

Privacy Policy

Last updated: April 28th, 2022

We at Meta Innovation Ltd. (“AI Translate”, “we”, “us”, or “our”) have created this Privacy Policy to explain how we collect, use, disclose and otherwise process personal information in connection with operating our business. This Privacy Policy describes the practices concerning the information collected by AI Translate, through the use of our websites and mobile applications on which this Privacy Policy is posted.

This Privacy Policy applies to our websites and mobile applications and other online services we may provide on which this Privacy Policy is posted, and our collection of information from our corresponding social media features and pages (each a “**Service**” and collectively, the “**Services**”). In addition to describing how we collect, use, disclose and otherwise process personal information, this Privacy Policy explains the rights and choices available to individuals with respect to their personal information.

We may provide additional privacy notices to you at the time we collect your data. This type of an “in-time” notice will govern how we may process the information you provide at that time.

California residents may click [please see section 8](#) for Your California Privacy Rights

Click on the links below to jump directly to sections of the Privacy Policy:

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1. Information We Collect

We may obtain information about you in a variety of ways, including through your use of our Services, when you email or otherwise communicate with us (including through social media), or when you participate in events or other promotions.

The information that we collect, whether from you directly or automatically, may be considered personal information in certain jurisdictions or personal data under the European General Data Protection Regulation (the “**GDPR**”).

Whenever we refer to personal information in this Privacy Policy, it means personal information or personal data as defined by applicable laws in the relevant jurisdiction.

Categories of personal information we collect, which may vary based on the Service being used:

Category

Specific Examples

A.

Identifiers

A real name, alias, unique personal identifier, online identifier, IP address, email address, account name, or other similar identifiers.

B.

Personal Records

Name, Email address and username. Some personal information included in this category may overlap with other categories.

C.

Commercial information

Records of products or services purchased, obtained, or considered, or other purchasing or consuming histories or tendencies.

D.

Internet or other similar network activity

Information on a consumer's interaction with a website, application, or advertisement. See Information collected by Automated Means below for further details.

E.

Geolocation data

Physical location or movements (inferred from your IP Address).

F.

Sensory data

Audio Recordings (for translation purposes), Images (Avatars added to your account or images taken for translation purposes).

2. Sources of Information and Purposes of Use

Some of this information you provide to us and some we collect when you use our Services. We also may obtain information about you (including personal information) from our business partners, such as vendors, and others. You may choose not to provide some or all of your personal information to us but doing so may prevent us from providing our Services to you or limit our ability to provide you with the level of service that you would otherwise expect from us.

Information collected from you

The following are examples of the types of information you choose to give us when using our services:

- **Feedback:** From time to time, we may request your opinions, suggestions, or modification and improvement ideas (“Feedback”) through surveys, or other similar requests. Any responses you provide are voluntary, however you agree that any Feedback you provide shall be owned by us and may be used by us in our sole discretion.
- **Name:** If we collect your name, we may use it to personalize your user experience.
- **Email Address:** We use your email address to communicate with you about Service related issues with your use of our products and Services, responding to requests, inquiries, comments, and suggestions and updating you with information about your account.
- **Username and/or password:** When you create an account, you provide us with your login credentials, such as email address, username, and password. We use this information to facilitate your access to our website or mobile application and validate your login for your security.
- **Photos:** If you consent, we may collect your photos (for instance, if you want to create an avatar on your profile).
- **Camera/Microphone:** To use certain features in our Services, you may allow us to access your camera or the microphone. Depending on your device, the Apple or Android operating system will ask for your permission before allowing us to access these features.
- **Transcripts:** Your transcripts are stored locally on your device, whether you create them in offline or online mode.
- **Support:** If you contact our support team, we collect the information you give us during the interaction to assist us in dealing with your request and providing you feedback.
- **Purchases:** In the event you purchase products or Services directly from us, we, or a third party on our behalf, may collect the billing information you provide us as well as payment card and other payment information, solely as required to process payment or send you invoices for such purchase. If you pay for Services directly through our website, you authorize us to have our payment processor collect this information.

Information collected by automated means (“Automated Information”)

We collect Automated Information through the use of cookies, SDKs and other technologies. Please see our [Cookies Policy](#) for more information on cookies. On our websites we offer users the option to disable receiving certain types of cookies via our privacy preference centre; however, if cookies are disabled, some features or functionality of our websites may not function correctly.

Automated Information includes information such as:

- IP address
- Operating system used (for example: iOS)
- Device Information
- Time zone
- Identifiers associated with cookies or other technologies that may uniquely identify your device or browser
- Cookies on / off (See our [Cookie Policy](#))
- Dates and times of access
- AdvertisingID (such as Google’s AdvertisingID and Apple’s IDFA)
- Adjust ID (this identifier lets us know where our users found our Services online, record user app events and optimize our advertising efforts)
- Subscription information

We or our third-party service provider may assign you a unique identifier through automated means in order to match information collected from you through different means or at different times, (including both personal information and Automated Information) and to use such information as described in this Privacy Policy.

This Automated Information is generally used for the following purposes:

- for the technical provision of our Services in order to be able to provide you with a functioning user-friendly experience.

- to provide you with a secure experience and to take measures to protect our website and mobile applications from cyber risks.
- to uncover insights about your use of our website and mobile applications in order to improve our Services and features, including developing new products and features.
- to facilitate your access to our website or mobile application.
- to customize our Services for you.
- to help us better understand our current and potential customers so that we may market our Services accordingly.
- events and usage data is captured for our internal business analytics in order to understand how our users interact with our mobile applications and use our services. For example, we may capture when a user visits a screen, taps a button, permits notifications, upgrades, or otherwise interacts with the app.
- Monitoring and analyzing the effectiveness of our communications (including by identifying when emails sent to you have been received and read).

Information collected from integrated services.

We may obtain information, including personal information from third parties and sources that we integrate into our Services either for the provision of our services or to facilitate your access to our Services such as described below.

You may be given the option to access or register for our services through the use of your third-party social media account. If you select this option, your social media provider may make certain of your personal information available to us, such as your email address or other unique identifier or we may be asked to share certain information with such social media providers. If you choose to sign on through your third party social media provider, you authorize us to collect your information from such provider and process it in accordance with this Privacy Policy and you also authorize us to share your information with your social media provider as necessary to permit you to access our services using your social media account. We recommend that you review

your social media provider's privacy policies carefully before using their service to connect to our Services.

3. How We May Use Your Personal Information

In addition to the purposes described above, we may use the information we collect for a variety of purposes, such as the following:

- **Performing Our Services**

- Maintaining or servicing accounts, providing customer service, operating our website and mobile applications; processing or fulfilling orders and transactions, verifying user information, processing payments.
- Communicating about the products and Services we offer, and responding to requests, inquiries, comments, and suggestions.
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- **Internal Research**

- Understanding and evaluating how our Services and features perform with our users.
- Uncovering insights about usage in order to improve the Services and provide customers with enhanced features as well as inform our development of new features and products.
- Development of customized or personalized experiences of our Services, such as remembering your information, so you do not have to re-enter it each time you use one of our Services.

- **Auditing Interactions with Consumers**

- Measuring usage of our websites and mobile applications.

- Measuring our marketing activity (e.g., measuring how a user was acquired).

- **Security**

- To provide you with a secure experience and to take measures to protect our website and mobile applications from cyber risks.
- Protecting against, identifying, investigating, preventing, and responding to fraud, illegal activity (such as incidents of hacking or misuse of our websites and mobile applications), and claims and other liabilities, including by enforcing the terms and conditions that govern the Services we provide.

- **Debugging/Repair**

- Identification and repair of impairments to intended, existing functionality of our Services.

- **Marketing**

- Understanding our customer in order to more effectively market our Services.

- **Quality and Safety Maintenance and Verification**

- Activities related to improving the quality of the Services we provide, including upgrade or enhancement of the Services
- Verification or maintenance of the quality or safety of Services
- Tracking and responding to quality and safety matters.
- Protecting our rights and property.
- **Complying with legal or regulatory requirements, judicial process, industry standards and our company policies, please see our [Terms of Service](#).**
- **Other purposes that may be described at the time you choose to provide personal information to us.**

To perform the above functions, we may match information collected from you through different means or at different times, including both personal information and Automated Information, and use such information along with information obtained from other sources. We may also aggregate and/or de-identify any information that we collect, such that the information no longer identifies any specific individual. We may use, disclose and otherwise process such information for our own legitimate business purposes – including historical and statistical analysis and business planning – without restriction.

4. How We May Share Information about You with Others

We may share information about you for the purposes described in this Privacy Policy or pursuant to a specific “in-time” privacy notice we may provide at the time we collect the information.

Corporate Affiliates

AI Translate is part of the Meta Innovation Ltd. family of businesses. We may share your information with other parts of Meta Innovation Ltd. for legitimate business purposes, including:

- to assist us in technical processing operations, such as data hosting and maintenance, finance, legal and accounting assistance, securing our data and systems and fighting against spam, abuse, fraud, infringement and other wrongdoings; and
- for corporate audit, analysis and consolidated reporting as well as compliance with applicable laws.

Third Party Service Providers

We may share information about you with the following categories of third-party providers for a variety of business purposes:

- **Customer Communications and Insights Platforms.** We may share email, app usage and interactions with our third-party customer communications platform provider for the following business purposes: performing services that allow us to communicate with you and administer your account as well as track your usage for our internal analytics.
- **Internal Business Insights Platforms.** Our third-party internal business analytics platform provides us with the tools to help us understand app usage and interactions and uncover insights that allow us to improve our product and features. We may share or make available unique user identifiers, IDFA, device id, IP address and app usage and events (such as when you subscribed to our services) with these providers for the following business purposes: performing services that allow us to (i) monitor and understand usage in order to enhance existing Services or develop new products and features and (ii) better understand our customers in order to market our products more effectively.
- **Measurement and Attribution.** These service providers offer tools that allow us to measure and attribute the source of new subscription sign ups and that allow us to uncover insights about usage and app events. We may use unique user identifiers made available to us from these third party providers to help us measure the effectiveness of our ads (e.g., where and how a user is acquired) and to uncover information about how our customers are using our apps in order to improve their quality and safety.
- **Other technology providers necessary to provide our services** (including cloud storage and web hosting providers). We may make certain Automated Information and/or aggregate or non-personally identifiable information available for various purposes including monitoring network traffic to detect malicious actors and to protect against malware, fraud or other unlawful uses or activity.
- **Payment processors.** If you purchase our services outside of the Apple, Google or Huawei stores, we will process your payment through

our third-party provider. When you pay in this manner, you authorize and direct us to process your payment through our payment processor. An example of this is our payment partner, Stripe (<https://stripe.com>). Please note we will share certain information such as your email address with our payment processor to facilitate the provision of receipts to you from the payment processor and to address any issues that may arise with your payment.

- **Marketing providers.** We, or the third-party service providers we use to assist us with marketing our own products to you, may use the information we collect from you to provide advertisements and offers for our other products. Additionally, we may share certain information with Facebook that allows us to create Custom or Lookalike Audiences. You may learn more about Facebook Lookalike Audiences [here](#) and about your off-Facebook activity and how to opt out of having such activity sent to Facebook [here](#). We encourage you to review Facebook's [Privacy Policy](#). We may also use Google Ads and Google Analytics to advertise our products, and for remarketing and optimisation purposes. For example, where individuals allow for personalised ads in their Google settings, we use Google Signals on our AI Translate websites to target those interested in our products with advertisements. You may opt-out of the use of this tracking technology by visiting [Google's Advertising and Privacy page](#) or by interacting with our website cookie banners or selecting "manage preferences" in our website footer.

Corporate Transactions

We may share information about you in connection with (including during the evaluation or negotiation of) a corporate change or dissolution, including for example a merger, acquisition, reorganization, consolidation, bankruptcy, liquidation, sale of assets or wind-down of a business . Unless prohibited by applicable law, we reserve the right to transfer the information we maintain in the event we engage in any Corporate Transaction (including, selling or transferring all or a portion of our business or assets). If we engage in such a sale or transfer, we will where feasible - direct the recipient to use the

information in a manner that is consistent with this Privacy Policy. After such a sale or transfer, you may contact the recipient with any inquiries concerning the processing of your personal information.

