

## Travelling By Plane

**Task 1. Usually Tracy books tickets for Mr. Thompson. Put these steps in the right order.**

### STEPS TO BOOKING FLIGHT TICKETS ONLINE

\_\_\_ On the **Confirmation** page she has to complete the passenger profile with personal information like title (Ms., Mrs. or Mr.), name, frequent flyer type and contact information. In order to confirm the reservation and buy ticket, Tracy checks the box near the text 'I confirm that passenger name(s) are correct & accept above terms and conditions.'

\_\_\_ On the '**Flight Search**' page Tracy selects the flight type (Return/One way or Multi stop). Also she selects destination, departure date, class and number of passengers.

\_\_\_ In a minute she receives an e-mail containing the details of itinerary when the ticket is issued.

\_\_\_ After that she presses the **Search** button and the site redirects her to **Purchase your trip** page. It displays available flights with trip details and ticket cost. Here Tracy looks for flights on frequent-flier carriers first and chooses the best route and price.

\_\_\_ Mr. Thompson's business trips are well planned in advance. So, Tracy starts searching for tickets at least 21 days before the trip. In this case the company takes advantage of best ticket prices – airlines usually sell out cheap seats first.

\_\_\_ On the "**Payment method**" page she selects the type of card: credit/debit and then presses '**Continue**'.

**Task 2. Travelling by plane.**

**a) Where do you go first when you travel by plane? Put these places in the correct order. Write 1-5 on the left.**

- \_\_\_ passport control \_\_\_
- \_\_\_ baggage reclaim \_\_\_
- 1 the check-in desk \_\_\_
- \_\_\_ the plane \_\_\_
- \_\_\_ the arrival hall \_\_\_
- \_\_\_ the departure lounge a \_\_\_

**b) Read the conversations. Where are they? Write the letter next to the correct place on the right in a).**

#### SITUATION A

**A:** Ah! BA 476 to Beijing. That's our flight.

**B:** Was it gate 4 or 14?

**A:** I couldn't hear. I think it was 4.

**B:** Ssssh! There it is again. It *is* gate 4.

**A:** OK. Come on!

#### SITUATION B

**A:** Can I see your passport, please?

**B:** Yes, of course. Here you are.

**A:** Thank you very much. That's fine.

### **SITUATION C**

**A:** Can I have your ticket, please?

**B:** Yes, of course. Here you are.

**A:** Do you have just one suitcase?

**B:** Yes. This bag is hand luggage.

**A:** That's fine. Smoking or non-smoking?

**B:** Non-smoking, please. Oh ... and can I have a seat next to the window?

**A:** Yes, that's OK. Here's your boarding pass. Have a nice flight!

### **SITUATION D**

**A:** Can I have your tray please, sir?

**B:** Yes. Here you are.

**A:** Thank you. And can you fasten your seat belt? We land in ten minutes.

**B:** Yes, of course.

### **SITUATION E**

**A:** Excuse me. I think that's my suitcase.

**B:** I'm sorry. My suitcase is red, too.

**A:** Is this yours?

**B:** Yes, it is. Thank you very much.

### **SITUATION F**

**A:** Hello. Are you John Thompson from Los Angeles?

**B:** Yes, I am. Are you Mr. Cheng?

**A:** Yes, I am here to meet you. Welcome to Beijing, Mr. Thompson. Was your flight good?

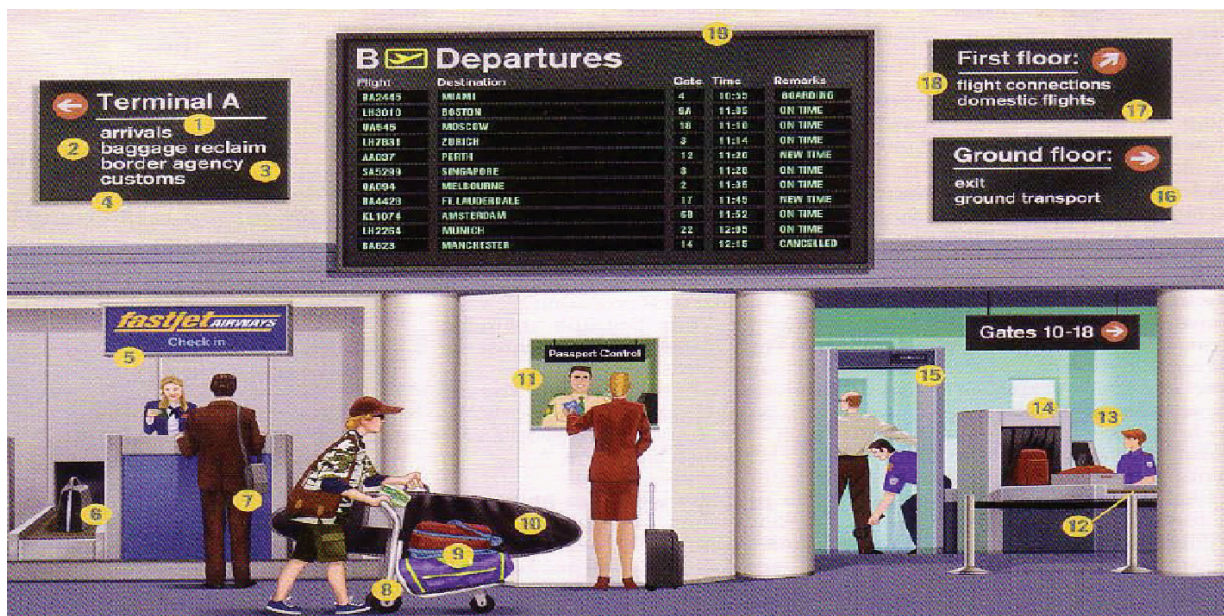
**B:** Yes, it was, but I don't like flying.

