

System Requirements

OS	<p>The following Windows OS are supported; Mac OS is not supported.</p> <ul style="list-style-type: none"> Windows 10 (Recommended for 64-bit version) Windows 11 <p>The 64-bit version of either version is recommended in terms of resources used.</p>
Word	<p>The following versions are supported</p> <ul style="list-style-type: none"> Word 2016 Word 2019 Word 2021 Office365/Microsoft365 <p>The 64-bit version of either version is recommended in terms of resources used. BoostDraft is a desktop application and will not work with Word on a browser.</p>
Minimum System Requirements	<p>CPU: 1 GHz or faster on an x86 or x86_64 compatible processor Storage: At least 1GB of free space Memory: 2GB or more Screen Resolution: 1280 x 800 or higher</p>
Recommended System Requirements	<p>In addition to meeting the minimum system requirements, the following specifications are recommended.</p> <p>CPU: 2 GHz or faster with 2 or more cores on an x86_64 compatible processor Memory: 8GB or more</p>
VDI	<p><u>Basics</u></p> <p>BoostDraft has a proven track record of working in VDI (Virtual Desktop Infrastructure) environments. Our basic policy is as follows. However, the situation may vary depending on the system configuration and settings, so please try BoostDraft in your environment and contact us if you encounter any problems.</p> <p>We recommend to install BoostDraft to <u>individual users not master image</u> Our software will be installed to</p> <ol style="list-style-type: none"> 1. AppData\Roaming\BoostDraft 2. User Registry 3. Startup 4. TaskScheduler <p>If you are using non-persistent mode, please make sure above 1~3 are carried over to the next session.</p> <p><u>Logon script to deploy automatically</u> Some of our customers use a logon script to deploy the software installation.</p>

	<p>As a preparation, install the dependencies as described below (.Net Framework, VSTO Runtime)</p> <p>The logon script usually looks like this</p> <ol style="list-style-type: none"> 1. Check if BoostDraft is already installed in this user 2. If not, execute BoostDraftAgentInstaller with silent option 3. Place productkey.xml to AppData\Roaming\BoostDraft <p>Please make sure this script is running in User's account, not administrator account</p> <p>If a network drive folder is mounted as UserProfile Since Word Add-in cannot run from Network Drive from the security Reason, we will copy Addin files to AppData\Local\BoostDraft and load Addin from there.</p>
Other	<ul style="list-style-type: none"> • BoostDraft is installed using an installer provided by BoostDraft, Inc. ; Installation via Microsoft AppSource or the Office store is not supported. • If you are using CISCO's HostScan, please update to version 4.10.04071 or later.

Check List

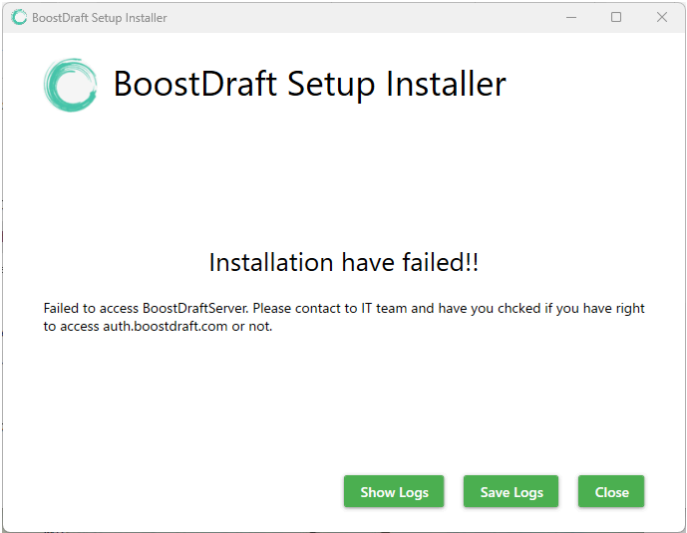
Execution User	Run the installer as the Windows user who will use BoostDraft. If you install as the administrator user, only the administrator user can use BoostDraft.
Internet Access	<p>Internet access is required during installation. In addition, the following communications must be allowed. If possible, please allow all subdomains of boostdraft.com.</p> <ul style="list-style-type: none"> • auth.boostdraft.com • dl.boostdraft.com • dl-agent.boostdraft.com • lawapi.boostdraft.com • link.boostdraft.com • promo.boostdraft.com • relay-api.boostdraft.com • relay-cw.boostdraft.com • undefined-term.boostdraft.com
Administrator Authority	<p>Administrator authorities are required to run the installer. However, the installer can be run without administrator authorities if the following Microsoft software is installed beforehand. Administrator authorities are required to install the following software.</p> <ul style="list-style-type: none"> • NET Framework v4.7.2 or more: <ul style="list-style-type: none"> ○ https://dotnet.microsoft.com/en-us/download/dotnet-framework • VSTO Runtime: <ul style="list-style-type: none"> ○ https://www.microsoft.com/en-us/download/details.aspx?id=105890
Access Rights	<p>The following permissions are required for Windows users using BoostDraft.:</p> <ul style="list-style-type: none"> • [AppData] Read and edit permissions for the folders and files under %AppData%\BoostDraft • [Execute] Execution permission for the file %AppData%\BoostDraft\Programs\agent\BoostDraftAgent.exe • [Registry] Read and edit permissions for the registry under the registry hive HKEY_CURRENT_USER • [TaskScheduler] Read and edit permissions for the Task Scheduler settings, as well as permission to execute tasks in the Task Scheduler • Edit permissions for the startup-related registry and execution permission for files via startup