Legal, Regulatory, Compliance and Similar Reasons

In addition, we may disclose and/or share your information to comply with legal or regulatory requirements (including to comply with a court order, judicial subpoena or other subpoena or warrant), industry standards, judicial process, and our company policies, as well as to protect against, identify, investigate, prevent and respond to fraud, illegal activity (such as identifying and responding to incidents of hacking or misuse of our websites and mobile applications), adverse event reporting, and claims and other liabilities.

We also reserve the right to disclose your information (i) when we believe in good faith that disclosure is appropriate or necessary to take precautions against liability, (ii) to protect our rights or property or the legal and property rights of others and (iii) investigate and defend third party claims or allegations against us.

In addition, we may collect, use and disclose your personal information as required or permitted by applicable law, or as directed by you, in accordance with this Privacy Policy.

5. Do Not Track Disclosures

Some web browsers may transmit "do-not-track" signals to the websites with which the user communicates. Because of differences in how web browsers incorporate and activate this feature, it is not always clear whether users intend for these signals to be transmitted, or whether they even are aware of them. Because there currently is no industry standard concerning what, if anything, websites should do when they receive such signals, our sites do not currently process or respond to "do-not-track" (DNT) settings in your web

browser. If and when a final standard is established and accepted, we will reassess how to respond to these signals.

Certain third parties, such as ad networks, web analytics companies and social media and networking platforms, collect information about your online activities over time and across websites. These third parties may not change their tracking practices in response to DNT settings in your web browser and we do not obligate these parties to honor DNT settings. Information about how to opt out from your data being used by third parties can be found above under "*Information collected by automated means.*"

6. Social Media

We maintain a presence on several social networking and blogging platforms, such as Facebook, Instagram, Google, WordPress, LinkedIn, TikTok and Twitter. We may incorporate some third-party social networking features into our Services (including, allowing users to interact with others and share certain content and information on social media platforms) or utilize third-party provided platforms to publish or manage the Services or portions thereof. Through these platforms and features, we receive or may share information about you, and this Privacy Policy applies to that information as well. In addition, some providers of third-party social media or blogging platforms we utilize have their own privacy policies which explain how the third parties that provide them may collect, use and protect your information (e.g., if you establish an account with such platform providers directly). By using social features, you agree to those third parties' privacy policies and terms of use.

If you choose to communicate with us or another user through social features available on our websites or mobile applications or through our social media pages, or other similar communication or messaging features or services, such information may be made publicly available. **For security purposes, please do not include any password, social security number, payment card or other sensitive information via these features.** We have the right,

but not the obligation to monitor messages and communications between and among users for security and training purposes. We may, but are not obligated to, remove any content we deem inappropriate.

TikTok

For some of our products, we compare limited user data with TikTok users who click on our ads on in that platform. We do this in order to measure how successful our app install campaigns are on that platform. In those circumstances we will be a joint controller with TikTok. Further information on how TikTok processes personal data, including the legal basis TikTok relies on and the ways to exercise your data subject rights with TikTok, can be found in TikTok's [privacy policy](#).

7. Information for Individuals in the European Economic Area (EEA)

Your Choices and Rights.

As a resident of the EEA, you may have some or all of the following rights in relation to how we use your personal information:

- **Access:** you may request access to your personal information and receive copies of it;
- **Correction:** you may have inaccurate/incomplete personal information corrected and updated;
- **Object to, or Limit or Restrict, Use of Data:** you can ask us to stop using all or some of your personal information or to limit our use of it;
- **Deletion:** in certain circumstances, you can request a right "to be forgotten" (this is a right to have your information deleted or our use of your data restricted). We will honor such requests unless we have to retain this information to comply with a legal obligation or unless we have an overriding interest to retain it;

- **Deletion:** in certain circumstances, you can request a right "to be forgotten" (this is a right to have your information deleted or our use of your data restricted). We will honor such requests unless we have to retain this information to comply with a legal obligation or unless we have an overriding interest to retain it;
- **Portability:** in certain circumstances, exercise the right to data portability (this is a right to obtain a transferable version of your personal information to transfer to another provider); and
- **Consent Management:** where we rely on consent to process your personal data, you may withdraw consent at any time. You do not have to provide a reason for your withdrawal where processing is based on consent.

