

Gold Boost 04/30 Promotion **Terms and Conditions**

1. General conditions

- 1.1 These terms and conditions (the “Terms and Conditions”) govern the participation of users in the “Gold Boost” Promotion (the “Promotion”) organized by iCash.One (the “Promoter”). All capitalized terms that are not defined in these Terms and Conditions shall have the meaning ascribed to them in the General Terms available at <https://www.app-terms-conditions.icash.one/>.
- 1.2 This Promotion is governed by these specific Terms and Conditions, as well as the General Terms and Conditions of iCash.One available on the app. By participating in this Promotion, all users agree to be bound by both.
- 1.3 The benefits, rewards, and loyalty tiers described under the Loyalty Program terms found in the following link: https://resources.icash.one/icash_one_app/promotional/loyalty/T&CLoyalty_Program.pdf shall apply to Eligible Users (as cumulatively described in Section 4 below) participating in this Promotion, subject to the eligibility criteria, conditions, and limitations established therein.
- 1.4 In case of any inconsistency between these Terms and Conditions, the General Terms and the Loyalty Program terms, these Terms and Conditions shall prevail.

2. Scope and Description of the Promotion

This Promotion is operated by iCash.One and grants Eligible Users the benefit of being upgraded to the Gold loyalty tier for two weeks from the date of communication of this Promotion to the Eligible User, subject to the requirements set forth below.

3. Promotion Period

- 3.1 The Promotion shall be effective from April 30th, 2026, and shall remain in force until May 13th, 2026, both dates inclusive (hereinafter, the “Promotion Period”).
- 3.2 After the Promotion Period, the Eligible User may retain, upgrade, or be downgraded from their current loyalty tier if they no longer meet the requirements to maintain such status.

4. Eligible User

- 4.1 The Promotion is applicable to users that have an account in iCash.One Digital Application.
- 4.2 You must be over 18 years old.
- 4.3 You must hold a valid iCash.One account that is active, duly verified, and not subject to suspension or restriction.
- 4.4 You must have received direct communication about this Promotion by

iCash.One.

4.5 iCash.One reserves the right to determine eligibility at its sole discretion based on its records and applicable transaction history.

5. Gold Rewards

5.1 Eligible Users will receive the Gold member tier status for two weeks from the date of communication of this Promotion to the Eligible User.

5.2 As a Gold member, you will earn 0.7 iCoins for every \$1 deposited.

5.3 Gold membership includes enhanced benefits within the Loyalty Program, including but not limited to: Preferential access to selected campaigns, promotions, dynamics and rewards; Increased accumulation of benefits within the iCash.One ecosystem.

6. iCash.One's Rights

6.1 iCash.One reserves the right, at its sole discretion, to modify, suspend, or terminate the Promotion, in whole or in part, at any time without prior notice nor responsibility whatsoever.

6.2 iCash.One reserves the right to disqualify any user from participation in the Promotion in the event of suspected or attempted fraud, manipulation, or abuse.

6.3 By participating in the Promotion, users acknowledge and agree that iCash.One's determination of eligibility and interpretation of these Terms and Conditions shall be final and binding.

6.4 iCash.One reserves the right to downgrade the eligible User's loyalty tier if, after the Promotion Period, the user no longer meets the requirements to maintain such status.

6.5 Any notice or update relating to the Promotion may be provided via in-app notification, email, or publication on the iCash.One website, and shall be deemed effective upon such publication.

7. Limitation of liability

7.1 To the maximum extent permitted by law, iCash.One, its affiliates, directors, officers, employees, and agents shall not be liable for any loss, damage, cost, expense, or claim of any kind, whether direct or indirect, arising out of or in connection with your participation in this Promotion, including but not limited to:

- a. delays, interruptions, or errors in the operation of the Promotion or the iCash.One Digital Application;
- b. any loss resulting from technical failures, system errors, or unauthorized access;
- c. any act, omission, or default of third-party Merchants or partners; or
- d. any reliance placed by you on information, representations, or promotional materials related to the Promotion.

7.2 This Promotion is provided without any warranty, representation, or condition of any kind, whether express or implied, including but not limited to implied warranties of merchantability, fitness for a particular purpose, or non-infringement.

7.3 iCash.One shall not be responsible or liable for any failure, delay, or error due

to technical, operational, or communication failures, or any other circumstances beyond iCash.One's reasonable control.

8. Force majeure

We shall not have any liability under, or be deemed to be in breach of, these Terms for any delays or failures in performance of any of our obligations under these Terms that result from a Force Majeure Event.

9. Contact details

If you have any questions or concerns about the Promotion, or to report issues with your Digital Application Account, please contact us by email at support@icash.one.

10. Dispute Resolution

In the event of any dispute arising from this Promotion, the decision of iCash.One shall be final and binding.

11. Complaints handling

If you wish to make a complaint about the Promotion, you can email us at support@icash.one, with brief details of your complaint and the phone number and email address associated with your Account. We will acknowledge your complaint by email within seven Business Days. The email will contain details of the complaints handling procedure and your right to refer the complaint if you are dissatisfied with our assessment and ruling.

END OF THE AGREEMENT