

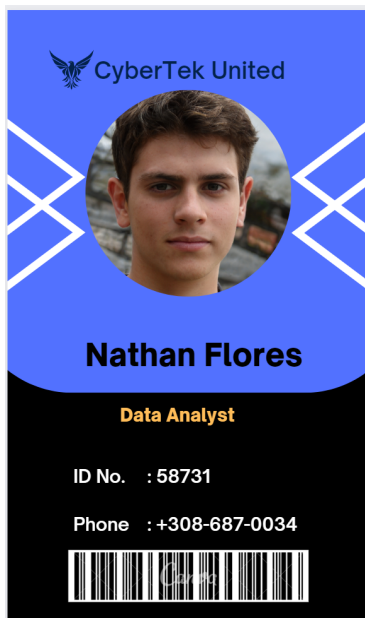
Cesarina Nucci



Cesarina Nucci has been working for CyberTek United since 2015. She started working for the company as a college intern and works closely with Charlotte Price, who is the Information Technology Manager. Even though Cesarina does not hold a managerial position, she has been informed that, with the recent growth in hiring, she has been earmarked for a promotion, and Charlotte has been training her to assume that role.

Cesarina stated that she was asked by the human resources manager, Gabriel Parker, earlier in the day to give new hires a tour of the server room, which is part of a complete company tour of all departments. Gabby tried to do the tour earlier in the day but was called back to her office to deal with an emergency.

Nathan Flores



Nathan Flores gained his job at CyberTek United by being referred by a friend, John Martinez. John and Nathan were college roommates and grew up in the same hometown. When Nathan expressed a desire to change jobs, John urged him to apply, as the company was growing and had a very generous salary and benefits package. Nathan, who already had a security clearance and a reputation for being a hard worker, was a natural fit for the company.

Nathan was in the server room as part of a tour for new hires. The tour was originally scheduled for earlier in the day, but Mrs. Gabriel Parker canceled it at the last minute. Nathan's new role as data analyst does require him to work closely with the IT department; however, this was his only visit to the server room prior to the security breach.

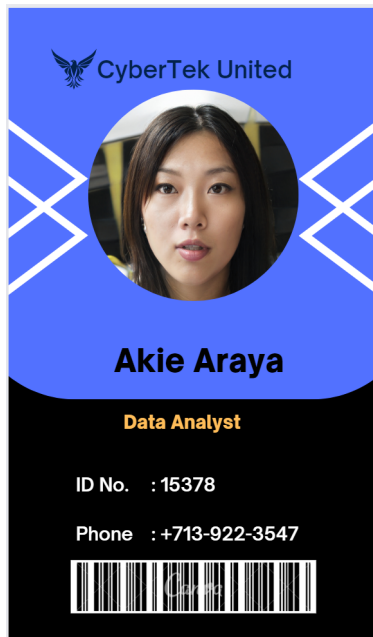
Sophia Wright



Sophia Wright, mother of twin boys, returned to CyberTek United after leaving her position to care for her twins. Now that the boys are in kindergarten, Sophia is returning to the company and resuming her old responsibilities.

Since the company relocated to a new building during the time she wasn't working for them, Sophia was included in a company tour that was part of new employee orientation. The tour was originally scheduled for the morning, but it was rescheduled. The tour included a walk through of the server room.

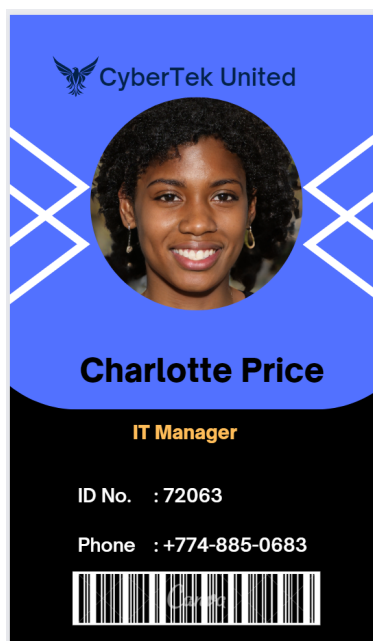
Akie Araya



Akie Araya was newly hired by CyberTek United through a job fair. She is very excited about the new job, as it allows her to stay in the United States with an employment-based green card. She moved to the United States to attend college and is currently seeking citizenship. Her brother, already a U.S. citizen, lives in the area with his wife, who is originally from Portland. While she will not be allowed to work on government-related contracts due to her lack of citizenship, she is permitted to work on a new project that closely aligns with her master's thesis.

