

## VISITOR HANDBOOK

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### PREPARING A TRIP TO HANOI and VIASM

#### I. THE VIETNAM INSTITUTE FOR ADVANCED STUDY (VIASM)

On August 19th, 2010, Prof. Ngo Bao Chau received the Fields Medal at The International Congress of Mathematicians 2010, held in Hyderabad, India. This event set the momentum for many future activities of The 10-year National Program for the Development of Mathematics (NPDM 2010-2020).

VIASM's goal is to become a center for the study of Mathematics, providing a comfortable and inspiring environment for professors, researchers, and students to the standard of countries that are leading in Math. With such an environment provided, we at VIASM hope that the Institute would encourage the exchange of knowledge among the researchers and students that will be working at VIASM, which in turn will not only help the individual researchers achieve their goals but also further advance the general knowledge and interest in math in Vietnam. Our goal aligns with the goals of the NPDM, which aims to encourage the sustainable development of Math in Vietnam as a science, contributing to the progress of Vietnam as a country as well as uplifting Vietnamese Mathematics in the global scheme.

From the founding of VIASM to March 2020, VIASM headquarters were located on the 7th floor of the Ta Quang Buu Library within the campus of Hanoi University of Science and Technology. From April 2020, VIASM moved to the official headquarters at 157 Chua Lang Street, Dong Da, Ha Noi (refurbished from what was before Nguyen Van Huyen Elementary School) with a system of conference rooms, seminar rooms, private research rooms, offices, and guest houses. After 10 years of operating, VIASM built a sufficient working system, with a clear legal position, detailed missions, and a fully furnished facility. This proved to be a strong foundation for VIASM's future success.

#### Address and contact information

VIASM Headquarters

No. 157 Chua Lang Street, Lang Thuong Ward, Dong Da District, Hanoi, Vietnam.

In Vietnamese:

Viện Nghiên cứu cao cấp về Toán

Ngõ 157, Phố Chùa Láng, Phường Láng Thượng, Quận Đống Đa, Hà Nội, Việt Nam.

Phone: Ms. Nguyen Hong Anh - secretary of summer school: (+84) 344 769 798

Email: [galoisschool2024@viasm.edu.vn](mailto:galoisschool2024@viasm.edu.vn)

Website: <https://viasm.edu.vn/hdkh/Galois2024>

The VIASM campus consists of 3 blocks of 5 floors (A, B, C) and a Main Lecture Hall (The Laurent Schwartz Lecture Hall) with approximately 190 seats; a parking area for cars/motorcycles; guest houses; etc., on a total area of 2000sqm.

**Block A:** The main lobby area of the headquarters; the Office of the Board of Directors, the Office, the Scientific Council; the International meeting room; the Conference room and the common area.

**Block B:** Guest/Researcher's office area, Seminar room, and Canteen.

**Block C:** Area for the Researcher's office, Seminar room, Library, and Guest House.

## II. VISA TO VIETNAM

Please see the visa information in a separate document here:

[Visa Information](#)

