboard promotes real time Sales information from their respective Store(s)/Location(s). The Sales information includes statistical information such as Discounts, Margin, Total Sales and Total Gross Profit. The Sales Information results is for viewable purposes only and cannot be altered in any way other than specifying the desired reporting Date range. The Sales information in the Baikingu Mobile POS app is solely derived from the Store(s)/Location(s) from which the User holds the account with and not any 3<sup>rd</sup> party application or other independent sources.

The Baikingu Mobile POS app is regularly monitored and improved to ensure its running at the most optimised level. In addition to this, security updates are regularly deployed to avoid any security breaches (more information on security is provided in the **Security** section). While every effort is made by the Baikingu management to update the content displayed in the Baikingu Mobile POS app, we advise that you contact us immediately if you

feel that some or all your content or the Baikingu Mobile POS app is not displayed or functioning the way in which you believe it should function. The Baikingu team is not responsible for the User's use of the content results and information contained on the Baikingu Mobile POS app.

## **Privacy Policy & Usage Principles**

Protecting your privacy is extremely important to us (Baikingu). The Baikingu Mobile POS app User's data i.e., Login details are encrypted.

Please note that the access to the app is only provided to registered Users of the Baikingu Retail Management Platform, and where the monthly or yearly (depending on the subscription model chosen at the time of purchase) subscriptions are paid to the Baikingu provider. The Baikingu management team reserve the right to terminate access to both the Baikingu Mobile POS app and Baikingu Retail Management platform if the monthly or yearly subscriptions are not received on the agreed amount.

## **Security**

The Baikingu Mobile POS app has adopted extensive security measures, both technical and organisational, to help protect communication against the destruction, loss, misuse, and alteration of Personal Data (Usernames & Passwords) which has been collected and used (including ensuring that any transfers of data are secured) through Secured communication between User's device and Baikingu's servers "HTTPS". Additionally, all passwords you set up are stored using modern encryption standards. Notwithstanding these efforts, Baikingu cannot guarantee that such event will not occur.

## **Right to Withdraw**

You have the right to withdraw from the Baikingu Mobile POS app at any time by sending an email to [Hello@baikingu.com](mailto:Hello@baikingu.com). Your Login credentials will cease and be removed completely upon you're your withdrawal request. You will be sent a verification from the Baikingu team to confirm the withdrawal.

## **Disclosure**

The Baikingu management does not sell, trade or rent or otherwise disclose Personal Data appertaining to User's to any third party without their prior respective consent. However Personal Data would be disclosed to third parties in the eventuality of a sale of the Baikingu App and Retail Management system.

## Contact Details

If you have any questions or comments regarding the Baikingu app, we would like to hear from you. Please contact us on our email: [Hello@baikingu.com](mailto:Hello@baikingu.com).