If you are a resident of the EEA and you wish to access, change or delete personal information we hold about you, you may contact us [here](#). If we change or delete your personal information or if you decline to actively share certain personal information with us, we may not be able to provide you with our Services or some of the features and functionality of our Services. In addition, you may contact us [here](#) to request that we not disclose your personal information to third parties (other than those that are acting as our agent to perform tasks on our behalf, such as data processors). Keep in mind, we may reject requests for certain reasons, including if the request is unlawful or if it may infringe on the rights and freedoms of another person. For example, we may not be able to accommodate certain requests to object to the processing of personal information, notably where such requests would not allow us to provide our service to you anymore.

For your protection, we may require proof of identity and verification before we can answer the above requests.

Legal basis for processing data

In this section, we identify the legal grounds on which we rely to process personal information.

In some cases, we have a legitimate interest to process the personal information that we collect, such as to develop, administer and support our products and services; to operate, evaluate and improve our business; to facilitate and manage engagement programs; to promote research; to support our recruitment activities; or to facilitate a Corporate Transaction (including a sale of assets or merger or acquisition).

In other cases, we process personal information to fulfill our contracts with business partners, such as third parties that distribute our products.

It may be also necessary for us to process personal information to establish, exercise or defend against fraud, illegal activity, and claims and other liabilities, including by enforcing the terms and conditions that govern the Services we provide.

Our processing of certain information may be necessary to comply with our legal obligations, and for reasons of public interest, such as with respect to adverse event and product safety reporting. We may also process personal information as specifically permitted by applicable legal requirements. If we rely on consent for the processing of your personal information, we will seek such consent at the time we collect your personal information.

International data transfers

We may transfer your personal information to countries other than the country in which the data was originally collected for the purposes described in this Privacy Policy. For example, if you are located outside of the United States, we may transfer your personal information to the United States, where IAC Group is headquartered. The countries to which we transfer personal information may not have the same data protection laws as the country in which you initially provided the information. When we transfer personal information across borders, we consider a variety of requirements that may apply to such transfers.

Specifically, we may transfer personal information from the European Economic Area to:

- Countries that the European Commissions has deemed to adequately safeguard personal information,
- Pursuant to the recipient's compliance with standard contractual clauses (also known as Model Clauses), or Binding Corporate Rules,
- Pursuant to the consent of the individual to whom the personal information pertains, or
- As otherwise permitted by applicable EEA requirements.

8. Information for Residents of California: Your California Privacy Rights

If you are a California resident, the California Consumer Privacy Act ("CCPA") may provide you with rights that are in addition to those set forth elsewhere in this Privacy Policy rights regarding our use of your personal information. The CCPA Notice applies to "Consumers" as defined by the law. This section describes your CCPA rights as a California Consumer and explains how to exercise those rights. See [Sections 1 - 4](#) above to learn what information we collect from you and how it is collected, used and shared.

Access to Information and Data Portability Rights

You have the right to send us a request, no more than twice in a twelve-month period, for any of the following for the period that is twelve months prior to the request date:

- The categories of personal information we have collected about you.
- The categories of sources from which we collected your personal information.

- The business or commercial purposes for our collecting or selling your personal information.
- The categories of third parties to whom we have shared your personal information.
- The specific pieces of personal information we have collected about you
- A list of the categories of personal information disclosed for a business purpose in the prior 12 months, or that no disclosure occurred.
- A list of the categories of personal information sold about you in the prior 12 months, or that no sale occurred. If we sold your personal information, we will explain:
 - *The categories of your personal information we have sold.*
 - *The categories of third parties to which we sold personal information, by categories of personal information sold for each third party.*

You have the right to make or obtain a transportable copy, no more than twice in a twelve-month period, of your personal information that we have collected in the period that is 12 months prior to the request date and are maintaining.