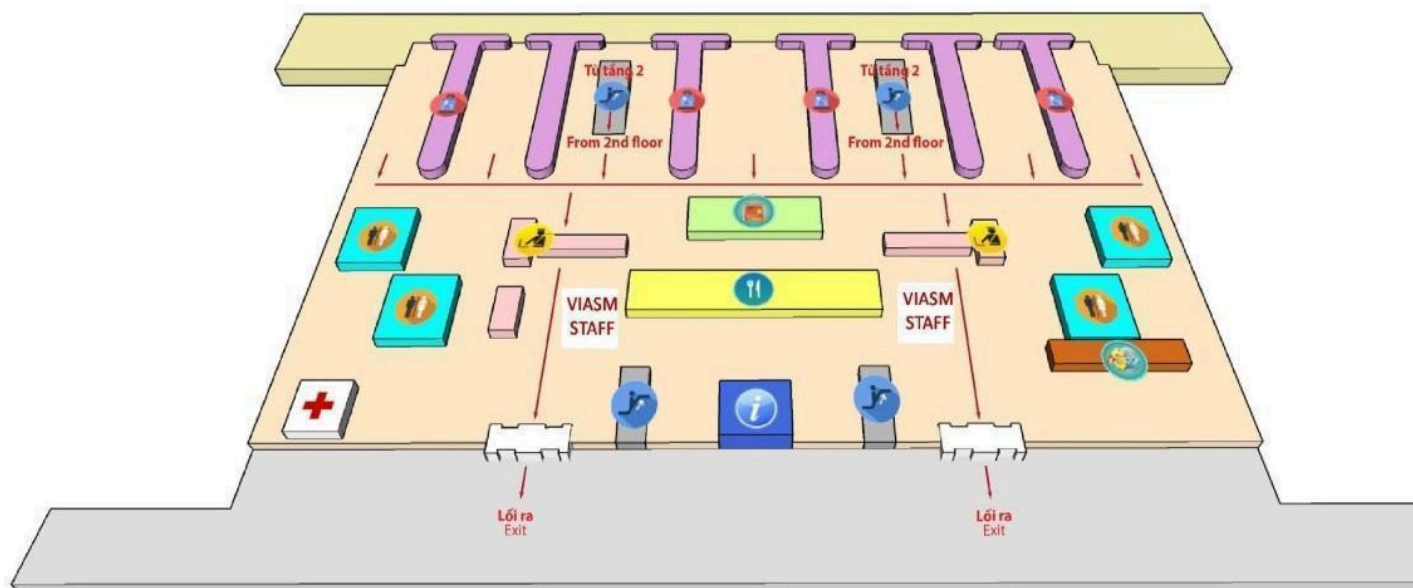
## III. ARRIVAL

### 1. TRANSPORTATION


#### ❖ Noibai Airport Arrivals

**SƠ ĐỒ TẦNG 1**  
1st Floor

NOI BAI INTERNATIONAL AIRPORT : INTERNATIONAL ARRIVAL PASSENGERS



— Luồng khách đến  
Arrival Passenger Flow

 Kiểm tra hải quan  
Customs

 Nhà hàng  
Restaurant

 Ngân hàng  
Bank

 Vệ sinh  
Toilet

Above is a picture of the Noi Bai Airport Arrivals Area (for international flights). For more details, please click:

[https://noibaiairport.vn/Upload/Images/So%20do%20mat%20bang%20nha%20ga%20T2/Tang%201\\_T2.jpg](https://noibaiairport.vn/Upload/Images/So%20do%20mat%20bang%20nha%20ga%20T2/Tang%201_T2.jpg)

If you are informed that VIASM staff will come to the airport to pick you up, please stay in the “yellow” area - Arrival Hall A1 or A2 near the Custom Checking Area and look for a board with your name in there.

### ❖ From Noi Bai International Airport to VIASM

The distance from the airport to the Institute is about 28 km with a variety of travel options.

#### **Option 1. Taxis**

The fare ranges from US\$ 10-13 (VND 250,000 - VND 300,000) and the preferred payment method is in cash. Estimated travel time: 30 minutes.

Taxi ride to the city center takes about 40 minutes and costs approximately US\$ 16 –18 (350,000 - 400,000 VND) from the Noi Bai Airport to the downtown area.

Recommended taxi companies (other taxis could be cheaper and also safe, but below are the most reliable):

- **Airport Taxi:** (84-24) 3886 6666.
- **Noi Bai Airport Taxi:** (84-24) 38868888 (highly reliable!).
- **Mai Linh Taxi:** (84-24) 38222666.
- **G7 Taxi:** (84-24) 32 32 32 32.

#### **Option 2. Bus Express 86**

The bus operates from Noi Bai International Airport to Hanoi Railway Station (Le Duan Street). The ticket is about 1.5 USD (VND 35,000) per person with an estimated travel time of approx. 55 minutes. Once you arrive at the final stop, you can take a taxi or public transport to the Hotel with a distance of about 7 km.