Run-time

Conflicts with other applications	Security software may not work properly if script scanning is enabled.
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Error Handling

Installation-related errors

Locate Error Logs	<p>Logs can be obtained by clicking the Save Logs button in the window below, which is displayed when an error occurs. Please use the logs when an error occurs. In the log file, the prefix [ERROR] indicates an error.</p>  <p>Logs are also stored in the following folders for your convenience.</p> <ul style="list-style-type: none">• C:\Users\(\username)\AppData\Local\BoostDraft\Installer\logs
VSTO Runtime Installer Error	<p># Error Log</p> <p>If both of the following logs are output, VSTO Runtime may not be installed properly.</p> <ul style="list-style-type: none">• [INFO] VSTO Runtime is not Installed• [WARN] Done with exit code: -1 <p># Coping</p> <ul style="list-style-type: none">• Download and run the VSTO Runtime installation from the URL below. Administrative privileges are required to run the software.<ul style="list-style-type: none">○ https://www.microsoft.com/en-us/download/details.aspx?id=105890
Product key Error	<p># Error Log</p> <p>If the following logs are output, an error may have occurred due to communication.</p> <ul style="list-style-type: none">• [Please input the correct product key. <p># Coping</p> <ul style="list-style-type: none">• You may have entered the wrong product key. Please re-enter the correct product key.
Communicatio	<p># Error Log</p>

n Error	<p>If the following logs are output, an error may have occurred due to communication.</p> <ul style="list-style-type: none"> • [ERROR] Failed to execute check mail channel WEB API. • [ERROR] Product key verification has failed for a network issue. • [ERROR] BoostDraftAlpha Installation has failed for network issues. • [ERROR] BoostDraftHelper Installation has failed for network issues. <p># Coping</p> <ul style="list-style-type: none"> • Make sure your PC is connected to the Internet. • Please make sure that your proxy settings are deactivated. As noted in the checklist, the installer does not support proxy servers. • Please check if the communication is blocked by network equipment or security software. • From your browser, go to https://dl.boostdraft.com/enterprise/USCorp/version and check if it's accessible. If successful, the version number will be displayed. If it fails, communication may be blocked by network equipment or security software. Please check the error message and take action. Please note that a Browser may use Proxy setting and the installer is not supporting Proxy as of now.
Administrator Authorization Error	<p># Error Log</p> <p>If the following logs are output, an error may have occurred due to communication.</p> <ul style="list-style-type: none"> • [Administrative privilege is necessary to install <p># Coping</p> <ul style="list-style-type: none"> • When installing BoostDraft, enter your administrator account and password as requested.
Security Error	<p># Error Log</p> <p>If the following logs are output, the error may be caused by a security-related problem.</p> <ul style="list-style-type: none"> • [ERROR] BoostDraftAlpha Installation has failed for security issues. • [ERROR] BoostDraftHelper Installation has failed for security issues. <p># Coping</p> <ul style="list-style-type: none"> • Please refer to [Others] - [How to check the security trust center] in this document to check the trust center settings before reinstalling the software. • Please check the certificate. <ul style="list-style-type: none"> ○ Please follow the instructions in this document under [Others] – [How to Check Certificates]. ○ If the certificate has not been installed properly, follow the instructions in this document under [Others] – [How to Install Certificates Manually] to install the certificates and then reinstall it. • Communication to verify certificates may be blocked by network equipment such as a proxy. Check the log of the network device, and if it is blocked, temporarily change the setting to avoid this problem. • The same error may occur if the network equipment is using an SSL