Data Deletion Rights

Except to the extent we have a basis for retention under CCPA, you may request that we delete your personal information that we have collected directly from you and are maintaining. Note also that we are not required to delete your personal information that we did not collect directly from you.

Exercising Your Rights

To make a request for access, portability or deletion according to your rights under CCPA, click [here](#) or mail your request for the attention of the Privacy / Legal Department to Meta Innovation Ltd., 330 West 34th St., 5th Floor, New York, NY 10001. California Consumers may exercise these rights via an authorized agent who meets the agency requirements of the CCPA. We cannot respond to your request or provide you with personal information if we cannot verify your identity or authority to make the request and confirm that

the personal information relates to you. Any request you submit to us is subject to an identification and residency verification process (“**Verifiable Consumer Request**”).

The Verifiable Consumer Request must:

- Provide sufficient information that allows us to reasonably verify you are the person about whom we collected personal information or an authorized representative; and
- Describe your request with sufficient detail that allows us to properly understand, evaluate, and respond to it.

Some personal information we maintain about Consumers is not sufficiently associated with enough personal information about the Consumer for us to be able to verify that it is a particular Consumer’s personal information (e.g., clickstream data tied only to a pseudonymous browser ID). As required by the CCPA, we do not include that personal information in response to Verifiable Consumer Requests. If we cannot comply with a request, we will explain the reasons in our response.

We will make commercially reasonable efforts to identify Consumer personal information that we collect, process, store, disclose, and otherwise use and to respond to your California Consumer privacy rights requests. We will typically not charge a fee to fully respond to your requests, but we may charge a reasonable fee, or refuse to act upon a request, if your request is excessive, repetitive, unfounded, or overly burdensome.

We do not “sell” personal information that we collect from you, in accordance with the definition of “sell” in the CCPA, and will treat personal information we collect from you as subject to a do not sell request. There is not yet a consensus as to whether third party cookies and tracking devices associated with our websites and mobile apps may constitute a “sale” of your personal information as defined by the CCPA.

We will not discriminate against you in a manner prohibited by the CCPA because you exercise your CCPA rights. However, we may charge a different price or rate, or offer a different level or quality of good or service, to the extent that doing so is reasonably related to the value of the applicable data. In addition, we may offer you financial incentives for the collection, sale and retention and use of your personal information as permitted by the CCPA that can, without limitation, result in reasonably different prices, rates, or quality levels. The material aspects of any financial incentive will be explained and described in its program terms. We may add or change incentive programs and/or their terms by posting notice on the program descriptions and terms linked to above so check them regularly.

California's "Shine the Light" law, Civil Code section 1798.83, requires certain businesses to respond to requests from California customers asking about the businesses' practices related to disclosing personal information to third parties for the third parties' direct marketing purposes. Alternatively, such businesses may have in place a policy not to disclose personal information of customers to third parties for the third parties' direct marketing purposes if the customer has exercised an option to opt-out of such information-sharing. As discussed above, if we share Personal Information with third parties for their marketing purposes you will be able to elect for us not to do so by submitting your request [here](#) (please include your name, mailing address, and email address).

To find out more about our "do not track" practices under Cal. Bus. & Prof. Code § 22575, see the [Do Not Track Disclosures section](#) of this Privacy Policy.

9. Online Privacy Choices and Rights

Access, Edit and Delete Your Information.

If you are a resident of the EEA, your rights to access, edit and delete your information can be found in the [Information for Individuals in the European](#)

[Economic Area \(EEA\)](#) section of this Privacy Policy. If you are a California resident, your rights to access, edit and delete can be found in the [Information for Residents of California: Your California Privacy Rights section](#) of this Privacy Policy.