Bus map: <https://map.busmap.vn/hn/route/1286>

#### **Option 3: AIRLINE BUS**

Airlines: Airport Minibus, Vietjet Air

Route: Noi Bai Airport - Hanoi City Center.

Pick-up point: on the 1st floor of the public lobby of T1 and T2 terminals;

#### Option 4. Public transport

There are several routes:

- Bus 07 (Thu Le Zoo) and Bus 17 (Long Bien Bus Station). The ticket is VND 9,000 with an estimated travel time of about 1-1,5 hours.

Bus map: <https://map.busmap.vn/hn/route/7>

- Bus 90: Nội Bài-Kim Mã, 9000 VND/ticket

Bus map: <https://map.busmap.vn/hn/route/90>

- Bus 17: Long Biên – Nội Bài

Bus map: <https://map.busmap.vn/hn/route/17>

For more information: <https://map.busmap.vn/hn> or <https://xe-buyt.com/>

**Option 5: Transportation Apps:** **Grab** and **Be** are the Uber of SE Asia and can be used to reserve a car, taxi, or motorbike. Besides ride-hailing, Grab is also a great app for food delivery.

## 2. Traveling in the city

Taxi from the Noi Bai International Airport to the center city costs approximately US\$10 – 13 (250,000 – 300,000 VND).

Most taxis have meters & receipts, the price is about US\$0.5 – 0.8/km (12 000 – 18 000 VND/km).

We recommend the following taxi brands:

- Mai Linh Taxi: (84 - 24) 38.616.161 – (84 - 4) 38.333.333
- Taxi Group (84 - 24) 38535353 – (84 - 4) 38262626
- Ba Sao Taxi: (84 - 24) 32 32 32 32
- G7 Taxi: (84-24) 32 32 32 32

Or you can book a car via Grab/Be.

### ❖ From downtown Hanoi to VIASM

**From the direction of Nguyen Chi Thanh street:** Start at Vincom Center Nguyen Chi Thanh building (54A Nguyen Chi Thanh), turn into Chua Lang street, go about 600m then turn left into lane 157B Chua Lang Street.

**From the direction of Lang Street:** turn into Chua Lang Street, go about 350m then turn right into lane 157B Chua Lang Street.

After turning into lane 157B Chua Lang Street, go about 100m further to the main gate of the Institute - Gate No.1 (the gate on the right).

Gate No.1 will be open from 7:00 to 19:00 daily. Outside the above time (from 19:00 to 7:00 the next day).

#### **IV. ACCOMMODATION**

FOR PARTICIPANTS WHO STAY AT THE VIETNAM WOMEN'S ACADEMY GUESTHOUSE  
FOR LECTURERS STAY AT FOREIGN RELATIONS HOTEL, PLEASE IGNORE IT

##### **1. Information**

You will stay at the Vietnam Women's Academy Guesthouse

**Address:** No. 68 Nguyen Chi Thanh Street, Lang Thuong Ward, Dong Da District, Hanoi

**Check-in office:** the Office of Administration, 1st Floor, Building A2, Vietnam Women's Academy.

**Contact:** Ms. Diep, Phone number: (+84) 393 843 858.

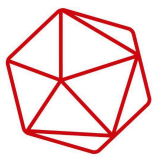
##### **2. Free services:**

- Internet;
- Electricity ;
- Water;
- Cleaning service.

##### **3. Available items:**

- 04 single beds;
- 04 sets of blankets, pillows, pillowcases, bed sheets;
- 01 air conditioner;
- 01 TV;
- 01 washing machine (not for all rooms);
- 01 refrigerator (not for all rooms);
- 01 wardrobe;
- 01 desk;
- 01 wifi transmitter;
- 01 rubbish bin;
- 01 iron (not for all rooms);
- 04 slippers.

**4. Other services:** The Guesthouse can provide personal belongings (such as toothbrush, towel, shampoo, bath soap) in case you need.

