

Sure! Here's your Privacy Policy rewritten in rich text (formatted for web, app, or PDF display):

Privacy Policy for AVIEPro

Effective Date: May 8, 2025

Thank you for using AVIEPro ("we," "our," "us"). AVIEPro is a private, internal-use mobile and web application designed exclusively for registered homeowners and club members in a secure residential community located in Frankfort, Kentucky.

This Privacy Policy explains how we collect, use, store, and protect your personal information.

1. Who Can Use This App

AVIEPro is not a public app. It is available only to verified and registered homeowners, club members, and designated users within the community.

- Access is granted strictly through invitation and verification.
 - Unauthorized users are not permitted to download, register, or use the app.
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2. Information We Collect

We may collect the following types of information:

- **Account Information:** Name, address, phone number, email, relationship to property or club, and resident role (e.g., primary, secondary, minor, non-resident).
- **Guest and Visitor Data:** Names and details of guests you add or call in through the app.
- **Incident Reports:** Information you submit related to security or community concerns.
- **Vacation Alerts:** Dates and notes provided when setting away alerts.
- **Device and Usage Data:** Basic technical details like device type, app version, and usage logs (used to improve app performance).

Note: We do not collect sensitive personal data such as payment information, biometric data, or social security numbers.

3. How We Use Your Information

Your information is used to:

- Provide app functionality such as guest management, visitor call-ins, vacation alerts, and incident reporting.
- Support community safety by sharing relevant data with the community's security team.
- Maintain accurate access and activity records for internal security operations.
- Communicate important updates, system alerts, or administrative messages.

We do not sell or share your data with advertisers or third parties outside the management of the community.

4. How We Protect Your Information

We employ a combination of technical, administrative, and physical safeguards to:

- Prevent unauthorized access to your data.
- Maintain confidentiality and integrity of resident and guest information.
- Ensure that only verified residents and authorized personnel can access the system.

Access is restricted to the security team, community management, and technical administrators who support the app.

5. Your Choices and Rights

- You may review, update, or correct your account information through the app.
 - You can request removal of your access if you move out or end your membership.
 - For any privacy-related questions, contact us at:
[✉ support@meraksecurity.com](mailto:support@meraksecurity.com)
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6. Data Retention

- We retain your data only as long as necessary to fulfill the purposes for which it was collected and to meet legal or operational requirements.
- Upon leaving the community or ending your membership, your account and data will be deactivated or securely deleted.

7. Updates to This Policy

We may update this Privacy Policy from time to time. When changes occur, we will notify registered users via email or in-app notifications.