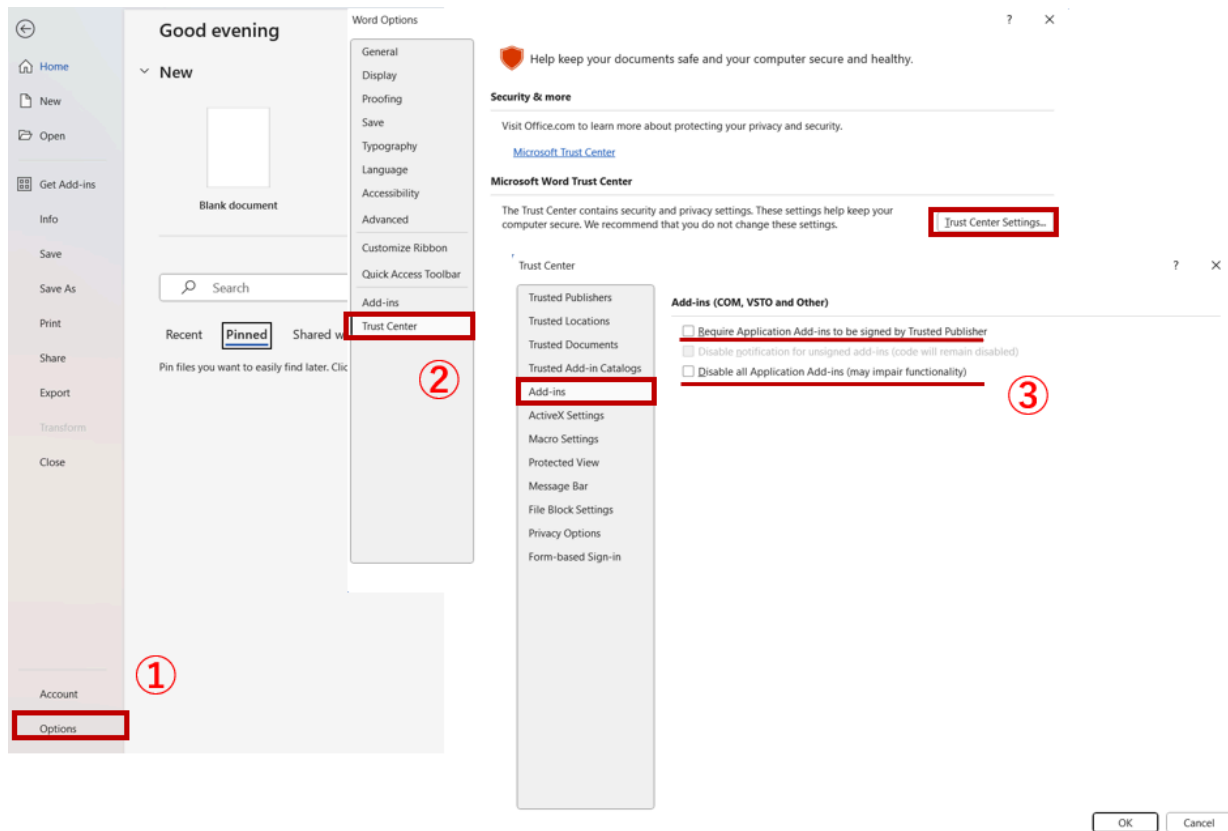
	<p>decryption function. If you are using this function, you will need to temporarily turn it off or use a network path that does not use SSL decryption.</p> <ul style="list-style-type: none"> • Security software installed on the PC or security devices deployed on the network may be preventing certificate validation. Check the log and temporarily disable it if necessary. • There is a possibility that your registry settings may prevent BoostDraft from installing. Please check your registry settings, change them if necessary, and reinstall BoostDraft. Administrative authority may be required for this operation. Please contact your IT team to request the registry change. <ul style="list-style-type: none"> ○ Please check if one or both of the following registry values are "Disabled". <ul style="list-style-type: none"> ■ Registry 1 <ul style="list-style-type: none"> • Path: HKEY_LOCAL_MACHINE\SOFTWARE\MICROSOFT\NETFramework\Security\TrustManager\PromptingLevel • Key: MyComputer ■ Registry 2 <ul style="list-style-type: none"> • Path: HKEY_LOCAL_MACHINE\SOFTWARE\WOW6432Node\Microsoft\NETFramework\Security\TrustManager\PromptingLevel • Key: MyComputer ○ If the value is "Disabled", change it to "Enabled" and run the BoostDraft installer again.
<p>NET or VSTO Runtime Error</p>	<p># Error Description</p> <p>If the following dialog appears and BoostDraft installation fails, it is probably because the BoostDraft installer failed to install . Even if the following dialog is not displayed, if the number "0x8007007E" appears on the screen, it may be a similar error.</p> <div data-bbox="418 1266 911 1482"> </div> <div data-bbox="930 1266 1409 1482"> </div> <p># Coping</p> <p>Please install the following software before running the BoostDraft installer again. Administrator authorities are required to install the following software.</p> <ul style="list-style-type: none"> • NET Framework v4.7.2 or more: <ul style="list-style-type: none"> ○ https://dotnet.microsoft.com/en-us/download/dotnet-framework • VSTO Runtime: <ul style="list-style-type: none"> ○ https://www.microsoft.com/en-us/download/details.aspx?id=105890