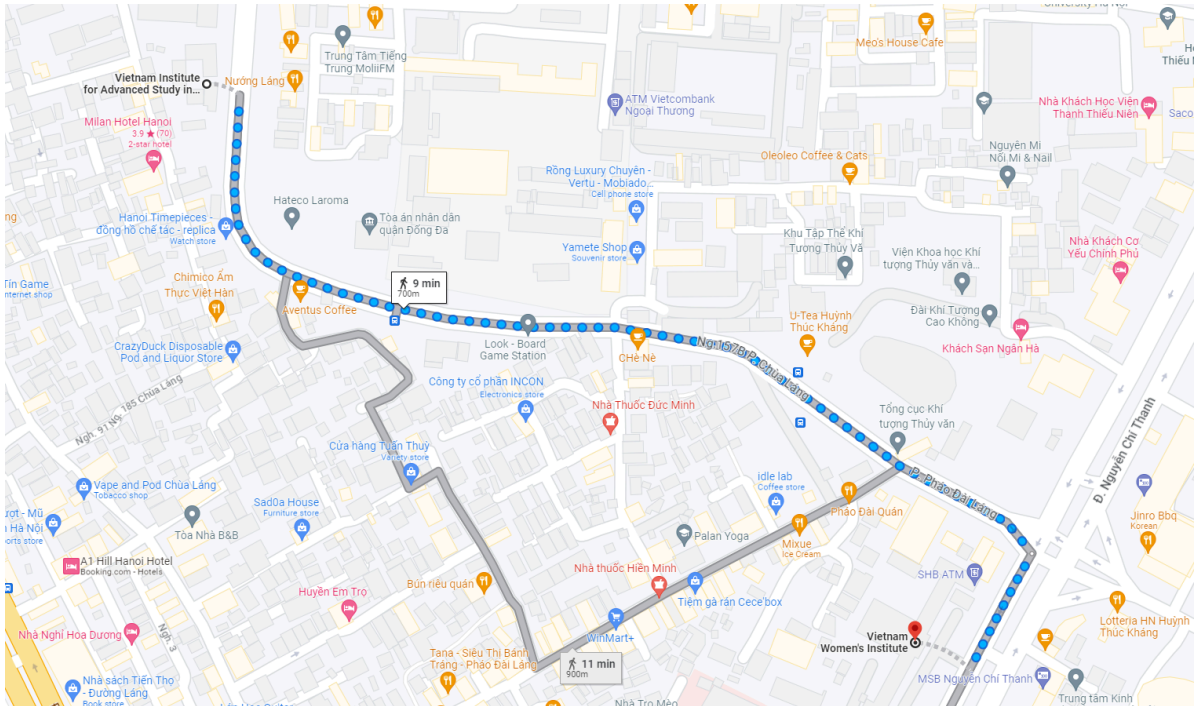


# VIASM

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## 5. Our suggestions:

We suggest that you bring your own personal hygiene items (toothbrush, towel, shampoo, bath soap, detergent...) instead of the items available (which is quite generic).



## 6. Directions

### From Vietnam Women's Academy Guesthouse to VIASM

Below is a map from the Vietnam Women's Institute Guesthouse to VIASM

**Walking/Driving Direction** (Source: google maps): Vietnam Women's Academy Guesthouse → Nguyen Chi Thanh Str. → Lane 157B, Chua Lang Str./Huynh Thuc Khang Str.

## V. SIM CARD AND CURRENCY EXCHANGE

The easiest place to buy a SIM card is at the airport when you first arrive in Vietnam. Make sure you bring your passport when you go to purchase a SIM Card and make sure to have your cell phone unlocked for international use before you leave your home country. Expect to pay between 150,000-350,000 VND (\$6-\$15 USD) for a SIM card and prepaid data package, depending on how long you stay in Vietnam and how much data you want. You can choose a mobile carrier that provides SIM in Vietnam such as Viettel, MobiFone, Vinaphone, and Vietnamobile.



It is best to purchase a Vietnamese SIM card either at the airport or at one of the official stores of the mobile network providers.

