

# Candy Wonderland Puzzle

## Privacy policy.

Candy Wonderland Puzzle is Free game. This game is provided by Creative Digital Solution at no cost and is intended for use as is.

This page is used to inform visitors regarding our policies with the collection, use, and disclosure of Personal Information if anyone decided to use our application.

The terms used in this Privacy Policy have the same meanings as in our Terms and Conditions, which is accessible at Keep it unless otherwise defined in this Privacy Policy.

### INTRODUCTION

This policy gives a description on how Creative Digital Solution (“us”, “we”, or “our”) collects, uses, shares, and protects information about you for our games on mobile devices, PCs, or on other platforms in order to provide you with excellent service and develop our products.

All Creative Digital Solution activities regarding marketing, advertising, and other services (“Services”) are governed by this Privacy Policy. Using or accessing a Service on any platform means that you agree to the use of your information in compliance with this Privacy Policy. This policy also describes how you can withhold or withdraw your consent to the use of your data, including for targeted advertisements, and how to request to know about, correct, or delete the information we hold.

Creative Digital Solution is dedicated to transparency, data privacy, and security, and follows the strict regulations required by the CCPA (California Consumer Privacy Act) and GDPR (General Data Protection Regulation), as detailed in this privacy policy.

If you have any concerns, please contact us using the methods provided in the Contact Us section of this document. If you disagree with your information being used as described in this Privacy Policy, please do not install or use the Services.

This Privacy Policy was last updated on 22.03.2023.

## INFORMATION COLLECTION

Your information is collected at the start of using our games and/or other Services. We use this data to provide you with better game experiences and Services for the purpose of optimization, preventing fraud, and for marketing and advertising. We may also collect information from advertising platforms and partners and other third parties such as information about purchases and interests.

We may collect and process the following types of information:

- The type of your device, IP address, your game ID when using the app, and the country or region that you're playing in;
- Your Advertising ID, Device ID numbers (for more see here Advertising IDs);
- Details about your gameplay on our app, including: amount of time played, if you have left the game on a specific level or if you have cleared it, and your scores on levels, and items you own or use;
- Purchase history on behalf of our payment service providers to keep a record on if a purchase has been successfully made. We do not collect credit card information;
- Information we collect via cookies and other similar technologies, as explained further below;
- Information from our other group companies or other third party companies who have your consent or have other legal rights to share granted information with us (advertising networks and publishing partners, platforms). This may include your interests, other games you played, demographic and general location information. We use this information as described in this Privacy Policy;
- Information that you provide when you connect to your social network account when creating an account with us. This may include, but is not limited to: your name, address, email address, or other information;
- Information as further set out in this Privacy Policy, including Social Sharing Features, Marketing, and Advertising.

If you choose not to connect to your social network accounts when using our games, we still collect anonymous information. There will still be device level identifiers and other information described here, but there will be no personally identifiable information.

We may ask for your approval to collect other information in some circumstances from you or your device. If this situation arises, we will inform you what information we are to collect, the reason we collect it, and how we will be using that information.

## **INFORMATION USAGE AND SHARING**

### **Optimizing Our Services**

We analyze and optimize to provide you the best possible products by using your information from the use of our Services and analysis of de-identified or aggregated data to analyze the performance of our games, troubleshoot problems, verify that our websites work properly on all devices, create updates, and develop and improve the quality of our products.

### **Analytics and Research**

We collect information using analytics tools such as third party analytics tools to see how you play our games or use our Services. Those tools may contain cookies or other similar tracking technologies. We may use your data for research and analytics purposes to engage with you directly. We may also create reports, analysis or similar services for use by us for the purposes of research or business intelligence.

### **Social and Community**

There are social and community channels we use to communicate with our players. We receive your information only when you initiate interaction on those channels, and any information you provide may be used in connection with those channels. If you choose to interact with our channels, we may communicate with you through those channels and may republish your posts on those channels.

### **Social Sharing**

Our Services may offer social sharing features and other integrated tools that allow you to connect with other media. You must be over the minimum age limit prescribed by the legislation in your country and local government to use such social sharing features which may, depending on the settings you set with the provider, share information with your friends or the public.

Our Services contain social features from the providers listed below. For more information about the processing driven by the third parties regarding social sharing features, please visit the privacy policies of the providers found here:

- Facebook: <https://www.facebook.com/about/privacy/>
- Game Center: <https://www.apple.com/legal/privacy/en-ww/>
- Google Play Games: <https://www.google.com/policies/privacy/>

## **MARKETING**

We may serve ads based on your information we collect about you within our Services, or place ads on third party websites, apps and internet-connected devices. This information may include:

- Ad identifiers and other non-personal information collected from your device
- Your interactions with our game and Services, including game play information
- Your age, country or region, and gender
- Other information collected from third parties who have obtained your consent or have a legal right to share it with us.