Error when executing BoostDraft

<p>BoostDraft does not appear on Word</p>	<p>Please see below.</p> <ul style="list-style-type: none">● Please make sure that you have run the installer as the user who will use BoostDraft. If you installed as the administrator user, only the administrator user can use BoostDraft.● Please make sure BoostDraft is activated.<ul style="list-style-type: none">○ (1) Open Word, select "File" and then "Options".○ (2) Select "Add-ins" and confirm that BoostDraftAlpha and BoostDraftHelper are in the "Active Application Domain". If not, please do (3).○ (3) Go to "Administration" - "Settings" and click on COM Add-in or "Slow/Disabled Add-ins" or "Unavailable Items" and enable BoostDraft.
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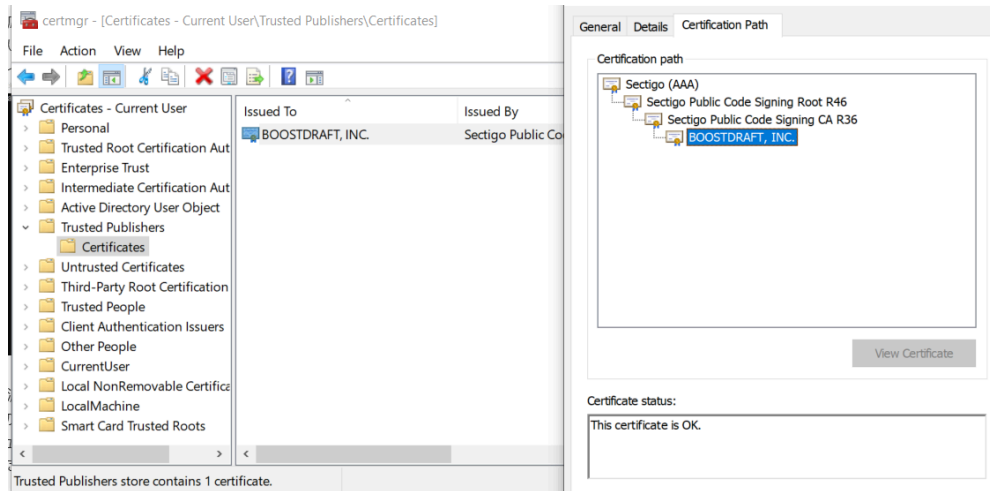
- How to check the Security Trust Center

1. Open Word, select "File" and then "Options."
2. Click on "Trust Center Settings" on the Word options screen.
3. Make sure that both checkboxes in the image are OFF.



- How to verify certificates

Double-click BOOSTDRAFT, INC. and check that there is a connection from the root certificate, Sectigo (AAA), to BOOSTDRAFT, INC. BOOSTDRAFT, INC. is connected to the root certificate.



- How to manually install certificates

Please download the following file from Sectigo's website

<https://support.sectigo.com/articles/Knowledge/Sectigo-Intermediate-Certificates>. Normally, please use the standard type certificate. If the error persists, please use the EV type certificate.

Intermediate certificate 1

- ❓ Standard type: Sectigo Public Code Signing CA R36
- ❓ EV Type: Sectigo Public Code Signing CA EV R36

Intermediate Certificate 2

- ❓ Standard Type: SectigoPublicCodeSigningRootR46_AAA [Cross Signed].
- ❓ EV Type: SectigoPublicCodeSigningRootR46_AAA [Cross Signed].

root certificate

- ❓ AAA Certificate Services