

# Terms and Conditions – Adult Classes

## **Terms and Conditions**

By booking a class with Egan Performing Arts ("EPA") you are agreeing to comply with the following Terms and Conditions.

### **1. Booking a Class**

1.1 Classes are available to book at [www.bookwhen.com/eganperformingarts](http://www.bookwhen.com/eganperformingarts).

Full payment is required to book a place on any of our classes.

1.2 To book a class you will need to have an account with Bookwhen which is free. You will be required to enter your details onto a booking form and enter your card details. The system will remember this for a quicker check out next time you book.

1.3 When booking, you will be asked if you have read the 'Health Commitment Statement' and 'Code of Conduct'. These can be found at clauses 5 and 6 of these Terms and Conditions.

## **2. Adult Classes**

2.1 No refunds are available for classes booked. Classes take place at Blondin Park Community Pavilion.

2.2 You can rearrange a class as many times as you like up to 24 hours before the class start time. This can be done on the Bookwhen site once logged in.

You are not able to reschedule a class less than 24 hours before the class start time.

2.3 It is possible to gift your class to a friend and sort out payment between you

but they must complete a Booking Form if they have not attended a class before. Email [eganperformingarts@gmail.com](mailto:eganperformingarts@gmail.com) to arrange this.

2.4 If we are forced to cancel or postpone a class for any reason, an alternative class will be offered, or you will be offered credit towards a future class. If neither of these are suitable, a full refund will be offered.

2.5 When a class is full, a waiting list opens up. You can join this by emailing [eganperformingarts@gmail.com](mailto:eganperformingarts@gmail.com). While joining the waiting list does not guarantee you a place on a class, there is often movement on the day of the class and you will be contacted by email if a space becomes available.

2.6 Costs of classes are as follows (discounts are automatically applied when booking multiple classes):

- i. A single class costs £12
- ii. When booking 5 classes, a 15% discount applies
- iii. When booking 8 classes, a 20% discount applies
- iv. When booking 10 classes, a 25% discount applies

### How to transfer a ticket:

1. Access your booking via the link in their Booking Confirmation email or by logging into your account.
2. Select the 'Upcoming' tab and click the 'Manage' button next to the ticket you want to transfer.
3. Choose 'Transfer ticket' and select the new date and ticket you'd like to transfer to.
4. Review the transfer details and click 'Confirm' to complete the process.

## **5. Health Commitment Statement**

5.1 By signing up to and taking part in a class you understand that you are solely responsible for your own actions and that when participating in any exercise or exercise program, you know and understand that there is the possibility of physical injury.

5.2 When you engage in an exercise class run by EPA you agree that you do so at your own risk, are voluntarily participating in these activities and assume all risk of injury to yourself.

5.3 It is your responsibility to declare any medical issues that may affect your participation ahead of the class.

5.4 You may be given adapted exercises to support you. If at any time you feel unwell please stop and seek medical advice.

## **6. Code of Conduct**

6.1 Everyone has the right to enjoy their class, and anyone compromising this in



any way will be asked to leave.

6.2 Reasons you may be asked to leave include (but are not limited to): verbal or physical abuse, using discriminatory language or appearing to be under the influence of alcohol or drugs.

6.3 It is at the discretion of the teacher in the class as to whether participants are

acting in a considerate manner.

6.4 No refunds will be given for a class you have been asked to leave.

## 7. Personal Property

7.1 Anyone attending a class with EPA is responsible for their own personal items. EPA can accept no liability for items that may be lost, stolen or damaged during a session.