

# Privacy Policy for Rain Nepal - Weather & Safety

**Effective Date:** June 11, 2025 **Last Updated:** June 11, 2025

## Introduction

Rain Nepal - Weather & Safety ("we," "our," or "us") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our mobile application **Rain Nepal - Weather & Safety** (the "App").

Please read this privacy policy carefully. If you do not agree with the terms of this privacy policy, please do not access the application.

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## Information We Collect

### 1. Personal Information

We may collect personal information that you voluntarily provide to us when you:

- Create an account or profile
- Submit safety reports
- Contact us for support
- Participate in community features

**Types of personal information may include:**

- Name and email address (optional)
- Profile information you choose to provide
- Contact information for support purposes

### 2. Location Information

**Precise Location Data:**

- We collect your device's precise location when you submit safety reports
- Location data helps us provide accurate, location-based safety alerts
- You can disable location services in your device settings, but this may limit app functionality

**Location Usage:**

- Display relevant safety reports for your area
- Send location-based alerts and notifications
- Improve our weather and safety data accuracy
- Aggregate location data for community safety analytics

### **3. User-Generated Content**

When you submit reports, we collect:

- Photos and descriptions of safety conditions
- Text content of your reports
- Timestamps and location data associated with reports
- Severity assessments and category selections

### **4. Device and Usage Information**

**Automatically Collected Information:**

- Device type, operating system, and version
- App version and usage statistics
- Crash reports and performance data
- Network connection information
- App preferences and settings

### **5. Weather and Environmental Data**

- Weather data from third-party services (OpenWeatherMap)
- Environmental monitoring data
- Historical weather patterns for your area

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## **How We Use Your Information**

**Primary Uses:**

**1. Safety Services:**

- Provide real-time safety alerts and reports
- Display relevant weather information
- Enable community reporting features

**2. App Functionality:**

- Operate and maintain the app
- Improve user experience and performance
- Provide customer support

### 3. **Community Safety:**

- Aggregate anonymous data for safety analytics
- Identify high-risk areas and patterns
- Improve emergency response coordination

### 4. **Communication:**

- Send important safety alerts
- Provide app updates and notifications
- Respond to support requests

### **Analytics and Improvement:**

- Analyze app usage patterns (anonymized)
  - Improve weather prediction accuracy
  - Enhance safety reporting features
  - Monitor app performance and crashes
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## **Information Sharing and Disclosure**

**We DO NOT sell your personal information to third parties.**

**We may share information in the following situations:**

### **1. Public Safety Reports**

- Safety reports you submit may be visible to other app users
- Reports include location and description but not personal identifiers
- You can choose to submit reports anonymously

### **2. Emergency Situations**

- We may share information with emergency services if required for public safety
- Government authorities may request information during disaster response

### **3. Service Providers**

We may share information with trusted third-party service providers:

- **Firebase/Google Cloud:** Data storage and backend services
- **OpenWeatherMap:** Weather data services
- **Google AdMob:** Advertising services (see Advertising section)

### **4. Legal Requirements**

- Comply with legal obligations

- Protect our rights and safety
  - Investigate fraud or security issues
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## Third-Party Services

### Firestore (Google)

- **Services Used:** Authentication, Cloud Firestore, Analytics
- **Data Shared:** User accounts, app usage data, safety reports
- **Privacy Policy:** <https://firebase.google.com/support/privacy>

### OpenWeatherMap

- **Services Used:** Weather data and forecasts
- **Data Shared:** Location data for weather requests
- **Privacy Policy:** <https://openweathermap.org/privacy-policy>

### Google AdMob

- **Services Used:** In-app advertising
  - **Data Shared:** Device identifiers, usage patterns
  - **Privacy Policy:** <https://policies.google.com/privacy>
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## Advertising and Analytics

### Google AdMob

- We display advertisements through Google AdMob
- AdMob may collect device identifiers and usage information
- You can opt out of personalized advertising in your device settings
- Ad revenue helps us keep the app free for all users

### Google Analytics for Firebase

- We use Firebase Analytics to understand app usage
  - Data is aggregated and anonymized
  - Helps us improve app performance and features
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## Data Security

## Security Measures:

- Encryption of data in transit and at rest
- Secure Firebase infrastructure
- Regular security updates and monitoring
- Limited access to personal information

## Your Responsibilities:

- Keep your device secure
  - Use strong authentication methods
  - Report security concerns promptly
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## Data Retention

- **Safety Reports:** Retained indefinitely for community safety purposes
  - **Personal Information:** Retained while your account is active
  - **Usage Data:** Retained for analytics purposes (anonymized after 2 years)
  - **Location Data:** Retained only as long as necessary for safety services
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## Your Rights and Choices

### Account Control:

- Update or delete your account information
- Choose what information to include in reports
- Control location sharing preferences

### Communication Preferences:

- Opt out of non-essential notifications
- Choose which types of alerts to receive
- Contact us to update preferences

### Data Access:

- Request access to your personal information
  - Request correction of inaccurate information
  - Request deletion of your account and data
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## Children's Privacy

Rain Nepal - Weather & Safety is not intended for children under 13 years of age. We do not knowingly collect personal information from children under 13. If you are a parent or guardian and believe your child has provided us with personal information, please contact us.

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## International Users

Rain Nepal - Weather & Safety is designed primarily for users in Nepal. If you access the app from outside Nepal, please be aware that your information may be transferred to and processed in Nepal and other countries where our service providers operate.

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## Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any changes by:

- Posting the new Privacy Policy in the app
  - Sending a notification through the app
  - Updating the "Last Updated" date
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## Contact Us

If you have questions or concerns about this Privacy Policy, please contact us:

- **Email:** athakuri700@gmail.com
- **Address:** Kathmandu, Nepal

## Data Controller Information

Rain Nepal - Weather & Safety, Kathmandu, Nepal

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## Consent

By using Rain Nepal - Weather & Safety, you consent to the collection and use of your information as described in this Privacy Policy.

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*This Privacy Policy is effective as of June 11, 2025 and applies to all users of the Rain Nepal - Weather & Safety application.*