This information is used to try to make sure that you only see marketing from us that you are interested in, including our other games. Please note that if you opt-out, you may still have advertisements in the game, but they will not be targeted advertisements (advertisements that are tailored to your interests by using your information).

### **Marketing Partners**

There are various third party marketing partners we use to help market our games. With the help of your information collected when you use their services, they make assumptions to ensure that most relevant advertising that you would prefer to see is presented and evaluate the effectiveness of advertisements.

This Privacy Policy does not cover the data use of our marketing partners, but they are required to have a legal basis to use your data for marketing purposes and to provide you the details on how it's being used. For more information we recommend for you to read our partners' privacy policies on their websites (a full list can be found [here](#)).

## **ADVERTISING**

Our games include advertising for third party products and services. We and our partners use your information to improve advertising and targeting for third party ads that are shown in our games. This information is used to make sure that the ads that you see might be of interest to you or relevant to you.

This information may include:

- Ad identifiers and other non-personal information collected from your device
- Your interactions with our game and Services, including game play information
- Your age, country or region, and gender
- Other information collected from third parties who have obtained your consent or have a legal right to share it with us.

Please note that if you opt-out, you may still have advertisements in the game, but they will not be targeted advertisements (advertisements that are tailored to your interests by using your information).

### **Advertising Partners**

Non-personal identifiers and other information that is collected from your device when you play our games or use our Services may be shared with advertising partners in order to deliver ads to your device. Such information may be combined with information that our advertising partners collect separately to serve you with more relevant ads (targeted ads) and to enhance the accuracy of their targeting. For more information we recommend for you to scan through our partners' privacy policies on their websites(a full list can be found [here](#)).

### **Ad Identifiers**

We use ad identifiers that are non-permanent, non-personal identifiers such as the Android and/or Apple's ID for advertising associated with your device, and similar technologies such as tracking pixels within ads to provide interest-based advertising. These technologies enable us and our third party advertising partners to recognize you and your device, allow our Services to interact with a third party social network or platform, and help our payment processors to complete your payment instructions.

## **CHILDREN'S PERSONAL INFORMATION**

We do not knowingly collect any personal information from anyone under the age of 13 (under the age of 16 in Europe), unless consent is given by a parent or legal guardian. If you are under 13 years of age (16 in Europe), please do not send us any information about yourself, and you should not use or attempt to use our Services. Some of our Services have age restrictions which may vary depending on countries, regions, OS, platforms, etc. If you are under the applicable age restrictions, please do not send us any information about yourself and you should not use or attempt to use our Services.

In the event we learn that we have inadvertently gathered personal information from children under the age of 13 (16 in Europe), we will take reasonable measures to promptly delete such information from its records in a secure manner. If you believe that we may have any information from or about children under the age of 13 (16 in Europe), please let us know by sending us an email at [lpancevski@gmail.com](mailto:lpancevski@gmail.com)

Please note that all persons under the age of majority are required in their respective jurisdictions to have a parent or guardian read and accept this Privacy Policy and the Terms of Service on their behalf. Parents are encouraged to supervise their children's use of our Services and to become familiar with the types of content available through our Services.

Parents should oversee their children's use of e-mail, forum and other online communications.

## **OTHER IMPORTANT POLICIES**

### **[California Privacy Rights]**

According to the California Consumer Privacy Act (CCPA), users who are California residents may request and obtain a list of the Third Parties to whom we have disclosed their personal information (if any) and the type of personal information disclosed to those parties during the prior calendar year. This list may be requested once per year and free of charge.

This notice to California residents is provided under California law, including the California Consumer Privacy Act ("CCPA"). This notice supplements our Privacy Policy by explaining your privacy rights if you are a California resident, providing our "notice at collection," and providing certain mandated disclosures about our treatment of California residents' information, both online and offline.

We also make the following disclosures for purposes of compliance with the CCPA:

#### **1) Personal information we collected (in last 12months)**

Player ID, your progress in the game (including a private conversation using our Services), device ID, hardware type, OS, device name, email address, advertising ID, IP and/or other location-based information, commercial information including financial information (such as methods of payment), name, password, shipping address, phone number, records of your use of our services, products or services purchased, obtained, or considered, and other purchasing or consuming histories or tendencies for purchase of digital and physical items, Internet or other electronic network activity information, your service request information, browser type, language, referring web address, your usage of the site

The sources of personal information from whom we collected are: directly from our users, third-party sites or platforms that you link with your registration account, analytics tools, social networks, advertising networks, and third-party services that update or supplement information we hold about you.

Please refer to our Privacy Policy concerning the categories of sources from which the personal information is collected and the purpose for such collecting.

#### **2) Personal information we disclosed for a business purpose (in last 12months)**

Internet or other electronic network activity information

We disclosed each category to third-party business partners and service providers, third-party sites or platforms such as social networking sites, and other third parties as described in the “Third-party Privacy Policy” section of the Privacy Policy.

