

HELLSFAWN'S COMMISSIONS T.O.S 2025 – 28/05/25

PLEASE READ BEFORE PURCHASING

You must be 16 + in order to commission me. Orders from individuals who do not fit this requirement will have their forms rejected or ignored.

By commissioning me you automatically agree to my Terms of Service. It is recommended you read through this document carefully before placing an order or continuing with payment. I have the right to reject a commission request for any reason; especially if it goes against my Terms of Service.

For any questions related to this document, I can be contacted through the following platforms:

@Hellsfawn on Bluesky or Instagram or hellsfawn.contact@gmail.com

COMMISSION REQUEST PROCESS

- To fill out a commission request, you may use the form linked within my Carrd, at hellsfawncommissions.carrd.co

HOW TO COMMISSION ME

> PRICES ARE DISPLAYED IN **GBP (£)**. I NO LONGER INCLUDE THE CONVERTED EQUIVALENTS OF PRICES AS THEY CONSTANTLY FLUCTUATE AND MAY BE INNACURATE AT THE TIME OF OPENING.

> COMMISSION ADD-ONS CAN BE IDENTIFIED BY A '*' BEFORE THE LABEL

> TO CLAIM A SPOT, FILL IN THE COMMISSION REQUEST FORM BELOW. I WILL CONTACT YOU AFTERWARD TO FINALIZE YOUR COMMISSION ORDER AND GET STARTED.

> IF A COMMISSION INCLUDES COMPLEXITIES THAT EXCEEDS THE STANDARD OF THE COMMISSION TYPE, SUCH AS THE DETAIL OF A DESIGN OR THE AMOUNT OF CUSTOMISED DETAILS REQUESTED, THEN YOU MAY BE SUBJECT TO A COMPLEX DESIGN TAX.

THIS CAN SPAN ANYWHERE FROM MILD DETAIL AT £5, TO COMPLEX DETAIL AT £20 EXTRA

(THIS IS DECIDED BASED ON THE AMOUNT OF COLOURS, THE COMPLEXITY OF THE POSE, AMOUNT OF MARKINGS PRESENT AND THE TYPE OF COMMISSION IT'D BE APPLIED TO.)

IF YOU'RE UNSURE ABOUT THE TOTAL PRICE A COMMISSION MAY COME TO INCLUDING EXTRAS OR DESIGN CHARGE, FEEL FREE TO ASK FOR A QUOTE.

 **COMMISSION REQUEST FORM**

Simply fill out the information in the correct areas and submit your form. If accepted, I will contact you via your chosen mode of

contact and send an invoice via Paypal/Stripe or Ko-fi Commission Widget.

1. Reference Sheet/s or a detailed description of the character/s, Moodboards, Inspired art ect.
2. Whether the character constitutes as 'Mildly Detailed' or a 'Complex Design'. (Y/N)

If you're not sure if your design is considered complex, I will correct you if needed once I have contacted you with the final total.

These design taxes are determined by several factors: A design with 5 or more main colours, detailed textures, markings or patterns, amount of accessories, the species, and how the design will be applied in the context of the commission type. (Animated, Fullbody, Sketch ect.)

Please note that a Complex Design will add a larger fee to the final total of your commission.

3. Expressions/Poses/What you want your character(s) to be doing.
4. Additional Notes. Anything from mandatory accessories, important character information or related work to help with ideas, colours, mood of the art ect.

(If ordering a commission with an involved background or including a landscape, you can describe the specific environment, weather, mood colours, time of day ect. anything to help me understand what you're envisioning.

Ideally, any visual references for the background would already be included alongside the reference sheet/s.)

5. Payment method. I require an email to send the invoice, and it will also be where I deliver the completed files to. (Unless specified otherwise.) All finished commissions will be sent via WeTransfer.
6. Preferred Communication. I have the means to contact through Bluesky, Instagram, Ko-Fi or Email.

Once I have accepted payment, you cannot change the features of your commission request. Therefore, I highly recommend taking your time before submitting a form.

If you have sent a form with an error or would like to change certain details, you may send a second form with the corrections, also emphasising that the first should be disregarded.

- You are welcome to request a WIP or written update of the current progress at any time. I will update my Trello queue checklists whenever progress has been made, and may also include the sketch within the card before starting on the lineart. However, I do *not* present WIPs for sketch commissions, as they are typically completed within one or two sessions.

As for regular commissions, I will normally show WIPs only when prompted by the commissioner, whilst otherwise leaving the commission request to my own artistic interpretation.

Therefore, I have no issues with check-ins if you'd like more visual updates or would like to be kept up-to-date at each stage. *Especially* if I have gone an extended period of time without updating the checklist.

In a situation where I have exceeded the expected amount of time than listed in my turnaround estimate, I will likely inform you of the current status of your commission and impose a set deadline to expect the completed commission by. –But be aware that certain circumstances may be preventing me from dedicating more time toward your commission, and I am working on it whenever I am free to.

- Once the commission is completed, you will be entitled to no more than 3 adjustments/edits whether they be major or minor,

but only within reason. (I will not re-draw or re-render the whole commission, for example.)

Any additional adjustments past the initial 3 will have an extra fee, of a percentage of my choosing, and based on what is being requested.

