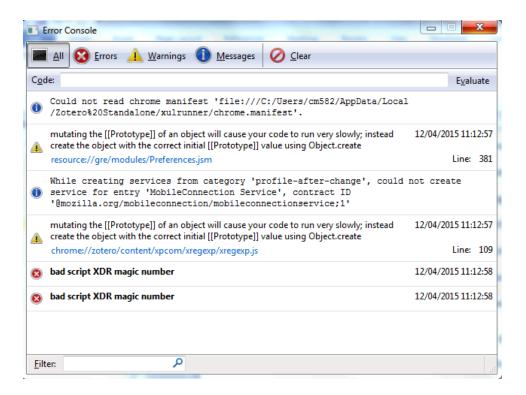
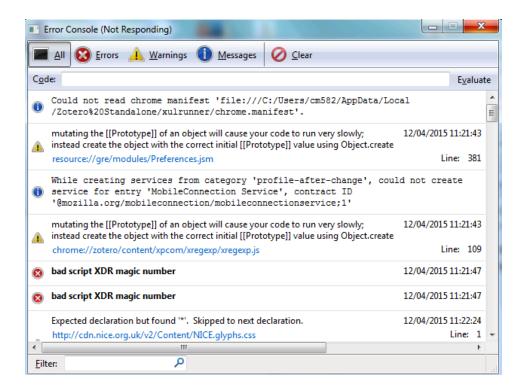
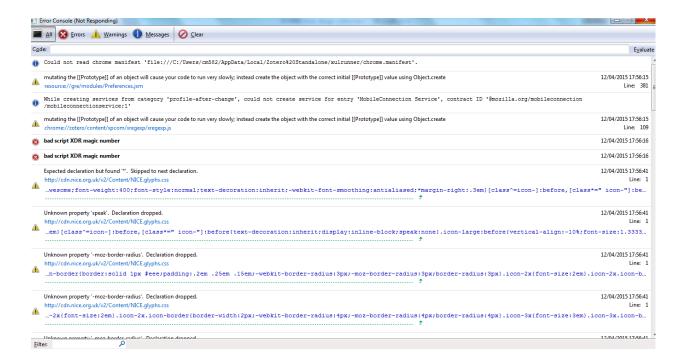
This appears on starting up zotero before any actions have been completed:



When I tried to add a reference from chrome, this happened (as you can see, it has frozen):



Here's an expanded version of the above, but I can't scroll down because the whole programme is unresponsive.



In the frame below, I have repeated the process with a 'last-first' ordering so you can see some more of the text:

