

**LCB COVID-19 Compliance Action**

Out of 7,878 complaints, 1,509 have been validated as substantiated. 418 corrective actions have been issued, including 31 AVNs. 78% of licensees come into compliance with education only, with 1672 education hours provided.

- 1509 Substantiated Complaints
- 1 Notice To Correct
- 284 Verbal Warning
- 102 Written Warning
- 31 AVN
- 1672 Education Hours

