

## **Privacy Policy**

Cowealthy Inc. built the Ecoflow Smart Fan App as a Commercial app. This SERVICE is provided by Cowealthy Inc. and is intended for use as is.

This page is used to inform visitors regarding our policies with the collection, use, and disclosure of Personal Information if anyone decided to use our Service.

If you choose to use our Service, then you agree to the collection and use of information in relation to this policy. The Personal Information that we collect is used for providing and improving the Service. We will not use or share your information with anyone except as described in this Privacy Policy.

The terms used in this Privacy Policy have the same meanings as in our Terms and Conditions, which are accessible at Ecoflow Smart Fan App unless otherwise defined in this Privacy Policy.

## **Information Collection and Use**

For a better experience, while using our Service, we may require you to provide us with certain personally identifiable information, including but not limited to photos that can be uploaded by you to be used to personalize your own user profile or your organization's profile and in some cases this photo can be the picture of the content that you want to create entry on. In our case, the Ecoflow Smart Fan application is currently Bluetooth only and does not communicate with our cloud services (virtual workspaces) but in a future version, it may need users to connect to their personal account for authorization purposes and some optional personalization information may be requested from users. The information that we request will be retained by us and used as described in this privacy policy.

Additionally, since Ecoflow Smart Fan devices can connect through Bluetooth Technology, and because this particular app has been developed for the communication and the management of nearby or remote Ecoflow Smart Fan devices, this app needs to access the Bluetooth of the device that the app is being used on.

## **Service Providers**

We may employ third-party companies and individuals due to the following reasons:

- \* To facilitate our Service;
- \* To provide the Service on our behalf;
- \* To perform Service-related services; or

\* To assist us in analyzing how our Service is used.

We want to inform users of this Service that these third parties have access to their Personal Information. The reason is to perform the tasks assigned to them on our behalf. However, they are obligated not to disclose or use the information for any other purpose.

## **Security**

We value your trust in providing us your Personal Information, thus we are striving to use commercially acceptable means of protecting it. But remember that no method of transmission over the internet, or method of electronic storage is 100% secure and reliable, and we cannot guarantee its absolute security.

## **Links to Other Sites**

This Service may contain links to other sites. If you click on a third-party link, you will be directed to that site. Note that these external sites are not operated by us. Therefore, we strongly advise you to review the Privacy Policy of these websites. We have no control over and assume no responsibility for the content, privacy policies, or practices of any third-party sites or services.

## **Children's Privacy**

These Services do not address anyone under the age of 13. We do not knowingly collect personally identifiable information from children under 13 years of age. In the case we discover that a child under 13 has provided us with personal information, we immediately delete this from our servers. If you are a parent or guardian and you are aware that your child has provided us with personal information, please contact us so that we will be able to do the necessary actions.

## **Terms & Conditions**

By downloading or using the app, these terms will automatically apply to you – you should make sure therefore that you read them carefully before using the app. You're not allowed to copy or modify the app, any part of the app, or our trademarks in any way. You're not allowed to attempt to extract the source code of the app, and you also shouldn't try to translate the app into other languages or make derivative versions. The app itself, and all the trademarks, copyright, database rights, and other intellectual property rights related to it, still belong to Cowealthy Inc.

Cowealthy Inc. is committed to ensuring that the app is as useful and efficient as possible. For that reason, we reserve the right to make changes to the app or to charge for its services, at any time and for any reason. We will never charge you for the app or its services without making it very clear to you exactly what you're paying for.

The Ecoflow Smart Fan App stores and processes personal data that you have provided to us, to provide our Service. It's your responsibility to keep your phone and access to the app secure. We therefore recommend that you do not jailbreak or root your phone, which is the process of removing software restrictions and limitations imposed by the official operating system of your device. It could make your phone vulnerable to malware/viruses/malicious programs, compromise your phone's security features and it could mean that the Ecoflow Smart Fan App won't work properly or at all.

You should be aware that there are certain things that Cowealthy Inc. will not take responsibility for. Certain functions of the app will require the app to have an active internet connection. The connection can be Wi-Fi or provided by your mobile network provider, but Cowealthy Inc. cannot take responsibility for the app not working at full functionality if you don't have access to Wi-Fi, and you don't have any of your data allowance left. In the current time of this document's creation however, Ecoflow Smart Fan application only requires an active and working Bluetooth technology on the device that it's being installed on.

If you're using the app outside of an area with Wi-Fi, you should remember that the terms of the agreement with your mobile network provider will still apply. As a result, you may be charged by your mobile provider for the cost of data for the duration of the connection while accessing the app, or other third-party charges. In using the app, you're accepting responsibility for any such charges, including roaming data charges if you use the app outside of your home territory (i.e. region or country) without turning off data roaming. If you are not the bill payer for the device on which you're using the app, please be aware that we assume that you have received permission from the bill payer for using the app.

Along the same lines, Cowealthy Inc. cannot always take responsibility for the way you use the app i.e. You need to make sure that your device stays charged – if it runs out of battery and you can't turn it on to avail the Service, Cowealthy Inc. cannot accept responsibility.

With respect to Cowealthy Inc.'s responsibility for your use of the app, when you're using the app, it's important to bear in mind that although we endeavor to ensure that it is updated and correct at all times, we do rely on third parties to provide information to us so that we can make

it available to you. Cowealthy Inc. accepts no liability for any loss, direct or indirect, you experience as a result of relying wholly on this functionality of the app.

At some point, we may wish to update the app. The app is currently available on Android (& iOS soon) – the requirements for the both systems (and for any additional systems we decide to extend the availability of the app to) may change, and you'll need to download the updates if you want to keep using the app. Cowealthy Inc. does not promise that it will always update the app so that it is relevant to you and/or works with the Android & iOS version that you have installed on your device. However, you promise to always accept updates to the application when offered to you. We may also wish to stop providing the app, and may terminate use of it at any time without giving notice of termination to you. Unless we tell you otherwise, upon any termination, (a) the rights and licenses granted to you in these terms will end; (b) you must stop using the app, and (if needed) delete it from your device. Nevertheless, on any case of termination of the app, you still hold your rights on the payments that you have made and may request a refund if possible according to our personalized deal made with you or with your organization.

### **Changes to This Terms and Conditions**

We may update our Terms and Conditions from time to time. Thus, you are advised to review this page periodically for any changes. We will notify you of any changes by posting the new Terms and Conditions on this page.

These terms and conditions are effective as of 2024-09-05.

### **Contact Us**

If you have any questions or suggestions about our Terms and Conditions, do not hesitate to contact us at [support@cowealthy.com](mailto:support@cowealthy.com).