- ***At the Airport:*** You'll find dozens of kiosks selling SIM cards as soon as you exit the baggage claim area in any of Vietnam's international airports.
- ***At Post and Telecommunication Office:*** If you have already left the airport without a SIM card then you should head directly to one of the branch offices of the telecom companies. You can find many official stores from Viettel, MobiFone, and Vinaphone (please see below).

**Viettel Official Stores**

1. No. 185 Giang Vo Street, Dong Da district, Ha Noi.
2. No. 145 Thai Ha Street, Trung Liet Ward, Dong Da district, Hanoi

**Vinaphone Official Stores**

1. No.57, Huynh Thuc Khang Street, Dong Da, Hanoi
2. No.75, Dinh Tien Hoang Street, Hoan Kiem, Hanoi

**MobiFone Official Stores**

1. No 97 , Nguyen Chi Thanh Street, Dong Da, Hanoi
2. No 213 , Xa Dan Street, Dong Da, Hanoi

**Vietnamobile Official Store**

1. 203 Xã Đàn, Nam Đông ward, Dong Da district, Hanoi

**Currency exchange service** is also available at the Noi Bai International Airport. You can find the booths that offer this service at multiple locations within the airport:

Noi Bai International Airport has arranged the location of money exchange counters at T2 international terminal as follows:

Currency exchange counter #1: Departure Gate #17.18

Currency exchange counter #2: At the departure station, opposite the D procedure line

Currency exchange counter #3: At the arrival station, behind the border police counter

Currency exchange counter 4: Exit of the international arrivals hall

***Public area on the 1st floor on the west side:***

Direct foreign currency exchange counters: BIDV Bank and Maritime Bank.

ATMs for foreign currency exchange: BIDV Bank, Maritime Bank, VPBank Bank

***Public area on the 1st floor on the East side:***

Direct foreign exchange counters: Vietinbank and Techcombank.

ATM for foreign currency exchange: Vietinbank, Techcombank, Agribank.

## VI. USEFUL INFORMATION

### 1. HOSPITALS/MEDICAL CENTERS

Please see the **Hospitals and Medical Centers in Hanoi** here:

[Useful info in Hanoi - Hospitals](#)

### 2. HOTELS

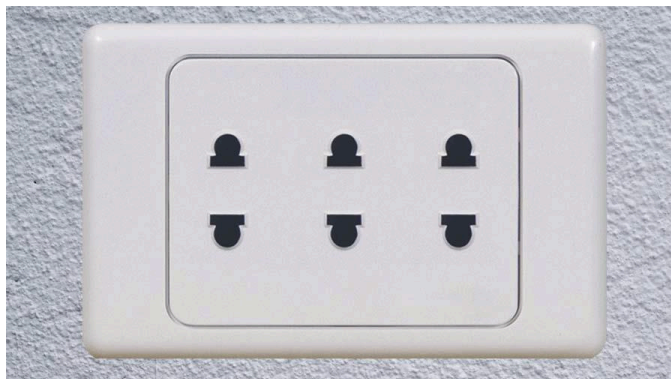
Please see the **Hotels in Hanoi** here: [Useful info in Hanoi - Hotels](#)

### 3. RELIGIOUS SITES

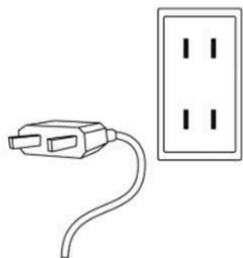
Please see the **Religious sites** here: [Useful info in Hanoi - Religious sites](#)

### 4. ELECTRICITY

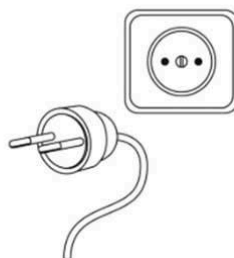
This is the most common outlet in Vietnam:



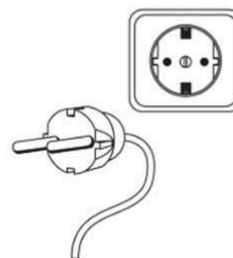
In short, plug type A (two flat vertical pins), type C and type F (two round pins) fit most sockets in Vietnam. The following 3 adapters can be used without problems in Vietnam:



Type A



Type C



Type F



You almost never encounter an outlet with only Type A , B or C. There are some cases where an alternating current of 110 volts is used, for which you need a “flat three-point plug”, only the chance that you will encounter it is minimal.