If you are not a resident of the EEA or California, depending on your location, you may be able make requests to access, correct and/or delete certain personal information that you provide to AI Translate. For your protection, we may require proof and verification of identity and jurisdiction of residency before we can answer the above requests. If you wish to make such a request, you may contact us at the support email indicated in the How to Contact Us section of this Privacy Policy. If we change or delete your personal information or if you decline to actively share certain personal information with us, we may not be able to provide to you our services or some of the features and functionality of our services. Once we have verified that you own the account, we will honor such requests at our discretion and in accordance with applicable law.

Device permissions

Mobile platforms have permission systems for specific types of device data and notifications, such as camera and microphone as well as push notifications. Where applicable, you can change your settings on your device to either consent or oppose the collection of the corresponding information or the display of the corresponding notifications. Of course, if you do that, certain services may lose full functionality.

Uninstall

You can stop all information collection by the app by disabling call forwarding and deactivating your account by following the instructions on the Service's Settings screen and then uninstalling the app using the standard uninstall process for your device. If you uninstall the app from your mobile device, the unique identifier associated with your device will continue to be stored. If you

reinstall the application on the same mobile device, we will be able to re-associate this identifier to your previous transactions and activities.

Email

If you receive commercial email from us, you may unsubscribe at any time by following the instructions contained within the email. You may also opt-out from receiving commercial email from us, and any other promotional communications that we may send to you from time to time, by sending your request to us by the applicable mobile application support email indicated in the How to Contact Us section of this Privacy Policy. Please be aware that if you opt-out of receiving commercial email from us or otherwise modify the nature or frequency of promotional communications you receive from us, it may take up to ten business days for us to process your request, and you may receive promotional communications from us that you have opted-out from during that period. Additionally, even after you opt-out from receiving commercial messages from us, you will continue to receive transactional or administrative messages from us regarding the Services.

Location information

If you choose to opt-in, some of our apps may collect your device's precise real-time location. You may be able to opt out from further allowing us to have access to such location data by managing your location preferences in the app and/or on your device.

Notice to Nevada users

Under Nevada law, Nevada residents may opt out of the "sale" of certain "covered information" (as defined under Nevada law) collected by operators of websites or online services. We currently do not sell covered information, as "sale" is defined by Nevada law, and we do not have plans to sell this information. However, if you would like to be notified if we decide in the future to sell personal information covered by the Act, please contact us [here](#). You are responsible for updating any change in your email address by the same

method and we are not obligated to cross-reference other emails you may have otherwise provided us for other purposes. We will maintain this information and contact you if our practices change.

International Transfers

Our Services are hosted in the United States. If you choose to use our Services from outside the United States, with laws governing data collection and use that may differ from United States law, note that you are transferring your personal information outside of those regions to the United States for storage and processing. We may transfer your data from the United States to other countries in connection with the storage and processing of data to operate our business. By using our Services and providing personal information, you consent to such transfer, storage and processing. If you are a resident of the EEA, you can learn more about transfers outside the EEA in the Information for Residents of the European Economic Area section of this Privacy Policy.

Marketing Opt-Outs

Some of the service providers that we use to market our Services and show our ads on other websites and mobile applications may participate in the Digital Advertising Alliance's ("**DAA**") Self-Regulatory Program for Online Behavioral Advertising. To learn more about how you can exercise certain choices regarding Interest-based Advertising on the websites and mobile applications that you visit and use, including use of cross-device data for serving ads, visit <http://www.aboutads.info/choices/>, and <http://www.aboutads.info/appchoices> for information on the DAA's opt-out program specifically for mobile apps (including use of precise location for third party ads). Some of these companies may also be members of the Network Advertising Initiative ("**NAI**"). To learn more about the NAI and your opt-out options for their members, see <http://www.networkadvertising.org/choices/>.

When you allow Notifications, we may send you offers, and promotions related to our products and features. You may opt-out of these through the Settings menu on your device.

10. Data Retention

Except as provided below, we may retain your personal information for the longer of three (3) years after we become aware that you have ceased using our Services or for so long as necessary to fulfill any contractual obligation governing the information or our legal and regulatory obligations. However, we may not know if you have stopped using our services, so we encourage you to contact us at the appropriate support email in the [How to Contact Us](#) section of this Privacy Policy if you are no longer using the services. We may retain other information that is not personally identifiable for backups, archiving, prevention of fraud and abuse, analytics, or where we otherwise reasonably believe that we have a legitimate reason to do so.

