

OPEN WORKING LINEUP obo THIRD SECTOR LAB Ltd

-- KPIs --

***Outcome 1.** The development of reusable templates, tools and software. The definition and publishing of documentation and recipes for capturing, identifying and disseminating shared learning.

***Outcome 2.** Around 65 civic organisations have been supported to better understand what has been done before by other organisations so that they can consider reuse.

***Outcome 3.** Around 65 civic organisations have been supported to share their learning with other organisations.

***Outcome 4.** Increased understanding of how and what collaborators in the Catalyst network are learning and of the drivers and barriers of reuse.

Outcome 4b. Increased understanding of the drivers and barriers of open working.

***Outcome 5.** Increased understanding of the benefits and drawbacks of a re-use driven approach.

	Key Performance Indicators	Number	Progress Update	Related outcome	How KPI has been met
1	Civic organisations engaged with	120	Dev: 29 Sector challenge: 34 Definition: 65	Outcome 2 Outcome 3	128 Charities
2	Group workshops delivered	10		Outcome 3	12 workshops run
3	Organisations provided with 1:1 support (civic orgs and agencies)	36	Dev: 29 SC: 7 Definition: 7	Outcome 2 Outcome 3	Dev: 29 SC: 5 Definition: 25-30
4	Meetings attended with other recipe partners	All meetings	Currently on at least 2 per week	Outcome 4	19 Recipe Teams stand ups 11 Connector catch ups

5	Reuse playback session	1	Feedback on what the project learnt about the benefits and drawbacks of a reuse driven approach More awareness of drivers and barriers to open working.	Outcome 4 Outcome 5	To be reported on in meeting with Tom Keyte w/c 19th April
7	Organisations making their design assets open	60	Unclear how to include sector challenge orgs as some assets will be owned collectively.	Outcome 1	<u>63 organisations/projects have made their assets open.</u> The count for individual organisations is higher as some worked together on shared projects.
8	Organisations who have created a service recipe or written in public about their work	20	Could include recipes, blogs or weeknotes. Difficult to predict but 20 is the minimum we would expect.	Outcome 1	53 recipes created from referrals to Charity Digital 51 weeknotes as of 27/04, more to be counted 58 blogs as of 27/04, more to be counted

9	Organisations feel more confident about sharing the outputs of their work	n/a	Design assets and byproducts Qualitative KPI Evidence to be gathered by InFocus	Outcome 3 Outcome 4b	
10	Organisations feel more willing to share the outputs of their work	n/a	Design assets and byproducts Qualitative KPI Evidence to be gathered by InFocus	Outcome 3 Outcome 4b	
11	Organisations feel more confident about writing openly and regularly about their work	n/a	Qualitative KPI Evidence to be gathered by InFocus	Outcome 3 Outcome 4b	
12	Organisations feel more willing to write openly and regularly about	n/a	Qualitative KPI Evidence to be gathered by InFocus	Outcome 3 Outcome 4b	

	their work				
13	Catalyst collaborators are more aware of the barriers and challenges to open working	n/a	Qualitative KPI Evidence to be gathered by InFocus	Outcome 4	