**A:** Never mind. You're here safely now. Come on, the car's waiting for us outside.

**Task 3. Read the conversations again carefully. Who are the people in each situation?**

**Task 4. Look at Appendix C "At the Airport" and Appendix D "On the Plane". Do the suggested tasks.**

## **Appendix C At the Airport**



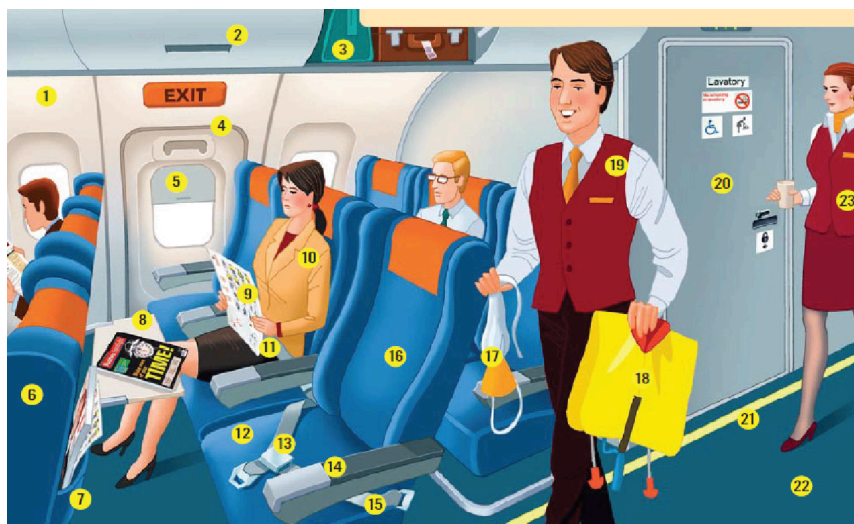
## Airport procedures

### Use the words from the list to complete

To save time at the airport, have your flight details ready when you go to the **a)** \_\_\_\_\_. Make sure your **b)** \_\_\_\_\_ contains no sharp objects, such as knives or scissors. Please be aware that there are limits on the weight and size of each **c)** \_\_\_\_\_. There is a charge of 90 for overweight bags or **d)** \_\_\_\_\_. Once your **e)** \_\_\_\_\_ is checked in, you can continue to **f)** \_\_\_\_\_. Have your passport and boarding pass ready. At the **g)** \_\_\_\_\_ you will, pass through a(n) **h)** \_\_\_\_\_ and be asked to place coats, shoes and bags on the **i)** \_\_\_\_\_. Your personal items will pass through a(n) **j)** \_\_\_\_\_. Cameras, laptops and electronic equipment will not be damaged by it.

1. **arrivals** прибуття
2. **baggage reclaim** отримання багажу
3. **border agency** паспортний контроль
4. **customs** митниця
5. **check-in** реєстрація
6. **suitcase** валіза
7. **hand luggage** ручний багаж
8. **trolley, cart** візок
9. **luggage** багаж
10. **bulky luggage** громіздкий багаж
11. **passport control** паспортний контроль
12. **conveyor belt** конвейєр
13. **security checkpoint** контрольний пункт
14. **X-ray machine** рентген
15. **metal detector** металодетектор
16. **ground transport** наземний транспорт
17. **domestic flights** внутрішні рейси
18. **connecting flights** сполучувальні рейси
19. **departures** відправлення

## Appendix D On the Plane



### Safety first!

Complete the text with words from the list.

“Ladies and gentlemen. Please give us your full attention as our a) \_\_\_\_\_ demonstrate the safety features on board. Be sure to securely fasten your b) \_\_\_\_\_ for take-off and landing. Put your c) \_\_\_\_\_ in an upright position and close the d) \_\_\_\_\_. Place your e) \_\_\_\_\_ underneath your seat or in a(n) f) \_\_\_\_\_. As this is a nonsmoking flight, smoking is prohibited throughout the g) \_\_\_\_\_, including the h) \_\_\_\_\_. There are four i) \_\_\_\_\_, which are clearly marked. j) \_\_\_\_\_ will guide you to the exits. If needed, k) \_\_\_\_\_ will automatically drop from compartments above you. You will find a(n) l) \_\_\_\_\_ under your seat. Please also look at the safety card, which you’ll find in the m) \_\_\_\_\_ in front of you. We wish you a pleasant flight. Thank you for choosing our airline!”

1. **cabin** салон літака
2. **overhead locker** верхня шафка
3. **hand baggage** ручний багаж
4. **emergency exit** аварійний вихід
5. **window shade** шторка
6. **row** ряд
7. **seat pocket** кишеня
8. **tray table** столик-полиця
9. **safety card** інструкція з безпеки
10. **passenger** пасажир
11. **seat belt, safety belt** ремінь безпеки
12. **seat** сидіння
13. **buckle** пряжка, застібка
14. **armrest** бильце крісла
15. **strap** ремінь
16. **seat back** спинка крісла
17. **oxygen mask** киснева маска

- 18. life jacket** рятувальний жилет
- 19. cabin crew** бригада бортпроводників
- 20. lavatory** туалет
- 21. floor-level lighting** підсвітка підлоги
- 22. aisle** прохід
- 23. flight attendant** бортпроводник, стюардеса