11. How We Protect Personal Information

We use various efforts intended to safeguard the security and integrity of personal information collected through our Services. Despite these measures, however, we cannot and do not guarantee that information will be absolutely safe from interception or intrusion during transmission or while stored on our system, or otherwise, and you provide information to us at your own risk.

If you correspond with us by e-mail or using Web forms available through our Services, you should be aware that your transmission might not be secure from access by unauthorized parties. We have no liability for disclosure of your information due to errors or unauthorized acts of third parties during or after transmission. If you create an account as part of using our Services, you

are responsible for maintaining the confidentiality of your account password and for any activity that occurs under your account. Please notify us of any unauthorized use of your password or account.

If we believe that the security of your personal information in our care may have been compromised, we may seek to notify you. If we have your email address, we may notify you by e-mail to the most recent e-mail address you have provided us in your account profile. Please keep your email address in your account up to date. You can change that e-mail address anytime in your account profile. If you receive a notice from us, you can print it to retain a copy of it. To receive these notices, you must check your email account using your computer or mobile device and email application software. We may also post a conspicuous notice on our site or notify you through the mobile application. You consent to our use of email, text message and/or notification through the app as a means of such notification. If you prefer for us to use the postal service to notify you in this situation, please let us know by submitting your request [here](#). You can make this election any time, and it will apply to notifications we make after a reasonable time thereafter for us to process your request. You may also use this email address to request a print copy, at no charge, of an electronic notice we have sent to you regarding a compromise of your personal information.

12. Links to Websites and Third-Party Content

For your convenience and information, we may provide links to websites and other third-party content that is not owned or operated by us. The websites and third-party content to which we link may have separate privacy notices or policies. We are not responsible for the privacy practices of any entity that it does not own or control. We encourage you to review the privacy policies of such third parties before providing them with any personal information.

13. Information Relating to Children

We do not knowingly collect information from children under the age of 16 years old (or older if required in an applicable jurisdiction to comply with applicable laws). If you are not over 16 years old (or older if required in an applicable jurisdiction to comply with applicable laws) then **DO NOT DOWNLOAD OR USE THE SERVICES**. If you believe that we may have personal information from or about a child under the age of 16 years old, please contact us [here](#). Note that we'll attempt to delete the account of any child under the age of 16 that's reported to us as soon as possible. You are responsible for any and all account activity conducted by a minor on your account.

14. AI Translate API Services

AI Translate also offers a service to businesses by providing an AI Translate application programming interface (API) to companies. This allows companies to integrate AI Translate's translation algorithms into its own products or services. Where AI Translate engages with businesses on this basis, then AI Translate will be a processor of any personal data it processes on behalf of the business (the controller). AI Translate does not store any text received from such businesses and ensures that appropriate Data Processing Agreements are in place with each business.

15. Updates to Our Privacy Policy

We reserve the right to change this Privacy Policy at any time. When we update this Privacy Policy, we will notify you of changes that are deemed material under applicable legal requirements by updating the date of this Privacy Policy. In some cases (for example, if we make certain material changes) and when required by applicable law, we may inform you by

additional means, such as by sending you an email. In some cases, when required by applicable law, we may obtain your consent to the changes.

16. How to Contact Us

If you have any questions or require support in relation to our products or services, our support team can be contacted by email here:

meta.innovation@outlook.com.

If you have any questions, comments, or concerns about our Privacy Policy or our privacy practices, or to exercise a data subject right under an applicable privacy law, please contact us using the details below:

- If you are located in Europe, please contact us meta.innovation@outlook.com
- If you are a resident of California, please contact us meta.innovation@outlook.com.

Without prejudice to any other rights you may have, if you are located in the EEA, you also have the right to file a complaint against AI Translate with the Austrian Data Protection Commissioner ("**DPC**"), which is AI Translates Lead Supervisory Authority. The DPC's contact details are:

- E-Mail: meta.innovation@outlook.com .