Akie was provided a tour of the server room by Cesarina Nucci, along with other new hires, after Gabriel Parker was unable to finish the company tour.

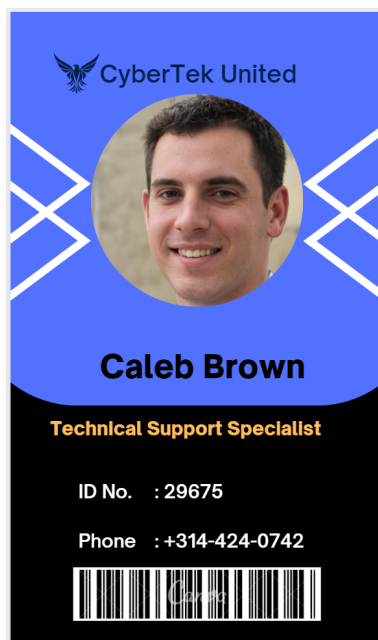
Charlotte Price



Charlotte Price was one of the first 10 employees hired by CyberTek United. She was instrumental in setting up their network and serves as the IT manager. Currently, due to the company's rapid expansion, Charlotte is working long hours and is spending a great deal of time training Cesarina Nucci to take on some of her responsibilities. She has been very pleased with Cesarina's work performance and earmarked her for the promotion over others in the department due to Cesarina's exemplary work ethic and wide-range of skills. Once Cesarina is promoted, Charlotte plans to go on vacation, as she has not taken a vacation day in almost two years.

Charlotte entered the server room that afternoon with Caleb Brown, after Caleb noticed that the server room was getting too hot. They both inspected the equipment and determined that the temperature of the room, while within the acceptable range, was not being kept as cool as normal due to malfunctioning equipment. She immediately reported the issue to Jacob Edwards, the chief technology officer. Upon his recommendation, she tasked Jean Manley with the job of researching replacement equipment, as Jean has a background in environmental controls.

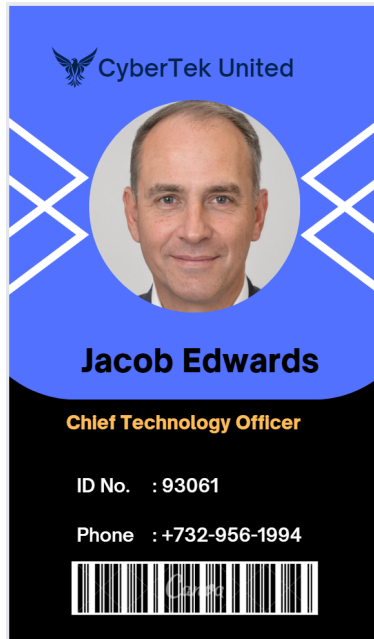
Caleb Brown



Caleb Brown is currently a technical support specialist at CyberTek United, but he is also attending the local college to get a degree in software engineering. The company is paying his tuition, and he is very excited about the opportunity, as he has always wanted to attend college but lacked the funds. One thing he loves about the company is that they are counting his class time as part of his work day. He has worked for the company for three years and hopes to transition over to a software engineer once he gets his degree.

Caleb's job, in addition to offering employee computer support, is to monitor the environmental controls for the new building. He noticed that the temperature of the server room was slightly higher than the previous day. When looking at the average temperature of the room over time, he noticed a trend of increasing temperatures, causing him to be concerned about the room's cooling system. He immediately alerted the IT manager, Charlotte Price, about the matter. They quickly identified the faulty equipment, and Charlotte said she would request the equipment be replaced. He had to leave soon after the meeting to get to class.

Jacob Edwards



Jacob Edwards is the Chief Technology Officer for CyberTek United. He created the company, along with Victoria Nelson, in 2011. Over the past decade he and Victoria have grown the company, but he still maintains a hands-on approach in managing the IT system. He hand-selected and assisted with the setup of all network defense hardware and software. Basically, he knows the systems inside and out.

Mr. Edwards stated that he came down to the server room at the request of Charlotte Price, who felt that the cooling system for the server room was not functioning optimally and would need to be replaced soon. He agreed with the assessment and suggested that she assign someone the task of determining the cost and availability of new equipment.

