

Operations Manager

- Responding to the Covid - 19 crisis - creating an online practice container for Europe with morning and evening chants and other events as requested
- Supporting Dechen Choling and participating on the Council as SE representative
- Honour the work of local sanghas and regional leaders and explore what conversations are useful to have at the European or international level.
- Supporting regional coordinators with regular exchanges and group meetings.
- Supporting Centres and Groups in Europe together with Shambhala Global Services(SGS).
- Coordinating and ensuring the distribution of ongoing newsletters and communications with the sangha in Europe
- Liaising with SGS and the Board to represent SE and the whole diversity of the European community within Shambhala.
- Coordinating and supporting mandala wide community care and conduct process, together with Tara Templin, Claudia Arnau and JF Sturm. Supporting discussions and gathering feedback for the new Code of Conduct including the Child Protection policy.
- Building new leadership and communications structure for Shambhala Europe members, together with Managing Director Helmut Krächan and Kasung Commander Veronique Villemagne
- Working with Ute Reinhart-Lahaye as Practice representative for Europe, together with international colleagues Charlie Goetzl and Jeff Scott, to hold an overview of European practice.

Joanna Francis - background

Joanna trained in a Buddhist-oriented approach to psychotherapy and worked in New Zealand for nine years before becoming a dharma nomad - volunteering at Shambhala Mountain Centre and Dechen Chöling, as well as travelling to India to explore the roots of Buddhist culture. In 2011 she moved to Vienna where she was Director of Practice and Education for seven years, as well as working for Shambhala Europe as the Programmes Manager for the last four years.

The role of Operations Manager was advertised in the Shambhala Europe Newsletter Dec 2019. Interview by a panel of regional leaders and decision made by consensus.