**Voltage and frequency:** The electricity voltage of Vietnam is 220 Volts at 50Hz. Check if the label on your device says something similar to “100-240V 50-60Hz” or “220V 50Hz”, the device is compatible with the voltage in Vietnam.

### **What to do if your plugs (or adapter) are not supported in Vietnam?**

A travel adapter should be bought at home and packed in your luggage. If you have already landed in Vietnam, you can buy a world plug or travel adapter at electronic shops, electronic centers, convenience stores, and supermarkets such as **Dien May Xanh, Nguyen Kim, Pico, and Mediamart**. The price is around \$4 per adapter.

## **VII. CURRENCY AND PAYMENT**

**Vietnamese currency:** The official currency in Vietnam is the Vietnam đồng (VND), 1 USD = 23,220 VND and 1 EUR = 23,550 VND. You can sometimes pay in US dollars or Euros in Vietnam (but it is not recommended). The widely accepted credit cards in Vietnam are Visa, Mastercard and American Express. You can exchange from USD or EUR to VND at the airport or any bank in the city.

You can refer to and check the exchange rate at Vietcombank's website below:

<https://portal.vietcombank.com.vn/en-Us/Personal/TG/Pages/exchange-rate.aspx>

However, in general, you can hardly exchange from VND back to foreign currency in a bank. Thus, please only exchange an amount enough for the duration of your stay.

**Cash withdrawal and exchange:** Upon arriving in Vietnam, you'll want to have some cash in the local currency. You can find ATMs accepting international cards just outside the arrival gates at all major airports. ATMs are a common sight in Vietnamese cities, and you should have no trouble locating one in most destinations. International cards such as Visa and MasterCard are accepted at more than 20,000 ATMs nationwide. If you need help finding the nearest ATM, just ask your hotel. Withdrawal limits per transaction range between 2 million VND (just under 100 dollars) and 3 million VND with local bank ATMs; and between 5 million VND to 10 million VND with international bank ATMs.

You can also find currency exchange vendors inside Vietnam's international airports just before the exit gates. Once you're in your destination, you can usually exchange currency at local banks such

as: Eximbank, Vietcombank, Vietinbank, Agribank, Techcombank, BIDV, etc, around the city.

**Card payments in Vietnam:** While cash is used for small purchases and street vendors in Vietnam, most establishments accept payments from major credit card providers such as Visa. Hotels, tour operators, boutiques, restaurants, grocery stores, and spas all generally accept international debit and credit cards. Conversion rates and swiping fees will be set by your card provider.

## VIII. RESTAURANTS AND COFFEE

### 1. Restaurants

Hanoi's foods boasts many popular dishes and there are a variety of choices:

**Street food:** [Useful info in Hanoi - Restaurants](#)

**Halal food:** [Useful info in Hanoi - Halal food](#)

**Jewish food:** [Useful info in Hanoi - Jewish food](#)

### 2. Bar and Drink

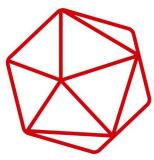
- *Tadioto Bar*: 24 Tong Dan
- *Cộng Café*: 27 Nha Tho, 2 Le Phung Hieu, 4 Ly Thuong Kiet, 46 Trang Tien
- *The Kaffe*: 18 Dien Bien Phu
- *Highlands Café*: 38, Le Thai To
- *Nola Café-Bar*: 89 Ma May

### 3. Food

#### Food Delivery Apps

There are a number of excellent food delivery apps available in Vietnam that you can easily use to enjoy delicious Vietnamese cuisine without actually getting out of your place. Some of the most popular ones include:

- **GrabFood (on Grab app):** GrabFood is another great food delivery app that's available in Vietnam. It offers a wide selection of restaurants and dishes, making it a good choice for those who want to explore different cuisines.
- **ShopeeFood:** ShopeeFood is a popular food delivery app in Vietnam. It offers a wide selection of restaurants, and you can place orders for delivery or pickup.
- **Baemin:** Baemin offers a wide selection of restaurants and dishes to choose from. You can also track your orders and receive notifications when your order is ready.
- **Foody:** Foody is an app that offers food services. It is the most famous food app in Vietnam.



- **GoFood (on GoViet app):** GoViet is a new food delivery app that's quickly gaining popularity in Vietnam. It offers a wide selection of local restaurants, making it a great choice for those looking to try Vietnamese cuisine.

For some of the best places, please see [Useful info in Hanoi - Food](#)

## IX. TOURS

Vietravel, Saigontourist, Vietglobal, and Sinhcafe are generally the most reliable.

Check out the following websites for further information:

<https://www.tripadvisor.com/Attractions-g293924-Activities-c42-Hanoi.html>

Vietglobal: <http://vietglobaltour.com/en/home/>

Singcafe: <http://sinhcafetour.com.vn/>

Vietravel: <https://www.vietravel.com/en.aspx>

## X. POSTCARD

If you want to send a postcard, the *Main Post Offices* (called *buu dien* in Vietnamese) are open daily from about 7 am to 7 pm. You can pick up a postcard at one of the souvenir booths and send it home. More personal than a text or an email, a postcard is a charming reminder from the days of yesteryear. On average, a postcard or letter to the United States or Europe costs about 1\$ to 2\$.

- **Hanoi Main Post Office.**

Address: No.75, Dinh Tien Hoang, Trang Tien, Hanoi, Ha Noi.

Season: Daily | Monday – Friday (7 AM – 7 PM) | Saturday & Sunday (8 AM – 6 PM)

- **Vietnam Post - VNPost**

Address: No. 95, Nguyen Chi Thanh Street, Lang Ha Ward, Dong Da District, Hanoi

## BIKE RENTAL

Bicycle rental is now straightforward and popular in all major cities in Vietnam. There are some bicycle rental places in Hanoi. We recommend the following:

- **Bike Plus**

Address: No.96, Yen Hoa, Yen Phu, Tay Ho, Hanoi

Phone: 0243 999 880

Website: <https://bikeplus.vn/>

- **F-Bike**



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Address: No.152, Hong Tien Street, Bo De, Long Bien, Hanoi

Phone: 0929 876 666

Website: <https://xedapfbike.vn/>

- **Wiibike**

Address: 66, 19/5 Street, Van Quan, Ha Dong, Hanoi

Phone: 0929 898 098

Website: <https://wiibike.com/>

- **Good Morning Store**

Address: No.73, Trich Sai, West Lake, Hanoi

Phone: 0987 989 191

Website: <https://www.facebook.com/GoodMorningHoTay>

- **Van Chinh Store**

Address: 112 Nguyen Van Cu, Long Bien, Hanoi

24D Ta Hien, Hang Buom, Hoan Kiem, Hanoi

Phone: 0942 467 674 – 0989 595 533

Website: <http://chothuexemayohanoi.vn/>

- **Xe dap Ha noi**

Address: 44 Alley 548 Nguyen Van Cu, Long Bien, Hanoi

Phone: 0912 101 969

Website: <https://xedaphanoi.vn/>

## **XI. OTHER HANOI GUIDES**

We recommend the following pages:

- <http://www.lonelyplanet.com/vietnam/hanoi/sights>
- <https://www.di.ens.fr/users/phan/WhattodoinHanoi.pdf>
- <https://hanoifreelocaltours.com/one-day-in-hanoi/>
- <https://wander-lush.org/hanoi-souvenirs-best-things-to-buy-in-hanoi/#What>

*We hope you have a good time in Hanoi*