### **3) We do not sell your personal information.**

California residents have the right to “opt out” of the “sale” of their “personal information” to “third parties” (as those terms are defined in the CCPA).

We do not sell your personal information. But we may share your personal information for marketing purposes described in the section “Disclosure of Your Information” in the Privacy Policy. You may opt out of said sharing by following the steps described in the “section opt-out of marketing emails and other direct marketing” in the Privacy Policy.

#### **Opt-out of marketing emails and other direct marketing**

You may opt-out of receiving promotional communications, such as marketing emails from us by following the instructions in such communications.

#### **Opt-out of targeted advertising**

You can opt-out of interest-based advertising on mobile applications by checking the privacy settings of your Android or iOS device and selecting “Limit Ad Tracking” (Apple iOS) or “Opt-out of interest-based ads” (Android).

#### **Third-party Privacy Policy**

Some parts of our Services are provided by a third-party Service Providers, who may collect and record information about your use of our Services. Additionally, other companies that place advertisements on our Websites, Games and/or Applications may collect information about you when you view or click on their advertising through the use of cookies. We cannot control the activities of such third parties and cannot guarantee that they will adhere to the privacy and security practices same or similar to ours. You should contact them directly if you have any questions about their use of the information that they collect. (a full list can be found [here](#))

We do not “sell” personal information of known minors under 16 years of age.

### **4) Privacy Rights of California Residents**

You have the following rights under the CCPA.

### **Right to Access**

If you are a California resident, you have the right to request, up to two times each year, access to categories and specific pieces of personal information about you that we collect, use, disclose, and sell.

### **Right to Request Disclosure of Your Personal Information**

- You have the right to request that we disclosed to you any of the following:
- The categories of personal information we have collected about you;
- The categories of personal information we have disclosed about you for a business purpose;
- The categories of sources from which the personal information is collected;
- The business or commercial purpose for collecting personal information;
- The categories of third parties with whom we share personal information; and
- The specific pieces of personal information we have collected about you.

### **Right to Request Deletion**

You have the right to request that we delete your personal information we have collected from you.

### **Right to Non-Discrimination**

We will not discriminate against you because you exercised any of your rights under the CCPA.

If you want to exercise any of these rights, please feel free to contact us by sending an email to [lpancevski@gmail.com](mailto:lpancevski@gmail.com)

In the request, please provide sufficient information that allows us to reasonably verify that you are the person about whom we collected personal information or an authorized representative.

Your request may be denied if an authorized representative does not submit accepted information to subrogate or we are unable to verify your identity. If it is needed, we may ask some specific information about service usage your order history, or personal information in order to confirm your identification. Also, please describe in your request which right you wish to exercise and the scope of your request.

We will give you a notice confirming receipt of your request and informing how to manage your request promptly upon our receipt of your request. We will disclosed and deliver to you the required information within 45 days of receiving your verifiable request.

### **[Updates to Our Privacy Policy and Practices]**

We may revise this Privacy Policy from time to time, as needed. We will notify you via our apps if there are any material changes that affect your use of our services, as required by applicable laws. Changes will also be posted on this website, and the revised version will be applicable immediately after it is posted or notice is received. If you continue to use our services after any changes have been made, you hereby provide your consent to the changes.

We commit to provide information to our users before using their information for any new purpose not stated in this Privacy Policy and give them the opportunity to opt out if they do not agree. If consent for information usage or processing is required by law or contract, [lpancevski@gmail.com](mailto:lpancevski@gmail.com) will comply with the law or contract.

### **[Cookies]**

Cookies are files with small amount of data, which may include an anonymous unique identifier. Cookies are sent to your browser from a website and stored on your computer's hard drive.

We use "cookies" to collect information. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some options of our Service.

#### **Cookies we may use**

- Maintain your session when you use the Service.
- Enhance security.
- Remember information about your browser and your preferences.
- Understand how people use the Services in order to improve the Service.

### **INTERNATIONAL TRANSFER**

Your personal information may be transferred to and processed in countries other than the country in which you are resident. These countries may have data protection laws that are different to the laws of your country.

This means that when we collect your personal information, we may process it in other countries. However, we ensure appropriate safeguards are in place so that your personal information will remain protected in accordance with this Privacy Policy. These include implementing the European Commission's Standard Contractual Clauses for transfers of

personal information between us and third party service providers and partners, which require us to protect personal information they process from the EEA in accordance with European Union data protection law. It also includes transferring personal information to third party service providers and partners which are certified under the EU-US Privacy Shield.

## **Contact Us**

If you have any questions or suggestions about my Privacy Policy, do not hesitate to contact us on [lpancevski@gmail.com](mailto:lpancevski@gmail.com).