(Design errors are not counted toward edits, as that would be due to my own error that I would be ready to fix regardless.)

- All completed art files will be sent via WeTransfer, which will delete any unsaved files after 3 days. I am unable to extend the availability period, so it is highly recommended to download the finished commission files *immediately* upon receiving the email. If the email does not appear in your main Inbox, please check the Spam folder.

If you happen to miss the deadline to download the files, simply message me at any of my contacts and I will resend them through WeTransfer.

This will be the **only** method that I use to send commission files, due to the digital receipt I will receive as proof that the files have been received.

PAYMENT PROCESS

- Once I have accepted your commission request and confirmed the details with you in your chosen method of contact, payment

will be requested upfront before I begin working on your commission.

- Payments are made in GBP (£). But I will include a rough conversion estimate of the price in USD (\$) in my final tally according to the conversion rates at the time. Please keep in mind it is only an estimate, and I can only recommend that you account for its inaccuracy. It will automatically be converted to your local currency once you have received the invoice.
- After the invoice or Ko-fi listing has been sent, you will be required to pay within 48 hours before your commission request is cancelled. I do not entertain slot holds unless it is with a trusted client I have worked with before.
However, if alerted in advance, you may give a specific date on when you would like to send payment, and I will amend the invoice due date accordingly. Please keep in mind that no progress is made on the commission until payment is received.
- I do **not** accept crypto currency or any form of pseudo currency as payment for a commission.
- My turnaround for commissions can span from 2 weeks to several months depending on the type of commission request and its complexity. E.g.

	DETAIL	EST. TURNAROUND
Digital Artwork	Flat Coloured, Simple Character Bust	Est. 1 – 3 Weeks
Animated Icon	Animated, Mildly Detailed Character, Shaded Icon.	Est. 1 – 3 Months

- I only offer partial refunds for the work that is incomplete, but the commissioner will still receive the part of the commission that *has* been completed, at whatever stage of progress it was left in.

Full refunds are only available if no progress of the commission has been made.

**INITIATING AN UNDISCUSSED CHARGEBACK WILL RESULT
IN BEING PERMANENTLY BLACKLISTED FROM MY
SERVICES AND WARNED OF PUBLICLY.**

ARTWORK RIGHTS

- All commissions are completed for the commissioner's personal use only. This includes:
 - Social Media profile picture, Banners, Avatars, Wallpapers ect. –*With given credit*
 - Tattoos, crafts, physical prints or handmade merch (*As long as it is **only** for the commissioner's personal use, and not being sold as a product or mass produced with the intent to sell.*)
 - Reposting with given credit.
 - Adding to your character gallery/archive (Such as Toyhou.se or other character compiling sites)
 - If sharing or using my art publicly, you *must* credit me, as final files sent to you will normally come with and without watermarks.
- You may not use the artwork for these specific purposes:

(For commercial use, you will be required to discuss and sign an agreement with me, the artist, stating usage and paying a fee for the licensed rights to sell my work. However, if the work was created under an agreed pretext to use commercially, such as a logo or a t-shirt design, the former is excused.)

- NFTs/Cryptocurrency
- AI Training
- Merchandise and products (E.g. Displaying on monetised content you intend to mass produce and/or sell as a product.)
- Claiming the work as your own/ Not crediting back to the artist.
- Tampering with or removing the watermark.

**VIOLATING THESE TERMS WILL RESULT IN BEING
PERMANENTLY BLACKLISTED FROM MY SERVICES AND
WARNED OF PUBLICLY.**

- I retain the rights to the artwork I've created, giving me licence to: Display it in my portfolio, social media, website, galleries for self-promotion.

If you do not wish to have your commission displayed publicly and would rather it be private, please let me know in advance.

You will be issued a privacy fee, which is an additional 50% of the commission's original price. This covers the loss of advertisement that would otherwise be used to promote my services.

- I am able to draw the following:

- Animals (I will make any attempt to do studies of animals I don't draw as commonly.)
- Humans, humanoids, anthropomorphic animals
- Dragons, wyverns, mythical and fantasy creatures (Same applies: I will make an attempt at species I am new to drawing.)
- Mildly Suggestive/Artistic nudity: But nothing inherently explicit (NSFW commissions must be prefaced as such within the sent commission form.)
- Gore and body horror

- I am unable to draw:

- Explicit NSFW
- Realism (It is understood that the commission will be done utilising my own stylistic interpretation/Art style.)
- Mimic another creator's art style
- Culturally insensitive imagery (Native feathers behind the ear, Racist caricatures ect.)
- Complex textures, Machinery, Geometry, Buildings ect.
- Hate content, Racism, Homophobia, Transphobia, Pedophilia, Fetishes, ect. **All will be rejected on the spot.**
- Essentially anything I am uncomfortable with drawing, most of which is already listed here in full.

CUSTOM DESIGNS & ADOPTABLES

- As the artist, I will still retain the creator rights to the artwork made for the custom character. However, the design itself will belong solely to the client/commissioner. You will have free reign to edit the original design as you see fit.

This is also covered by any commission customs, adoptables or ocs I may sell. You are justified in doing whatever you wish with the design/character, which includes reselling or trading to another owner.