# Tsvi "Steve" Zandany

6424 York Bridge Circle, Austin, TX 78749 (512) 917-5327 thezandan@gmail.com

## **Technological Competencies**

Source Control Tools	GIT, SVN, TFS, codeCommit.
Build/CI Tools	Jenkins, Bamboo, Urbancode, TimCity, Maven, Gradle, AWS CodePipeline/build, GitLab Pipelines, CircleCI,
Programming Languages/Scripting Languages	Java (OOP), Python (OOP), Ruby (OOP), C, C++, C#, SQL, HTML, Assembly (CISC & RISC), Drools (rules language), Java Groovy, shell/batch scripting, Terraform scripting.
Database Management Systems	Oracle, Microsoft SQL Server/AzureSQL, Sybase, MySQL/MariaDB, PostgreSQL/Redshift, H2, Cassandra, MongoDB.
Applications	Liquibase, Flyway, Docker, Kubernetes, Terraform, MS Office, IBM RSA, Vault (by Hashicorp), Cyberark, Kerberos, Active Directory.
Environments	Windows 7/8/10, MacOS, Linux – Ubuntu, Centos, Debian, Redhat, OpenSuse.

## **Education**

- B.S. in Computer Science, minor in Mathematics Texas State University Round Rock, Texas May 2018
- A.A.S. in Computer Science Austin Community College Austin, Texas May 2016
- A.A.S. in Culinary Arts Austin Community College Austin, Texas May 2012

# **Professional Experience**

## <u>CircleCI</u> Solutions Engineer. Remote (August 2022 — Present)

- Researching, designing, and crafting customized demo presentations for large audiences, proofs of concept (POC's) and solutions for new technical/non-technical and business prospective clients throughout the sales cycle.
- Maximizing the customer experience by providing troubleshooting and software support throughout the POC and the implementation process.
- Assisting prospects with implementing security solutions to their existing environments in conjunction with CirlcleCl implementation on-prem and on the cloud.
- Help answering prospects' security compliance questionnaires with the SAAS product.
- Designing and creating CirlceCI monthly demos, blog posts, training, and hosting live webinars.

### <u>Liquibase (Formerly Datical)</u> Solutions Engineer/Architect. Austin, Texas (January 2020 — August 2022)

- Researching, designing, and crafting customized demo presentations for large audiences, proofs of concept (POC's) and solutions for new technical/non-technical and business prospective clients throughout the sales cycle.
- Maximizing the customer experience by providing troubleshooting and software support throughout the POC and the implementation process.
- Assisting prospects with implementing security solutions to their existing environments in conjunction with Liquibase implementation on-prem and on the cloud.
- Help answering prospects' security compliance questionnaires with the SAAS product.
- Designing and creating Liquibase monthly demos, blog posts, training, and hosting live webinars.
- Assisting with creating new product documentation and tutorials for new product setups.
- Writing Blog posts about the company's solutions to increase sales and awareness.

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 Conducting research about new possible tools and solutions that can integrate with the software and documenting the process.

### Accomplishments:

- Became a Liquibase community contributor, performing product code fixes and pull requests.
- Wrote special documents for customer cases requiring course corrections for configuration issues.
- Improving and writing new internal company processes.
- Maintaining a Docker containerized version of Liquibase.
- Started and maintained Homebrew Liquibase formulae for an easy Liquibase installation process for MacOS users.
- Reached out to a developer that started a Node JS wrapper for Liquibase and got it to be hosted and maintained by Liquibase.
- Created the first Liquibase installer for an optimal customer experience.

# **Datical Software Support Engineer. Austin, Texas (September 2018—January 2020)**

- Identified and performed troubleshooting issues interrupting continuous business workflow related to the integrated Datical product and other DevOps and database tools.
- Assisted with new commercialized product sales by creating new demos, new tutorials, and new documentation without any prior guidance.
- Documented new software and processes information.
- Provided high level tech support using software tools matching to each specific business work environments (i.e. OS, CI/CD platforms such as Jenkins, Bamboo, XebiaLabs, CRM - version control, Datical Version, Oracle, SQL Server, PostgreSQL, DB2, various VM's and servers).
- Applied technical skills through effective understanding of the Software Development Lifecycle (SDLC) Accomplishments:
- Created a scrubber app (C++ based) to hide any sensitive information from clients' log files and therefore was able to retrieve those log files from customers for better, efficient, and faster troubleshooting.
- Created new VM's (AMI's) with new environments matching to clients' environments for the use of reproducing and troubleshooting customers' issues.

#### Accomplishments:

- Recognized as the most outstanding employee, obtaining the semi-yearly award Radical Datical.
- Saved large enterprise presales deals from falling short of completion by providing creative temporary workarounds.

## PeopleAdmin QA Engineer Intern. Austin, Texas (June 2018—August 2018)

- Performed automated UI testing using Ruby on Rails (MVC pattern) web application framework and Capybara library.
- Conducted continuous integration tests using Jenkins.

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- Researched and implemented new test tools for optimized test suite performance using flame graphs visualization.
- Collaborated with a team using Git (Version Control) and GitHub remote repository and Jenkins.

## Accomplishments:

- Successfully completed correction and implementation acceptance tests for the firm's new landing page.
- Conducted efficiency research and found tools for deep analysis over current testing system to improve testing performance.
- Corrected test cases for the newly edited home page.

## Omega Freelance Consultant. Austin, Texas (Sept 2012-2016)

- Performed software and hardware maintenance for business clients.
- Identified and troubleshooted issues interrupting continuous business workflow for Omega clients in Tel Aviv.

# **Israel Phones** Field Agent. Lod, Israel (May 2006—March 2007)

- Led logistics by updating software, customer information for billing purposes.
- Provided maximized customer service and technical support.

## ECI Telecomm Logistics Agent. Petah-Tikva, Israel (January 2006—May 2006)

Successfully assembled printed circuits for various types of amplifiers.

## G. Beres Technologies Assistant Project Manager Petah-Tikva, Israel (December 2004-March 2005)

 Targeted Military Project: Designed, wired, and assembled a communication control panel switchboard model from the original prototype to adapt it for continuous mass production for military army intelligence use.