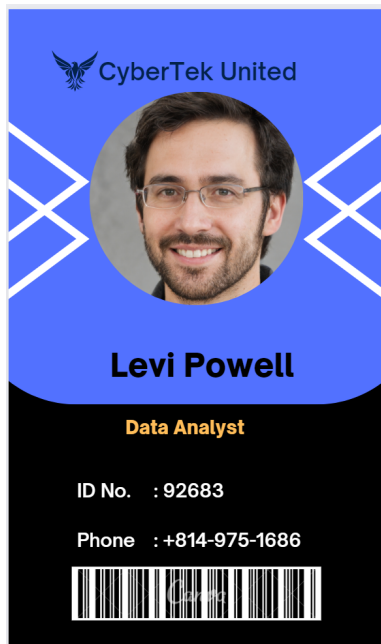
Jean Manley



Jean Manley is a long-time employee at CyberTek United and was hired almost immediately after Charlotte Price. Her college degree deals with environmental controls, but she took the job as technical support specialist after being unable to find work directly-related to her field. She has felt underemployed and underappreciated for a long time, and the feelings have impacted her work performance. She had hoped to be promoted as the company expanded and has recently bought a new car in anticipation of a raise in salary. However, she learned recently that Cesarina Nucci was getting the promotion she wanted. Jean is unsure how she will be able to pay for the new car now that the raise is not coming her way. She has a daughter in college and needs extra money in order to cover the car payment and her daughter's tuition. She has also been upset, since her caseload has increased due to Caleb Brown being allowed to miss work to attend classes.

Jean Manley was in the server room to check on the cooling system. This was at the request of Charlotte Price. Jean was vague regarding how long she was in the server room and the areas she worked. Oddly enough, the security camera for the room failed just prior to the window of time that Jean was in the room. The camera failure appears to be the result of the power supply being damaged.

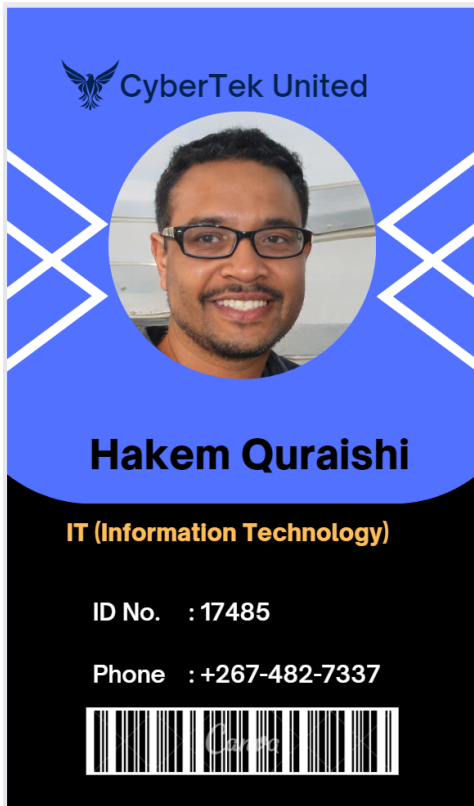
Levi Powell



Levi is a data analyst at CyberTek United. He stated he enjoys his job, as he has a flexible work schedule and does not have to attend many meetings. He and his wife are active in many local charities and love sports. His role with the company provides him with enough funds and free time to invest in the activities he enjoys, but his wife has a much higher salary. Levi's wife is expecting their first child, and he is considering quitting the company to become a stay-at-home dad. His supervisor has indicated that the company would allow him to transition to part-time and work from home if he desired, and he is seriously considering the possibility, since he likes the work and really believes in the company's mission.

Levi entered the server room that afternoon to look for his keys. He had been in the room that morning with Hakem Quraishi, and he thought the keys fell out of his pocket during the visit when he kneeled down to help Hakem install a new authentication server. Hakem went with him to help him look for the keys that afternoon, and Hakem found the keys on the floor right beside the equipment. Upon leaving the server room, both he and Hakem noticed an ethernet cable dangling from a port of one of the email servers. They were on their way to report the cable when they received news that the company's research files had been compromised.

Hakem Quraishi



Hakem Quraishi grew up in New York and moved to the area for a better quality of life. He landed the job through a connection with Olivia Nelson, who works in sales, but he is also good friends with Levi Powell. They frequently work on projects together and are both avid disk golf players. Hakem likes everyone in the IT department, but sometimes, he feels uncomfortable asking people in his department for help. When he was tasked with installing new hardware this morning, he recruited Levi instead of reaching out to other members of his department. Levi had a free moment and didn't mind.

When Levi told Hakem his keys were missing, Hakem suggested he might have dropped the keys this morning when Levi was helping him install the new equipment. That afternoon, upon entering the server room, Hakem and Levi immediately found the keys. They also discovered an ethernet cable suspiciously dangling from an email server. Hakem was eager to report the cable and was on his way to do so when he was notified of the breach.